The Office of Retention and Graduation

What We Do
The focus of the Office of Retention and Graduation is to identify and remove barriers for students at risk of not returning to Ball State or not on track to graduate in four years. Our work involves providing students with the resources they need to ensure their academic success.

How We Work
We reach out to potential at-risk students via e-mail and phone to schedule a 30 minute meeting. This personal attention allows us to explain our role and learn more about each student. We work in tandem with students to create an action plan and timeline to achieve their goals.

Contact Us
Office of Retention and Graduation
Student Center, Room L-20
Ball State University
Muncie, IN 47306
765-285-3312
Email: retention@bsu.edu
https://www.bsu.edu/about/administrativeoffices/retention-

Commuter Support
This program pairs commuting freshmen with an upperclassman through the Commuter Ambassador Program. Your ambassador will help answer questions you might have about Ball State, provide opportunities to connect and meet other commuters, and program special events.

Contact Janoah Williams for more information at jgwilliams2@bsu.edu

SAVE THE DATE*
Saturday, August 21, 2021
COMMUTING 101

21st Century Scholar Support
Ball State University partners with the Indiana Commission for Higher Education to provide a 21st Century Scholar Support Specialist for first year scholars on our campus.

If you are an incoming Freshman for the Fall of 2021, contact B. Simone Kendrick for more information at bskendrick@bsu.edu

If you are a continuing or transfer scholar, contact Gloria Pavlik for more information at gpavlik@bsu.edu.

SAVE THE DATE*
Thursday, August 19, 2021
SCHOLAR SYMPOSIUM

*These are tentative dates for Welcome Week events. We will update information later in the semester. Watch your BSU email for updates!
### Transfer Support

The Transfer Student Association, TSA, supports new transfer students in a successful academic and personal transition as they start at Ball State each semester. TSA connects transfer students to resources while educating them about university and campus services. We host monthly meetings to offer students a chance to meet other transfer students.

### Freshman Commuter Support

The Commuter Ambassador Program pairs first-year commuters with an upperclassman to answer questions and help commuters navigate college life. Ambassadors will provide opportunities to meet other commuters and invite students to campus events.

Contact Janoah Williams for more information at jgwilliams2@bsu.edu

### Total Withdrawal from Classes

If you intend to withdraw from all of your courses at Ball State, please take a few minutes to review everything you’ll need to consider. This includes your grades, tuition and fees, financial awards, housing contracts, and more.

[https://www.bsu.edu/about/administrativeoffices/retention-graduation/withdrawal](https://www.bsu.edu/about/administrativeoffices/retention-graduation/withdrawal)

### SEAF Emergency Aid Loans

The Office of Retention and Graduation administers an emergency loan program comprised of donated funds. If you find yourself in need of emergency assistance, contact our office.

[https://www.bsu.edu/about/administrativeoffices/student-conduct/studentemergencyaid](https://www.bsu.edu/about/administrativeoffices/student-conduct/studentemergencyaid)

Contact retention@bsu.edu for more information