

00:00:03.680 --> 00:00:06.990

James Helwig: Hello everyone! Thank you so much for coming this evening.

00:00:07.120 --> 00:00:14.740

James Helwig: We will get started here in just a couple more minutes while we wait for the other attendees to come online. Thanks so much for being here and we'll get started shortly.

00:00:49.900 --> 00:01:01.939

James Helwig: Hello everyone! If you just joined, we are waiting just a couple of more minutes to have everyone who's coming this evening become online. Thanks so much for being here, and we'll get started in just a couple of minutes.

00:01:39.400 --> 00:01:46.980

James Helwig: Alright everyone, if you just joined we will get started in just a couple more seconds here while we wait for the other attendees to join.

00:02:19.910 --> 00:02:30.980

James Helwig: Looks like we're going to get started here now. Thank you so much for joining us everyone. We are going to start this webinar up. Application Tips and Tricks for a Smooth Journey Through Enrollment.

00:02:31.110 --> 00:02:42.869

James Helwig: Now just a couple reminders before we get started. First, this is being recorded, and you will receive a copy of this recording to your email most likely tomorrow.

00:02:43.100 --> 00:03:11.820

James Helwig: That you can reference going forward, and that's going to be your copy of this recording you can look at. So if you have any questions after this webinar you can look at this recording here in your email and reference that going forward. Second, we will have a Q&A at the end of this presentation here today so if you do have any questions please utilize the Q&A function in Zoom here to ask your questions.

00:03:17.410 --> 00:03:24.089

James Helwig: Alright. So, welcome everyone. My name is James Helwig. I'm the Student Recruitment Specialist here at Ball State Online, and I'm so excited to have everyone here with me tonight.

00:03:24.280 --> 00:03:37.680

James Helwig: The purpose of this session today is just to help you complete your application make sure that you're comfortable doing so and hopefully answer any questions you might have along the way.

00:03:40.120 --> 00:03:50.250

James Helwig: So, first thing's first, all participants in this webinar tonight those here live and watching the recording tomorrow or in the future are eligible for a fee waiver in their application.

00:03:54.730 --> 00:04:06.280

James Helwig: This fee waiver is good for this upcoming spring semester of 2026, the summer semester of 2026, and the fall of 2026 as well.

00:04:06.550 --> 00:04:12.890

James Helwig: We will go over how to apply this, but simply when you are in the application and you're in the fee waiver option there, you can select 'I have received prior approval'.

00:04:19.910 --> 00:04:29.160

James Helwig: And then enter the text application completion webinar October... oh I'm sorry, I forgot to change that. It's going to be November. I apologize for that. Application completion webinar November 13, 2025.

00:04:44.430 --> 00:05:01.159

James Helwig: Application checklist to make sure everything you have is in order you're going to need that completed application form in Cardinal Portal your official transcripts sent to admissions at bsu.edu and the application fee or selecting that waiver option and the optional test scores that you can send in as well, and any supplemental materials that you'd like to submit as well.

00:05:06.620 --> 00:05:24.680

James Helwig: Now depending on what program you are interested in, if it's a graduate level, sometimes these supplemental materials are required. And these can include resumes, purpose statements, letters of recommendation, things like that.

00:05:24.950 --> 00:05:36.840

James Helwig: Anyone who is interested in an undergraduate degree here does not need to submit these supplemental materials if you don't want to, but it is there if you'd like to showcase your work there.

00:05:39.580 --> 00:05:48.340

James Helwig: Some tips for a smooth application. Use your full legal name and consistent contact information and make sure that's an email that you regularly check.

00:05:48.870 --> 00:05:56.840

James Helwig: Make sure that email is correct as well whenever you enter it because we will send updates about your application here to your email.

00:05:56.860 --> 00:06:09.520

James Helwig: Take your time. You can save and return to your application later if you can't complete it all at once or you have questions. So make sure and hit that save and return later if you need to do that.

