



BALL STATE UNIVERSITY

Division of Student Affairs



2022–23 Highlights

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Student Affairs Offices

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From the Vice President of Student Affairs



There is no greater fulfillment in my role as vice president for student affairs than the opportunity to highlight the foundational, innovative, and distinctive efforts of the staff in our division to have a meaningful impact on the experiences of our Ball State Cardinals. I am proud of the accomplishments of our division during the 2022–23 academic year. It is my honor to use the next few pages to introduce you to our division and highlight some of its contributions to the University's mission to prepare students for fulfilling careers and meaningful lives.

These accomplishments do not happen in isolation or without intention. They are the result of the coordinated effort of a staff committed to the student experience—an experience that promotes a sense of belonging, connection, and individual and collective success. I also want to acknowledge the many partners across the University, the Muncie Community, and beyond who have supported the division's efforts and contributed to the student experience in meaningful ways.

As we embark on another academic year, we are energized by the launch of the Cardinal Curriculum—a division-wide curricular approach that guides our engagement with students—and the development of a student-created learner experience record that will provide our students the opportunity to reflect on and articulate the valuable skills and competencies they have developed through curricular and co-curricular experiences at our University.

Every day, I am grateful for the opportunity to lead the Division of Student Affairs at Ball State University. I am humbled and inspired by the individuals with whom I get to share this journey and call colleagues. And to our students, we believe in you. You have everything you need to be successful.

With Cardinal Pride,

Ro-Anne Royer Engle
Vice President of Student Affairs

Student Affairs at a Glance

2,469 (48.90%)

student residents living in one of
13 Living-Learning Communities

4,726

students housed
on campus in 14
residence halls

113,992

community service hours through
student voluntary services

\$107,227

1,350

students are members
of fraternities and
sororities on campus

4,102

on-campus undergraduate
students are members of
at least one student
organization

philanthropy dollars
raised by Fraternity
and Sorority Life

31%

of on-campus undergraduate
students are members of at
least one student organization

436

student
organizations
supported

324

Student Affairs
employees in
15 departments



582

students
employed in
Student Affairs

200,000

total engagements with
students, faculty, and
staff across all Student
Affairs departments

meet **SHARESE**

*Assistant Residential Learning Coordinator,
Studebaker West Complex, SAAHE Graduate*

“There are many things that I have enjoyed about my time in the SAAHE program and as an ARLC in Housing and Residence Life at Ball State, but I believe the best part of this experience has been the independence and self-authorship that I’ve been able to exercise. I’ve really used these last two years to figure out who I am as a student, a researcher, a supervisor, and as a paraprofessional, and I have learned so much. In my classes, I’ve gotten the chance to research and write on my passion areas within higher education and shed light on the issues and topics that most interest me. Our faculty here, whom I believe are some of the absolute best, give us the freedom to take assignments and run with them, both in topics and our method of delivery. It’s been wonderful. In my assistantship, I have incredibly supportive and trusting supervisors that allow me to ask questions, be creative, and try new things. When I go to bosses with ideas or suggestions, their response is never “No” or “Why?” or “We can’t,” but instead, “Tell me how I can help so that you and this idea can be successful.” Knowing this, too, that they’ve been in my corner this entire time has been one of the single greatest aspects of my time here.”



meet **JEREMIAH**

Residential Learning Coordinator, Studebaker West

“I love being a resource for students and a part of their support system as they navigate their journey through college, especially for those who haven’t always had the support they needed. I was fortunate enough to have a support system that had similar identities as me and cared about my success when I was a student. I hope to be the same for others as they explore their passions and learn more about themselves.”



Wellbeing, Health, and Safety

Health & Safety

Health Center

During the 2022-2023 academic year, the Amelia T. Wood Health Center asked Ball State students how satisfied they were with the quality of care provided to them. According to survey data, 100% of respondents agreed or strongly agreed that front desk staff were helpful, nursing staff were professional and polite, physicians or nurse practitioners treated them with respect, and the clinic helped them get the healthcare they needed.



