

WE FLY

WELCOME CLASS OF 2025!

UNIFIED TECHNOLOGY SUPPORT

Your One-Stop Technology Shop

BALL STATE
UNIVERSITY



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Ball State Tech Center

Academic Hours

Monday - Thursday

8:00am - 7:00pm

Friday

8:00am - 5:00pm

Orientation Hours

Monday - Friday

7:30am - 5:00pm

**Bracken Library
Room 101**

Concierge Desk

Our knowledgeable staff can assist with:

Password Resets
Duo Two-Factor Authentication
Microsoft Office Installs
Setting up a TechTime Appointment
Campus Information
And much more



Technology HelpDesk

Provides technology support via several convenient methods to meet your needs!

Visit bsu.edu/helpdesk to initiate an online chat, submit a support request, or search the IT Knowledge Base.

Call 765-285-1517 to speak directly with a support agent.

Some common technologies students frequently contact us about are:

Canvas
Proxy Access
PrintSmart
Windows
Adobe Software
DUO Mobile

Self-Service Banner (SSB)
OneDrive
Word, PowerPoint, Excel
macOS
Antivirus/Malware Support
Account / Password issues



TechTime - a **FREE** service for all students!



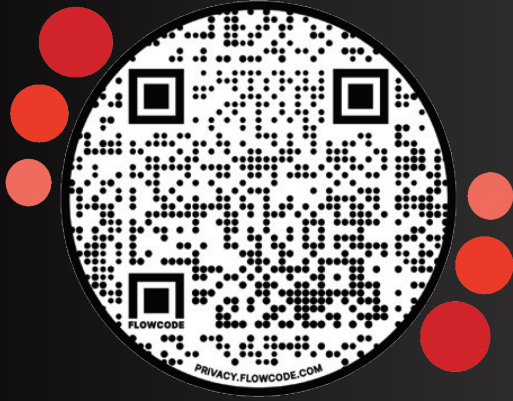
- Students helping students
- Hardware and Software Support for student-owned devices!
- Windows & Mac OS
- Appointment or Walk-in Assistance available

For more information visit:
bsu.edu/techttime

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Technology Store – BL103

- Certified Apple® and Dell Reseller
- Offers a variety of computer accessories!
- Visit our Website at www.bsu.edu/technologystore for more information and purchasing options
- Call us at (765) 285-4104 or email us at techstore@bsu.edu with any questions

Educational
Discounts!

Accessible Technology Lab - RB 168

Academic Lab Hours: Monday – Friday 8:00am – 5:00pm

- Assistive Technology Support
- Textbook Digitization
- Audiobook Conversion
- Course Material Conversion
- Tactile Graphics

To learn more about the ACT Lab,
email actlab@bsu.edu

To learn more about the Office of Disability Services,
email dsd@bsu.edu



Students registered with Disability Services are eligible for services provided by the ACT Lab.



General Lab SC 118

Located on the first floor of the Student Center (SC), across from the Tally, the SC 118 general use computer lab has computers that feature a variety of software applications for your use, including:

- Microsoft Office
- SPSS Statistics
- Windows 10



Academic Lab Hours

Monday – Thursday

9:00am – 7:00pm

Friday

9:00am – 5:00pm





Student Employment

- Earn while you Learn
- All UTS Departments offer student employment
- Flexible scheduling
- Valuable Résumé Experience
- Reputable References

Check out Cardinal Career Link for more Information!



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Information Technology
Digital Corps

- On-campus student employment opportunity
- Real-world experience with
 - 🎥 *Video Team*
 - 👥 *Development Team*
 - 🎨 *Design Team*
 - 🕶️ *User Experience Team*
 - 🗣️ *Communication Team*
 - 📅 *Project Management Team*
- Competitive pay
- Opportunity for growth
- Flexible hours

For more information
visit digitalcorps.bsu.edu



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Microsoft Office 365



bsu.edu/helpdesk/office

FREE

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**BALL STATE
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OneDrive Online Storage

**UNLIMITED
STORAGE**



- OneDrive is an online cloud storage website
- Students get unlimited amount of cloud storage
- Can be accessed via:
<https://ballstate-my.sharepoint.com/>
- Apps available for both IOS and Android



Print Smart At BSU

- Students receive a \$30 Print Smart Credit PER SEMESTER
- Many convenient Print Smart locations available on campus
- Mobile Print allows uploading documents from anywhere





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Technology

HelpDesk

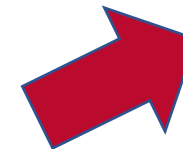
Get help with all technology-related question and support issues

BSU Password Update

Forgot your BSU password? Need to change it? This is the place.

LinkedIn Learning (Formerly Lynda.com)

University provided access to self paced, online instructional tutorials with over 7,000 courses, including all of the latest software tools.



Adobe Creative Cloud



Available to current Ball State Affiliates

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Protecting Your Personal Information

- Scammers will send you phishing scams. Do NOT fall for them.

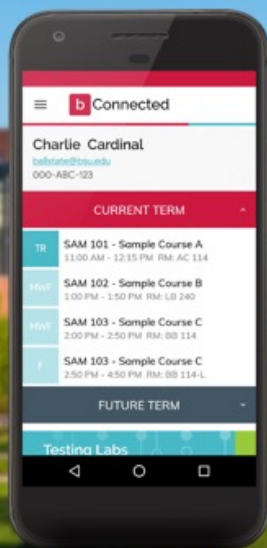
Scammers want your:

- Ball State credentials
 - Financial aid checks
 - Student payroll checks
- Ball State will **NEVER** ask you for your password.
 - Help protect yourself from scams by using two-factor authentication.

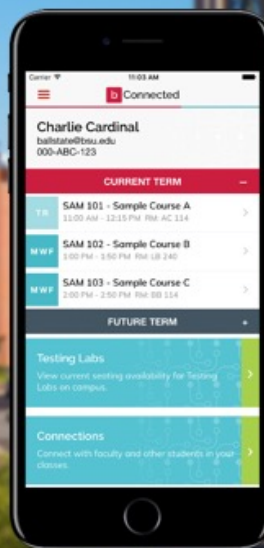




Connected



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BALL STATE UNIVERSITY MAP APP

- **Navigate campus**
- **Locate campus landmarks, residence halls, dining facilities, academic buildings, parking lots and ATMs**



Ball State University
Campus Map
Ball State University



Ball State University Map
Ball State University

Download now on iOS or Android!



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THANK YOU!!

**The Tech Center
welcomes you to Ball State!**



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