00:06:09.730 --> 00:06:24.120

James Helwig: And finally ask for your transcripts early. Sometimes this is something that holds applications up either that we forget to send transcripts in or we accidentally send unofficial ones rather than official transcripts. And we'll go into more detail about transcripts later on in this webinar here.

00:06:32.080 --> 00:06:50.099

James Helwig: Okay, let's look at what the application really is and what you can expect when you hit that Create Account button or the Returning Users Log in Here button here. So, I created an application here. I was a first-time user, so I created an account, and this is what that looks like. We're going to register with your email first and last name and birthday.

00:06:58.590 --> 00:07:10.850

James Helwig: So, I went ahead and put that in there, and then after you enter that information, you will have a temporary PIN sent to that email address that you used. And so I went ahead and went to my email here and that's what that email looks like.

00:07:11.430 --> 00:07:16.990

James Helwig: Down at the bottom there's a string of numbers in red. I went ahead and copied and pasted that into the temporary PIN here back at that login page, and then I went ahead and clicked login.

00:07:24.200 --> 00:07:32.990

James Helwig: You're going to have to set a password as well here. Make sure that it is in line with what we need here at least one letter, one capital letter, one number etc.

00:07:33.560 --> 00:07:35.899

James Helwig: And then we're going to go ahead and log in with that, and here's your application management. Here you can see any active applications that you have with us. In this case we didn't have any and so we went ahead and clicked Start New Application.

00:07:51.660 --> 00:07:54.909

James Helwig: And we hit Create Application for the undergraduate Cycle, and here we have now one started in-progress undergraduate application.

00:08:02.560 --> 00:08:05.089

James Helwig: So we're going to go ahead and open that.

00:08:05.440 --> 00:08:17.630

James Helwig: And here's really the meat of the application here. We give some personal details, some guardian details program selection things like that, and we'll go ahead and put our name in here.

00:08:17.820 --> 00:08:27.469

James Helwig: You can answer if you have gone by any other names. For instance, if you got married and changed your last name you can enter that there. And if you'd like to share pronouns, you can do that too.

00:08:27.870 --> 00:08:30.400

James Helwig: We're going to enter our street address too, and I just put Ball State University's mailing address here, and please use your permanent address in this section.

00:08:41.080 --> 00:08:57.930

James Helwig: And some contact information. The email that you use to log in is most likely the one that you're going to put there as well. And make sure this is an email that you are regularly checking or getting alerts to on your phone or your computer because again we will send updates there.

00:08:58.120 --> 00:09:05.529

James Helwig: Now you can please put your primary phone there as well, and you can opt in to text messages here if you'd like.

00:09:07.410 --> 00:09:16.100

James Helwig: We will enter some biographical information: male, female, gender identity, birthday, and citizenship status.

00:09:20.410 --> 00:09:26.660

James Helwig: We will also ask if you'd like to share your social security number. You don't have to do this, but if you are planning to use funds from the Free Application for Federal Student Aid if you're planning to file that FAFSA with us, we will eventually have to collect your Social Security. So to make this process faster you can enter it here if you are planning to go that route or at a later date if you do not feel comfortable.

00:09:51.710 --> 00:09:56.470

James Helwig: And you have the option to choose your race and ethnicity as well.

00:10:06.330 --> 00:10:14.490

James Helwig: Now you may enter your guardian details here as well. Answer these questions as you see fit. They are not required.

00:10:17.220 --> 00:10:23.060

James Helwig: And here you will choose the program that you are most interested in studying as well as your application type.

00:10:23.200 --> 00:10:29.570

James Helwig: So degree-seeking first-time freshmen or transfer applications are most common in this section, and if you are not a degree-seeking student or transfer student you can select the special applicant and this includes auditing courses, re-enrolling here or if you're just a non-degree student here not seeking that you know associate's, bachelor's, graduate-level coursework.