Counseling Center

The Counseling Center increased on-demand and self-help services available to students through coordinated social media campaigns that extended across all platforms and focused on specific mental health and wellness topics. The Counseling Center has also increased the availability of self-directed resources such as **Welltrack Boost**, **Togetherall**, the **PsychTalk newsletter**, and **the Self-Care Challenge**.

Public Safety

Public Safety continued its intentional community policing engagement opportunities by providing a variety of **classes and services** to promote personal safety. These include self-defense classes, active shooter training for the entire first-year cohort, the Citizens Police Academy, and a crime scene simulation for aspiring student journalists. As a CALEA Certified law enforcement agency, the University Police Department hosted, facilitated, and participated in a multi-agency active shooter training for law enforcement and first responders in Delaware County.

Impact Statements

Health Center

- ▶ 13,851 visits to the Health Center
- ▶ 3,926 physical therapy treatment
- ▶ 2,956 mental health visits

Counseling Center

- ▶ 1,201 students provided clinical treatment
- ▶ outreach programs provided to 13,627 members of the campus community

Public Safety

- ▶ responded to 17,110 calls for service
- ▶ 4,361 engagements with campus community members
- ▶ 68 public safety programs and events conducted

meet **BRANDON**

“When I first came to Ball State in Fall of 2019, I knew I wanted to be a part of Dance Marathon. I participated in Dance Marathon during my freshman year to get involved and meet new people. I quickly fell in love with the organization and what it supports. In February 2020, I knew I wanted to do more for Dance Marathon. My journey on the executive board started in March 2020 as Director of Hospitality, and then I had the opportunity to serve as President from March 2021 to March 2023. This organization has allowed me to meet some of my best friends, become more involved on campus, and engage in philanthropy. While serving as President, I oversaw an executive board of over 20 individuals, and we raised over \$660,000 for the kids and families at Riley Hospital for Children. While that is an incredible number given the obstacles I have faced, my most significant accomplishment as President was creating an inclusive and welcoming environment that people wanted to be a part of. My involvement with Dance Marathon was challenging at times. I faced numerous obstacles that involved deliberate planning and execution. I spent many late nights in meetings with individuals to remedy these situations. Throughout these trials and tribulations, I learned critical life skills, such as navigating crucial conversations and creating a safe and inclusive environment for individuals to be a part of. I would not be where I am today without Dance Marathon, OSL, or Ball State University, and I am eternally grateful for the experiences I have had with my involvement.”



Wellbeing, Health, and Safety

Wellbeing

Mental Health First Aid Training

The Office of Health Promotion and Advocacy provided three Mental Health First Aid training sessions to students to equip them with the tools to identify, understand, and respond to their peers who may be experiencing mental health issues.



Health Promotion and Advocacy Newsletter

In Fall 2022, the Office of Health Promotion & Advocacy launched a **monthly newsletter** to showcase upcoming events, spotlight the department's students and staff, highlight awareness campaigns, and amplify the work of campus partners relating to health, wellness, and gender-based violence prevention.

Wellness Resources

Ball State students now have access to **Campus Well**, a virtual health and wellness platform for colleges and universities that delivers high-quality, evidence-based wellness content to students to promote holistic well-being.

Student Wellness Advisory Committee (SWAC)

The Office of Health Promotion & Advocacy, the Health Center, and the Counseling Center convened the Student Wellness Advisory Committee (SWAC), giving students the opportunity to inform campus-wide health and wellness initiatives by providing feedback on existing services and input into the development of new programs.

Center for Survivor Support

This year, the Office of Victim Services officially changed its name to the Center for Survivor Support. It continues to give Ball State students inclusive, survivor-centered support through confidential advocacy, services, and programs. In Spring 2023, the Center for Survivor Support set a record for attendance at a single event during their annual **Take Back the Night** event, with over 500 students in attendance.

