

April 2, 2020

To our clients, caregivers, families, staff, faculty and students:

As we are all aware, these are unprecedented times which require each of us to make decisions both personally and professionally. The Ball State University Audiology Clinic is a family unit comprised of each of you. Continuing our operations without all members is challenging and even more so considering the conditions of social distancing and directives to stay at home. While we are eager for our normal operations to begin again, we are uncertain as to when that can happen. We believe that the health and safety of our entire BSU Audiology Clinic family comes before anything else. For these reasons, our in-person services are suspended until further notice. Faculty and staff are working every day to ensure that clients are updated as needed. Additionally, Ball State University continues to provide updates on our [COVID-19 webpage](#), so please check there for more detailed information about the University's response to this pandemic.

If you need to get in touch with us, please call our main clinical line at 765-285-8160 and leave a message. We are checking voicemails throughout the day and will get back to you in a timely manner.

While we are all adhering to the stay at home guidelines, we want to express gratitude to those who are working to take care of individuals who are not well. We look forward to seeing each of you as soon as our services resume and hope you all remain healthy during this time of uncertainty.

Best,

Audiology Clinic  
Ball State University  
College of Health