

## Frequently Asked Questions per CKC 2019 Modifications

1. Why did the price increase?
  - a. The current pricing model allows Recreation Services to create a more sustainable program and uphold the high standards of service we have been able to provide the Ball State and Muncie community. The previous rate was held for the past nine years. Despite the price increase, we are still able to offer our services for a daily rate of \$30 for Affiliate, \$37.50 for Non-Affiliate. We believe this is a tremendous value.
2. Why is registration and payment required in March-April when the camp operates in June/July?
  - a. The modified registration and payment timeline establishes weekly camper rosters before the beginning of camp. This allows Recreation Services to hire, train, and schedule camp staff more efficiently – which has a direct positive impact on the quality of the camper experience. The new upfront registration and payment structure also gives Recreation Services the ability to maximize the available campus resources to create more dynamic and meaningful camp programming.
3. Why was payroll reduction removed as a form of payment?
  - a. In order to be fair to all individuals registering for camp, it is expected that payment is due at the time of registration. Payroll deduction delays payment until the camp starts and is paid incrementally as opposed to the new expectation of all at once.
4. Why are there only six weeks of camp being offered?
  - a. The six-week duration allows our staff to maximize the camper experience by protecting the uniqueness of activities. The new camp duration also gives our staff more opportunity to train and prepare for camp as well as close and evaluate the program to the extent it deserves.
5. Why were 90 minutes taken out of the day?
  - a. In our review of camp, we determined there was minimal participation in the early drop off and late pick up options and does not warrant continuation.
6. Why are there only four and three day options per week instead of five?
  - a. Taking into consideration previous years' camps, the lowest participation was on Friday's. This modification allows us to maximize efficiency of departmental resources allocated to the preparation for and facilitation of camp. As well as plan for the upcoming academic school year programs.

7. Why were Kindergarten and AIA grades removed?
  - a. After review, we found that these particular grades have had higher rates of behavior issues or lower rates of camper satisfaction and participation. The AIA grades, in particular, have demonstrated a consistent decrease in registrations.
  - b. Cardinal Kids Camp is a well-rounded interactive recreational day camp for youth. Campers enjoy various play-based activities in an inclusive group environment. We have found the structure of camp is too demanding on the developing social and life skills of campers entering their Kindergarten year.
  
8. Why was the half-day registration option removed?
  - a. In our review of camp, we determined there was minimal participation in the half day option and does not warrant continuation.
  
9. Why was the 4th grade overnight activity removed?
  - a. This camp is strictly a day camp and having campers overnight no longer fits within the mission or scope of the camp.
  
10. Why is there no sibling rate available?
  - a. All campers receive equal programmatic opportunities and department resources. The removal of sibling rates contributes to a sustainable model of camp.
  
11. Why are campers not swimming everyday like previous years of camp?
  - a. In order to maintain a sustainable camp, we had to review all resources associated with camp operations. Utilizing the pool creates additional costs associated with camper operations which needed to be reduced in order for the camp to operate more efficiently.
  
12. Why are campers not utilizing the Recreation Center and Climbing Wall each week like previous years of camp?
  - a. In order to maintain a sustainable camp, we had to review all resources associated with camp operations. Having the camper's only use the space at the Recreation Center 2-3 weeks creates higher quality of programming throughout the entire summer. Utilizing the Climbing Wall creates additional costs associated with camper operations which needed to be reduced in order for the camp to operate more efficiently. Therefore the Climbing Wall will only be utilized during Nature Week.