00:10:51.010 --> 00:11:09.020

James Helwig: You can also choose your delivery method. I chose online. Since most of us here are joining us today, I assume that most of us are going to choose that online option and then we will also select our academic major. And there's a drop-down button there for you to select one of our many options here.

00:11:12.090 --> 00:11:15.930

James Helwig: You'll also choose the term that you'd like to start. Right now I believe you can choose Spring 26 Summer 26, etc.

00:11:26.130 --> 00:11:46.470

James Helwig: And we'll also ask you some academic details as well. These are required questions so please do answer these. This is concerning if you've ever taken the GED test or if you have attended any other colleges before applying to Ball State.

00:11:46.800 --> 00:12:00.770

James Helwig: Now keep in mind that a transfer student is a student that attends a college or university after graduating high school and then decides to transfer elsewhere to complete their degree.

00:12:00.980 --> 00:12:19.589

James Helwig: Transfer students do not include students that while in high school have taken college-level courses perhaps. For example, at a community college or a local college near you that you would still be considered a first-time student if that's your case. Transfer students are only

students that have attended college classes after high school and then decided to transfer somewhere else.

00:12:28.580 --> 00:12:34.069

James Helwig: We will also ask you some school history here if you've ever been enrolled at Ball State before, and any schools that you have attended in the past, including your high school.

00:12:40.710 --> 00:12:44.099

James Helwig: I went ahead and entered my high school information here.

00:12:47.500 --> 00:13:01.440

James Helwig: And then we'd also love to know how you heard about us. Was it our website or was it an ad on the internet, newspaper, radio, television, things like that. If you'd like to share that information with us, we would love it. It is not required.

00:13:01.610 --> 00:13:08.910

James Helwig: And we also would like to know if you do plan to file that Free Application for Federal Student Aid that FAFSA. So please click yes or no in relation to that question.

00:13:17.400 --> 00:13:23.100

James Helwig: We'd also love to know if you're currently employed full-time or part-time if you've had any military service.

00:13:23.200 --> 00:13:37.299

James Helwig: And we also do need to collect if you have ever been convicted or have had felony charges pending against you. Now that doesn't mean if you have to click yes on this, it doesn't mean that you are discounted from attending Ball State Online. It's just something that we do have to collect.

00:13:40.400 --> 00:13:45.150

James Helwig: You can enter any achievements that you have had in your school or outside of it. Any awards honors, leadership positions, extracurriculars that you've been a part of. This isn't required, but we'd love to know about what you've been involved with if you'd like to share it with us so you can enter that stuff here.

00:14:00.540 --> 00:14:05.169

James Helwig: And finally just a few university disclosures. The security report, report on athletic program participation rates, and a Title IX notice as well. Please read through these while you are completing your application.

00:14:14.660 --> 00:14:28.650

James Helwig: And finally, a quick signature to certify that the information you're giving in this application is true and complete to the best of your knowledge. You can place your signature by typing your name there in the box at the bottom and then click Confirm.

00:14:29.750 --> 00:14:35.910

James Helwig: Alright here's the application fee waiver area here. You can see there's a bunch of options here.

00:14:35.940 --> 00:14:52.960

James Helwig: The one I think that most people here are going to be choosing is "I have received prior approval". It's here in the lower half of this list here. After clicking that you will enter the text from before. I attended the application completion webinar on November 13th 2025.

00:15:02.150 --> 00:15:05.200

James Helwig: And finally, review and submit that application. Make sure all of that information is accurate.

00:15:08.830 --> 00:15:23.019

James Helwig: And then you go ahead and submit that whenever you feel comfortable. And when you do finally hit that Submit Application button we will have a pop-up here that says I acknowledge that I'm going to be unable to make changes to my application after I submit it online. We're going to go ahead and select OK.

00:15:27.360 --> 00:15:44.789

James Helwig: After doing that, you will be taken to your Cardinal landing portal here. And you can see there's a couple things that you can do here on this Cardinal landing page. You can change your password you can update a couple of things in that application like your contact information and major and academic information.

