

Unified Technology Support

Laura Petty, Director

**Concierge, Support Services
& Lab Admin**
Marchal Hudson

- **Vicki Cooper**
Administrative Coordinator
- **Jenn Eber**
Communication and
Tech Support Manager
└ Graduate Assistants & Students
- **Whitney Jarnagin**
Technology Store Manager
 - **Callie Johnson**
Technology Store Coordinator
└ Graduate Assistant & Students
- **Melinda Rains**
Administrative and
Concierge Desk Coordinator
└ Students
- **Melissa Sorrell**
Manager of UTS Labs
 - **Nick Baumgartner**
Manager of Accessible
Computer Technology
└ Graduate Assistant & Students
 - **Lori Siefker**
ID Card Office Coordinator
└ Graduate Assistants & Students

ICSS and Lab Technologies
Gary Moore
Assistant Director

- **Brian Kelley**
Specialty Labs
Systems Admin. Consultant
└ Graduate Assistant & Students
- **Rick Mayo**
IT and Event Support
Technologist
└ Students
- **Rob Smiley**
Chief Engineer (ICSS)
 - **Vacant**
Tech Support Specialist
└ Students

Technology HelpDesk Services
Brandon Campbell
Assistant Director

- **Adam Douglas**
IT Tech Services Manager
└ Students
 - **Kelly Gammon**
Sr. IT Support Technologist
└ **Lucas Reese** (Burriss)
 - **Wayne Grile**
Learning Technologies Analyst
 - **Sean May**
HelpDesk Support Technologist
└ Graduate Assistants & Students
 - **Tim Parsons**
Sr. IT Support Technologist
 - **R. Jerry Pierce**
Sr. IT Support Technologist
 - **Fran Tucker**
HelpDesk Support Analyst
 - **Darrell Ward**
Sr. IT Support Technologist
- Jason Robbins**
Sr. Technology Support Manager
- **Ben Armstrong**
Sr. Hardware Repair Tech
 - **Chris Deboy**
IT Support Technologist
 - **Christine Dudley**
IT Support Technologist
 - **Chris Elliott**
IT Support Technologist
 - **Chris Helms**
IT Support Technologist
 - **Jonathan Hendrix**
IT Support Technologist
 - **Drew Kimmerling**
Hardware Repair Technician
 - **Noah Koontz**
IT Support Technologist
└ Student
 - **Ashley Swartz**
IT Support Technologist

Hamid Tabariasl
Senior Learning
Technologies
Consultant