WELCOME CLASS OF 2025!

UNIFIED TECHNOLOGY SUPPORT

Your One-Stop Technology Shop

BALL STATE UNIVERSITY

WE FLY
Ball State
Tech Center

Academic Hours
Monday - Thursday
8:00am - 7:00pm
Friday
8:00am - 5:00pm

Orientation Hours
Monday - Friday
7:30am - 5:00pm

Bracken Library
Room 101
Concierge Desk

Our knowledgeable staff can assist with:

- Password Resets
- Duo Two-Factor Authentication
- Microsoft Office Installs
- Setting up a TechTime Appointment
- Campus Information
- And much more
Technology HelpDesk

Provides technology support via several convenient methods to meet your needs!

Visit bsu.edu/helpdesk to initiate an online chat, submit a support request, or search the IT Knowledge Base.

Call 765-285-1517 to speak directly with a support agent.

Some common technologies students frequently contact us about are:

- Canvas
- Proxy Access
- PrintSmart
- Windows
- Adobe Software
- DUO Mobile
- Self-Service Banner (SSB)
- OneDrive
- Word, PowerPoint, Excel
- macOS
- Antivirus/Malware Support
- Account / Password issues
TechTime - a FREE service for all students!

- Students helping students
- Hardware and Software Support for student-owned devices!
- Windows & Mac OS
- Appointment or Walk-in Assistance available

For more information visit: bsu.edu/techtime
Technology Store – BL103

• Certified Apple® and Dell Reseller

• Offers a variety of computer accessories!

• Visit our Website at www.bsu.edu/technologystore for more information and purchasing options

• Call us at (765) 285-4104 or email us at techstore@bsu.edu with any questions

Educational Discounts!
Accessible Technology Lab - RB 168

Academic Lab Hours: Monday – Friday 8:00am – 5:00pm

• Assistive Technology Support
• Textbook Digitization
• Audiobook Conversion
• Course Material Conversion
• Tactile Graphics

To learn more about the ACT Lab, email actlab@bsu.edu
To learn more about the Office of Disability Services, email dsd@bsu.edu

Students registered with Disability Services are eligible for services provided by the ACT Lab.
Located on the first floor of the Student Center (SC), across from the Tally, the SC 118 general use computer lab has computers that feature a variety of software applications for your use, including:

- Microsoft Office
- SPSS Statistics
- Windows 10

Academic Lab Hours
Monday – Thursday
9:00am – 7:00pm
Friday
9:00am – 5:00pm
Student Employment

• **Earn** while you **Learn**
• **All** UTS Departments offer student employment
• Flexible scheduling
• Valuable Résumé Experience
• Reputable References

*Check out Cardinal Career Link for more Information!*
• On-campus student employment opportunity
• Real-world experience with
  - Video Team
  - Development Team
  - Design Team
  - User Experience Team
  - Communication Team
  - Project Management Team
• Competitive pay
• Opportunity for growth
• Flexible hours

For more information visit digitalcorps-bsu.edu
Microsoft Office 365

bsu.edu/helpdesk/office
OneDrive Online Storage

- OneDrive is an online cloud storage website
- Students get unlimited amount of cloud storage
- Can be accessed via: https://ballstate-my.sharepoint.com/
- Apps available for both IOS and Android
Print Smart At BSU

• Students receive a $30 Print Smart Credit PER SEMESTER

• Many convenient Print Smart locations available on campus

• Mobile Print allows uploading documents from anywhere
• Online Software Tutorials
• More than 200,000 videos
• Learning Paths

• Over 7000 courses
• Learn at your own pace
• Available 24/7

GO TO: my.bsu.edu

Technology

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<th>HelpDesk</th>
<th>BSU Password Update</th>
<th>LinkedIn Learning (Formerly Lynda.com)</th>
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<tr>
<td>Get help with all technology-related question and support issues</td>
<td>Forgot your BSU password? Need to change it? This is the place.</td>
<td>University provided access to self paced, online instructional tutorials with over 7,000 courses, including all of the latest software tools.</td>
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</table>
Adobe Creative Cloud

Available to current Ball State Affiliates
Protecting Your Personal Information

- Scammers will send you phishing scams. Do NOT fall for them.

**Scammers want your:**
- Ball State credentials
- Financial aid checks
- Student payroll checks

- Ball State will **NEVER** ask you for your password.
- Help protect yourself from scams by using two-factor authentication.
b Connected

GET IT ON Google Play

Download on the App Store
BALL STATE UNIVERSITY MAP APP

- Navigate campus
- Locate campus landmarks, residence halls, dining facilities, academic buildings, parking lots and ATMs

Download now on iOS or Android!
FOLLOW US ON SOCIAL MEDIA!

/BallStateTechCenter

@bsu_techcenter

@bsu_techcenter
THANK YOU!!

The Tech Center *welcomes* you to Ball State!