00:15:44.960 --> 00:15:56.790

James Helwig: And if we scroll down this page we're going to see some helpful resources here as well. So if you're close to Muncie, you can visit the campus. There's some financial aid and scholarship information for you to peruse.

00:15:56.790 --> 00:16:08.799

James Helwig: And then some more information about campus partners. Now you see on the right side here you can see your Ball State information student type freshman, starting term Fall 2025.

00:16:08.980 --> 00:16:16.380

James Helwig: And you'll also see your admissions contact information here. So based on my last name Helwig, I was assigned to Josh Totten the assistant director and so I can email Josh here by

clicking on his email address or giving a phone call there using that number. You can also schedule an appointment using that red button there, "schedule an appointment" and you can find a time to either sit with Josh or your contact person there.

00:16:32.610 --> 00:16:50.949

James Helwig: You can schedule a phone call or a Zoom meeting if you'd like to do it online. All these options are available to you. So please utilize that if you have any questions or would like to meet with your advisor and talk about your options.

00:16:53.650 --> 00:17:06.900

James Helwig: Alright, cost for attending Ball State. This is just a little graphic I pulled up here from our cost calculator. Now I'm going to go ahead and put the links to this page in the chat here so that you guys can see.

00:17:07.900 --> 00:17:15.110

James Helwig: Where I'm getting this information. Please utilize this to give yourself a more accurate understanding of what coming to Ball State Online will cost.

00:17:15.300 --> 00:17:30.030

James Helwig: For this instance, we just used some basic information a resident of Indiana taking six credits per term. That's about that's right around two classes a semester if those classes are three credits each, which is usually pretty standard.

00:17:30.180 --> 00:17:36.199

James Helwig: And you can see here for the undergraduate tuition the estimated cost is around \$2,326 per semester, and the graduate tuition and fees are a little bit more at \$3 034.

00:17:36.570 --> 00:17:53.549

James Helwig: That does not include any scholarships or financial aid of any kind. That's just your estimated cost for attending school and that includes the online course fees and technology fees too.

00:17:53.920 --> 00:18:10.740

James Helwig: Now keep in mind that these things can change over semesters and over years so please use the cost calculator on our website using that link in the chat to more accurately determine your specific costs.

00:18:10.870 --> 00:18:14.639

James Helwig: But this is just a general guideline of what it looks like here. All right

00:18:21.350 --> 00:18:34.399



James Helwig: Some information about financial aid. I'm no expert on financial aid and scholarships myself. I recommend that everyone reach out to the financial aid office at

00:18:34.580 --> 00:18:50.900

James Helwig: You can find more information here at [bsu.edu/finaid](https://bsu.edu/finaid). You can also just Google Ball State Online Financial Aid and you can pull that website up. And if you have additional questions please schedule a meeting or call that office to ask those questions in detail.

00:18:50.900 --> 00:18:57.909

James Helwig: But I can talk a little bit about it. So forms of aid can include stuff like loans grants or even veterans benefits.

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James Helwig: We also have a couple of things that some folks might be able to take advantage of. The regional tuition savings in Kentucky and Ohio. We have agreements with those states that might lower your tuition slightly.

00:19:12.760 --> 00:19:20.789

James Helwig: We also have the Federal Academic Alliance benefits at the graduate level for folks that are going through a program in the Teachers College.

00:19:20.790 --> 00:19:33.540

James Helwig: This is a program where federal government employees can receive in-state tuition rates regardless of which state that they are in. So it's a bit of a tuition decrease there if you work

00:19:33.540 --> 00:19:45.390

James Helwig: For the federal government or you know your parents do, maybe someone that you know and your family does. Please look more into this because it might save you a little bit of money.

00:19:46.970 --> 00:20:13.650

James Helwig: And also whoever your employer is might have some cost savings for folks going through higher education here so check with who you work for and see if they have any programs like that for you to take advantage of. And check with your state as well. There might be some extra funds there depending on what state you're in to help you out with the cost of tuition.