Impact Statements

- ▶ 11,638 student interactions focused on health & wellness
- ▶ 15 Peer Wellness Ambassadors
- ▶ 37 survivors received ongoing support from the Center for Survivor Support

meet **ROSE**

Rose Richert is a sophomore Academic Peer Mentor, Peer Wellness Ambassador, Leadership Studies minor enrollee, and an Excellence in Leadership Ambassador. She shared that joining the leadership minor has opened her up to many unique opportunities at Ball State that she may never have known about otherwise. Despite already being involved in areas on campus, she said that the minor led her to be involved with the Office of Student Life (OSL) as a whole, which allowed her to network, expand her leadership competence, and even explore the Muncie Community and what innovation means as the world continues to grow and develop. She currently serves on two committees and two different organizations. She also assisted the OSL Assistant Director, Rae Kinsel, with the Cardinal Coaches initiative, which she feels incredibly excited about and will allow her to continue to grow and serve incoming students. These positive experiences introduced her to many friends, mentors, and other leaders and leadership styles in the Ball State Community and beyond. Ms. Richert had the opportunity to talk with Emily Ladau as a part of the Speaker Series, help organize and participate in the Beneficence Leadership Conference, and see new sides of the Muncie Community through the Innovation Tour are what she shared as some of the highlights of her experience. She has also participated in every workshop offered in the Spring Semester. In Summer 2023, she worked with Americorps and the Student Conservation Association in different Alaskan National Parks.



Inclusive Excellence

Diversity

Unity Week

The 43rd Annual Unity Week, hosted by the Multicultural Center in partnership with other departments within Student Affairs and the Muncie community, promotes and celebrates the diverse community of our campus. This year, more than 1,600 students, staff, and community members attended the week of events, including **MLK Speaker Chloe Barnes**, Queer Monologues, Unity Pageant, Unify the Night, and the Beneficence Leadership Conference.



Multicultural Leadership Certificate

In Spring 2023, the Multicultural Center piloted the **Multicultural Leadership Certificate** program to support students' exploration of diversity, equity and inclusion, and their readiness to contribute to a diverse society.

The Big Four

The Multicultural Center became the official home of Ball State's **"Big Four" student organizations**—Asian Student Union, Black Student Association, Latinx Student Union, and Spectrum. The impact of these affinity student groups was felt throughout the year as they hosted events resulting in more than 5,000 engagements with students.



Impact Statements

- ▶ 170 programs and events hosted in the Multicultural Center for more than 7,000 participants
- ▶ Provided space for 236 reservation requests from over 40 different student organizations and departments
- ▶ 28 students participated in the Multicultural Leadership Certificate program

meet **JARISSA**

“The Multicultural Center has had a profound impact on my personal and leadership journey this year. Through my participation in various programs offered by the center, I have gained a deeper understanding of diverse cultures and honed my leadership skills. One program that influenced my learning and leadership was the REACH Program. This program provided a platform for first-year students from diverse backgrounds to come together and share their cultural experiences. Through engaging discussions, workshops, and collaborative activities, I was able to broaden my perspective and even be challenged by the incoming first-year student. It has equipped me with the skills to navigate and bridge cultural gaps, fostering a more inclusive and understanding environment. Overall, the Multicultural Center has provided invaluable opportunities to engage with diverse perspectives, challenge my biases, and develop essential leadership skills. It has been a transformative journey that has not only influenced my understanding of diverse cultures but also shaped my approach to leadership. I am grateful for the impactful programs offered by the Multicultural Center as they have empowered me to become a more inclusive and effective leader in an increasingly diverse world.”



Inclusive Excellence

Equity



TeenWorks@BSU

In Fall 2022, the Division of Student Affairs launched **TeenWorks@BSU**—a student support service for current Ball State students who are alumni of the **TeenWorks** program. In its inaugural year, TeenWorks@BSU provided 59 support appointments and 31 event opportunities for 13 TeenWorks alumni students. The program's success in the first year has contributed to an anticipated exponential program growth for Fall 2023.