00:20:17.250 --> 00:20:20.750

James Helwig: Alright I promised to talk a little bit more about transcripts so here we are.

00:20:20.930 --> 00:20:37.810

James Helwig: You can request these from any previous colleges that you attended if you're transferring or your high school. We can use services like Parchment and a lot of times on the National Student Clearinghouse website you can request your transcripts on that website too and have them sent to Ball State.

00:20:37.900 --> 00:20:54.529

James Helwig: In some instances you might be able to just call your high school's main office or your old college's registrar's office to request that they send your transcript somewhere. So try that route if you're having issues with the National Student Clearinghouse or Parchment, and watch for an email confirmation that they were sent and make sure you retain that.

00:21:01.460 --> 00:21:13.749

James Helwig: If there are any international students joining us tonight, to have your transcripts sent to Ball State and have them be accepted, please use a member of the National Association for Credential Evaluation.

00:21:14.150 --> 00:21:26.809

James Helwig: There are a number of organizations that are part of this association that will review your transcript and put it into a transcript-like evaluation for us to use in reviewing your application with your transcripts. So use the NACES member organization to evaluate your transcripts and have them sent here to Ball State.

00:21:45.630 --> 00:22:02.649

James Helwig: Alright, some common mistakes to avoid. Make sure you're reviewing your application. We want to make sure all the information is accurate so make sure that all that is by reviewing your application. Make sure you send those transcripts like I mentioned and make sure that the email you're using is one that you often check.

00:22:02.900 --> 00:22:20.849

James Helwig: Sometimes folks can make a separate email account for all their college applications. That's a great idea but make sure that you are getting either notifications on it or just use your personal one that you get alerts to on your phone or your computer to make sure you're staying up to date with our communications.

00:22:21.130 --> 00:22:25.460

James Helwig: And make sure those spam filters are not catching our mail and putting them in that spam inbox. So sometimes that happens. I don't really know why, but make sure that we're going right into the primary inbox there and not your spam folder.

00:22:43.610 --> 00:22:47.950

James Helwig: If you do encounter any issues, please reach out to us; we're more than happy to help.

00:22:48.040 --> 00:23:05.819

James Helwig: Again your advisor there is listed in that Cardinal Portal on the bottom right-hand side. You can schedule a meeting with them. We also have a live chat function on our website. You can email us we can schedule a call we can help you with transcripts issues. If you're having trouble using the fee waiver please reach out to us.

00:23:06.240 --> 00:23:19.480

James Helwig: If you're having technology issues with the application, please reach out to me. I'm more than happy to help. And then finally we can help you obviously with class registration. That's one of the main things that advisors will help you with.

00:23:19.660 --> 00:23:27.969

James Helwig: Other than making sure you're doing well in school is making sure you're getting into the classes that you need in regards to the program that you're in.

00:23:28.150 --> 00:23:31.290

James Helwig: So, become close with your advisor. They're going to be very helpful to you.

00:23:34.250 --> 00:23:36.200

James Helwig: After you submit that application, we're going to do a little bit of waiting to get a decision. Now, usually that takes about two weeks, but it can take a little longer depending on if it's in a peak time where we're reviewing and receiving a lot of applications. So usually about two weeks but it can take up to 40 or 50 days depending on that.

00:23:59.170 --> 00:24:17.959

James Helwig: Watch for an admission decision in your inbox. Again, make sure that that email is your personal one or one that you check often because we will send your admissions decision there. And then you'll log into Cardinal Portal there and accept your offer if you choose to do so. So that can be done right there in that Cardinal Portal.

00:24:18.600 --> 00:24:31.629

James Helwig: After that we're just going to do some online orientation with everyone before we start classes. We're going to sit with our advisor and enroll in those classes and make sure we're off to a good start.