Student Driver's Licenses

Through student coaching meetings in the **Guardian Scholars** and **Independent Cardinals programs**, obtaining a driver's license was identified as a major barrier to student success. In response to this challenge, a partnership was formed between Ball State and a local driving school to provide Guardian Scholars and Independent Cardinals students direct access to training and services to secure a driver's license.

Basic Needs

In addition to providing basic needs support and facilitating the Student Emergency Aid Grant, the Office of Student Affairs led three cross-divisional teams to address systemic challenges related to financial interventions and graduate international student support to minimize the impact on student success.

First-Generation Students

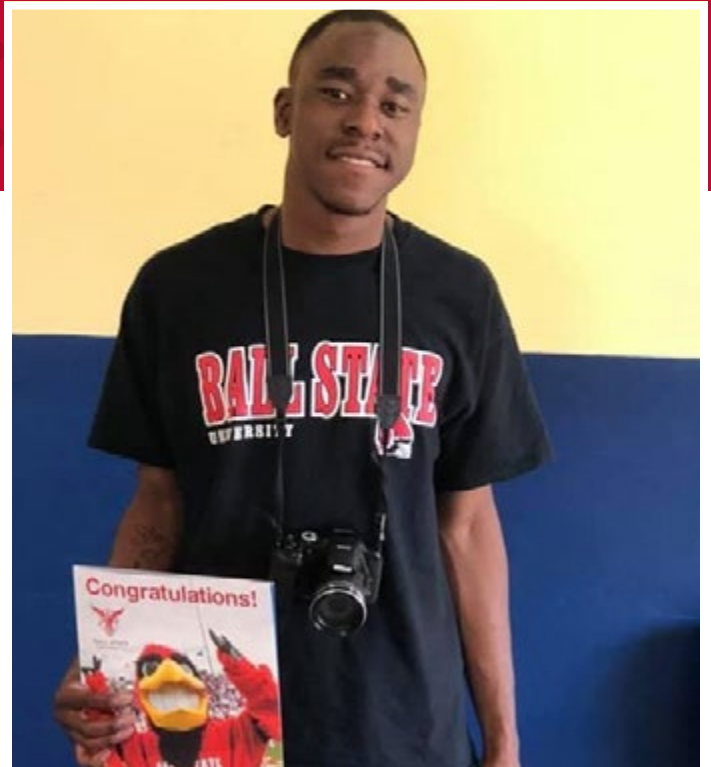
The Division of Student Affairs continued its support of first-generation Ball State students by hosting First Generation Celebration. This national day celebrates the unique experiences of first-generation college students. Student Affairs also created the **First Generation at Ball State** web page to provide information on first-generation student resources and share their stories.

Impact Statements

- ▶ 418 students are recipients of basic needs support and services
- ▶ 271 emergency aid grant applications reviewed
- ▶ \$91,516 emergency aid was disbursed to 155 students
- ▶ 142 coaching meetings and ten programmatic events provided to Guardian Scholars program participants
- ▶ 411 students were served across 1,188 total visits to the Cardinal Kitchen student food pantry

meet **TERRY**

Terry has been fully invested in the TeenWorks@BSU program since he learned of its existence in July 2022. Entering his junior year, already a member of the ROTC, working multiple jobs, volunteering with youth, and passionate about his creative degree field, Terry is a perfect example of someone using their resources to the fullest. Terry initiated and maintained one-on-one program meetings consistently throughout the year. Through those meetings, he received financial support for professional experiences like a student organization trip to Atlanta for professional development. He obtained an iClicker to remove a barrier to success in his class attendance taking. He attended every program event available, including many that were self-directed in conjunction with the Indiana Connections Lounge, where he networked with employers. Terry said in a feature he participated in for 1st Gen Day, “It was a lot harder beginning college as a first-gen. But the good news is that now, I’m able to help the next person in my family when they go to college. I’m the change factor in my household. I have a younger brother. When it comes time for him to consider attending college, I can guide him. My family is proud of me for changing our narrative when it comes to college, and I’m proud of myself.”



meet JAZLYN

Jazlyn is a sophomore and an Independent Cardinal. “Independent Cardinals has helped me find a sense of community within a very large campus. It is difficult to be an independent student as it is, but even harder without the support of others in your situation. This program means so much to me as it has been my place of support in a place where I would not have had any.”



Inclusive Excellence

Accessibility and Inclusion

CARDS

In August 2023, Ball State Disability Services, in collaboration with the Office of Student Life, hosted its first Summer Bridge program to ease the transition to college for students with disabilities—Connecting Accessible Resources with Disability Services (CARDS). CARDS aims to provide students with quality support and preparation to help them be successful in their first semesters on campus.



Disability Awareness Month

2023 marked the 33rd year of Disability Awareness Month in Indiana. The Office of Disability Services hosted a month of events, including information tables, adaptive sports, and speakers. As part of the Excellence in Leadership Speaker Series, Emily Ladau, author and disability activist, encouraged attendees to consider how they might be more actively engaged in disability awareness on campus.

Best Disability-Friendly College

Ball State University was recognized as one of the Best Disability-Friendly Colleges by both Premium Schools and Intelligent. Premium School's **15 Best Disability Friendly Colleges 2023** list selects the best colleges for students with disabilities, highlighting the services offered. Intelligent's **Best Disability-Friendly Colleges for 2023** list recognized Ball State University with the Best for Community Engagement award.



Impact Statements

- ▶ 3,919 students were served through the Office of Disability Services
- ▶ 1,385 captioning projects completed for students with hearing disabilities
- ▶ 491 projects completed through the Accessible Technology Lab for 119 students
- ▶ 58 accessibility presentations provided to classes, student groups, and departments

meet JAMES

"I was diagnosed with a form of Muscular Dystrophy shortly after I was born, which would cause many obstacles ahead of me. When it came time to graduate high school, I began looking into colleges that were not only accessible but had my program of interest.

One school that I was especially interested in was Ball State because I heard amazing reviews of how accommodating and resourceful the Office of Disability Services was on campus. I decided that I wanted to come to Ball State and see for myself just how accessible this campus truly was.

I visited campus early in my senior year. I had the opportunity to meet with Disability Services staff to learn about all the different accommodations I could receive through the University and the Alliance for Disability Awareness, a student organization here on campus where individuals could come together and discuss accessibility issues on and off campus. After the meeting and learning about these resources, I decided Ball State was the school for me.

I was extremely nervous for my first year on campus, but with the amazing help of Dr. Jarrett and the rest of the staff within the Office of Disability Services, I had an amazing year. They helped me realize that I do not have to work twice as hard as my peers, there are ways to ensure my learning environment is accessible, and it is okay to ask for help.



Without the Disability Services and the help of the staff here, I do not think I would have been able to handle college life. The past year has been extremely difficult, but I have always felt fully supported by this office. I am grateful for the help Disability Services has provided me, and I am glad to know they will be here to help me with any future accessibility issues on campus."



Professional Discovery and Career Readiness

Indiana Connection Lounge

Since Fall 2022, the **Indiana Connection Lounge** (ICL) has served as an informal space where employers, students, and alumni connect in one-on-one and small group conversations. During the 2022-2023 academic year, nine employer partners participated in the Indiana Connection Lounge & Experience. Through these experience days, 2,569 student engagements took place, including various activities such as classroom speaking engagements, employer information tables, student organization meetings, networking in the lounge, and more.



First Destination Survey 2022

Affirming the value of a Ball State University education, the **First Destination Report** compiled by Ball State's Career Center shows a 94 percent placement rate of the University's Spring 2022 graduates. Of the students who reported employment, 78 percent work in Indiana, providing vital support for the state's economy and adding robust skills to the state's workforce.

2023 Career Innovation Award

In Spring 2023, Ball State University's Career Center received the **2023 Career Innovation Award** at The Career Leadership Collective's annual conference in Atlanta, Georgia. The Career Innovation Awards celebrate unique and impactful initiatives that scale career development, use career data effectively, and embed career development into campus ecosystems. Ball State received this award in recognition of the Career Center's **Career-Ready Ecosystem**.

Impact Statements

- ▶ 1,288 students were served in Career Ready Pathways program
- ▶ 2,900 undergraduate students in job placement
- ▶ 3,352 students were served through KEY Careers program
- ▶ 1,711 Career Coaching appointments
- ▶ 16,740 engagements with students in total

meet **BEN**

Ben Carr is a current sophomore Sport Administration major. He is a current member of the Sport Administration Association (SAA). As part of the Indiana Connection Lounge Experience Day with Indianapolis Motor Speedway/Penske Entertainment, our team set up a time for the SAA to learn about IMS/Penske. Ben was intrigued, so he attended their open hours in the ICL. He was offered a position as part of their Summer Event Staff.

Ben had never envisioned working at IMS but now really enjoys it and plans to apply for their marketing internship next year.



Community & Belonging

Jump Start

The Office of Student Life supported the launch of **Jump Start** in Fall 2022 to focus on helping first-year students get a jump start in their college career within their academic area of study. The College of Communication, Information, and Media, College of Science and Humanities, and Teachers College hosted 130 new first-year students through the Jump Start program.



Late Nite & UPB

During the 2022-2023 academic year, **Late Nite** and **UPB** continued to foster strong collaborations on campus to host multiple engaging, alcohol-free experiences for Ball State students. Some collaborators included Spectrum, Multicultural Center, Disability Services, and Student Voluntary Services.

Living-Learning Communities

Living-Learning Communities (LLC) hosted trips and experiences associated with career exploration and various high-impact practices such as project-based learning and immersive experiences. Examples include but are not limited to students in the Social Sciences LLC participated in a trip experience to Pendleton Correctional Facility to learn about the criminal justice system and College of Communication In Media LLC students participated in project-based learning by producing the **Equinox Music Festival** and **The Great Botswin Baking Show**.

Impact Statements

- ▶ 3,120 first-year students found a home in our residence halls
- ▶ 2,469 student residents living in one of 13 Living-Learning Communities
- ▶ 59 events hosted by University Programming Board with 6,719 student attendees
- ▶ 27 events hosted by Late Nite with 17,344 student attendees
- ▶ 4,784 student volunteers provided 113,992 verified service hours through Student Voluntary Services
- ▶ 8,388 community service hours by members of fraternity and sorority life

meet CHANEY

“Throughout my time at Ball State, I joined several organizations that pushed me, not only as a student but also as a person. However, the organization where I saw the most growth for myself overall was Fraternity and Sorority Life (FSL). I joined the community my freshman year and served in various positions throughout my chapter, eventually leading me to serve on the Panhellenic Executive Board my junior year. This community will push you to be your best while uplifting you to heights you never thought possible, and I can confidently say that I would not be the leader I am today had I not followed the path several FSL leaders urged me to take. The skills I have developed have prepared me for life post-graduation, and I have never felt more grateful for an organization.”



meet SARAH

Sarah Owens is a rising junior from Brownsburg, Indiana, majoring in Elementary Education. Sarah is involved in Student Government Association, College Mentor for Kids, College Democrats, and Kappa Delta Sorority.

“Working on the Community Garden was a difficult but ultimately rewarding project that changed my Ball State experience entirely. Through collaboration with many different departments on campus, including largely the Office of Student Life (OSL), our team created something that will serve students for years to come. Without support from OSL, the Community Garden would not exist as it does. On a personal note, OSL has helped me grow in my leadership, problem-solving, and expression skills as a growing professional at Ball State.”



meet MALEYAH

Park Hall Resident

“I would have to say my favorite memory of living on campus happened while I was living in DeHority, or as many of us like to call it, DeHo. I spent most of the year without a roommate, but a new roommate moved in the second half of the semester. If I’m being honest, I was annoyed at first. I loved having my own space, but after getting to know my roommate, I loved staying up until 2:00 a.m. doing homework together, making each other laugh, and enjoying each other’s company. DeHority gave me a great friend that I still talk to.”



meet **BROOKE**

Resident Assistant, Botsford/Swinford Hall

“Working in Housing and Residence Life (HRL) has provided me many new connections and opportunities to grow. In my role as Resident Assistant at Botsford/Swinford Hall, I have learned to plan meaningful programs that cater to residents’ interests, advocate for my residents, and effectively support their needs. I have built strong relationships while striving to maintain a balanced lifestyle and supporting my residents in doing the same. I also see the value of building a community so that residents can grow and connect with one another. Finally, the support my staff offers has helped me grow in my passion for leadership and HRL and truly shows that the people you surround yourself with matter.”



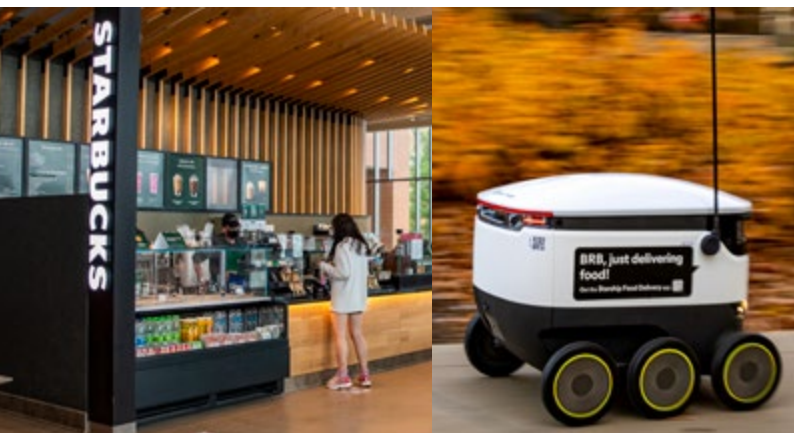
Living-Learning Community (LLC) Stories

How has living in an LLC impacted your student experience?

- “Living in an LLC has helped me make connections and friendships and has equipped me to finish these next three years here at Ball State successfully. I have made so many friends, met so many different people, and I still meet new ones every single day. I also like knowing that since most students living in DeHORITY are Honors students, I should at least know one or two more because we live and have classes in the same buildings. I also really enjoyed the introductory course to the Honors College (Honors 101) and think it is such a great way for students to get acclimated to the campus, school, and the Honors College.”—Sophomore Pre-Nursing major
- “I feel like I can go directly to my LLC and ask the Academic Peer Mentor (APM) what their experiences were, tell them what I’m struggling with, and ask how they got past it. My APM also made super fun experiences that were open for everyone, and she would always chat and make the area feel so welcoming. I felt that if I didn’t have that, I would probably be more reclusive. She definitely made it feel like a more open community.”—First Year Visual Arts/Animation major

How has living in your LLC impacted your relationship with your faculty?

- “I’ve been able to have access to resources I wouldn’t have otherwise. The green screen room, the expensive cameras, and lights—all of them are amazing things that my LLC offers me. It helps me gain experience with the equipment before we even talk about or use them in class. I’m able to connect more professionally with the faculty due to the knowledge I’ve gained through living in the LLC.”—First Year Media major
- “As an Art major, living in the Art LLC has positively impacted my relationship with faculty because it provided me with an outlet to meet other individuals within my major concentration and other art majors passionate about art. I developed a positive relationship with faculty that have my best interest in mind.”—First Year Art major



Student Services

Impact Statements

- ▶ 364 legal services provided to students through Student Legal Services
- ▶ 164 unique incidents adjudicated through the Office of Student Conduct
- ▶ 17,702 parking permits issued by Parking Services
- ▶ 12,333 students transported by Charlie's Charter
- ▶ 498 community members served in Motorist Assist Program
- ▶ 4,616 guests accommodated in Ball State University Hotel
- ▶ 2,162 exams delivered in the Testing Center