00:24:34.540 --> 00:24:53.030

James Helwig: Alright, now we have entered that Q&A section here. Please utilize that Q&A function in Zoom to ask your questions. I have also put the fee waiver information here. Again, I apologize

Please write the application completion webinar on November 13, 2025 in that option there, and if you have any questions going forward, please email me [james.helwig@bsu.edu](mailto:james.helwig@bsu.edu). Alright.

00:25:02.470 --> 00:25:13.370

James Helwig: Let's see... we have one question here. Now while I'm answering this question, if you guys have any other questions please use that Q&A function to put them in here and I will answer them.

00:25:13.940 --> 00:25:32.980

James Helwig: What about graduate admissions? It's a great question. The application is pretty much the same except you might have some supplemental materials like resumes, letters of recommendation that are going to be required for you to submit after you get that application in and you can do that on the Cardinal Portal there.

00:25:33.120 --> 00:25:47.769

James Helwig: Graduate admission is, in terms of the application, at least is very similar to this. If that's not exactly the question you had about graduate admission. Please clarify and I will get you the right answer. Thanks so much.

00:25:53.120 --> 00:25:59.880

James Helwig: Alright I had my GED and associate's degree here Okay.

00:26:00.270 --> 00:26:05.269

James Helwig: We might have accidentally hit send too soon. I'm going to wait for the rest of that question.

00:26:05.750 --> 00:26:23.349

James Helwig: Is it the same fee waiver? It's the same fee waiver in terms of it will be waived but we will be able to see which one you attended and so if you do have any issues with this fee waiver please reach out to me and I can make sure it goes smoothly for you.

00:26:27.580 --> 00:26:39.959

James Helwig: If someone has already paid the admissions fee, can I have it back? Unfortunately, no we can't refund that. If you have already paid that fee, unfortunately that's not something we can refund. I apologize for that.

00:26:45.010 --> 00:26:49.990

James Helwig: Can someone who's participating in the webinar apply for in-person education?

00:26:50.560 --> 00:27:08.499

James Helwig: That's a really good question. You can try to use this fee waiver for the on-campus application. As far as I'm aware, these are for online participants and people who are applying for online education.

00:27:08.770 --> 00:27:12.750

James Helwig: And if you do need a fee waiver and you're planning to go to school on campus, please reach out to the admissions office and they will be able to help you with that.

00:27:23.320 --> 00:27:27.999

James Helwig: In graduate admission in terms of international students. Someone who has a WES evaluation, what do they need?

00:27:32.500 --> 00:27:38.319

James Helwig: That's a great question. Upload unofficial, send electronic ones by WEW or manual ones.

00:27:39.740 --> 00:27:57.119

James Helwig: Okay, if you are an international student and you have had World Education Services evaluate that transcript have World Education Services send it to us directly so it can count as an official transcript.

00:27:59.050 --> 00:28:25.729

James Helwig: Unfortunately if it's coming from you, I'm not sure we can use that. If the one you have right now is unofficial and that's all you have at this point, you can go ahead and upload it and if there are any issues we will be able to see that, and we can reach out to you or you'll see on your checklist of what things you still need, is that official one. So if you have the unofficial one right now, go ahead and upload that and see if it checks that box.

00:28:25.810 --> 00:28:31.430

James Helwig: And if you have any issues with this, you can please reach out to me, and I'd be more than willing to help you out.

00:28:36.530 --> 00:28:47.580

James Helwig: Is there a deadline to use the fee waiver? Yes, this fee waiver is good for this upcoming spring summer and fall semesters. So right about just under a year.

00:28:48.110 --> 00:29:02.930

James Helwig: After that, if you're planning to apply after Fall 2026 you would need a new fee waiver. Either attending a new webinar closer to that date would get you that new code that's a little bit longer lasting. And that would do it for you there.

00:29:10.080 --> 00:29:16.070

James Helwig: How does someone apply for a graduate assistantship? Do you require WES compulsory?

00:29:17.770 --> 00:29:52.770

James Helwig: In terms of graduate assistantship, I'm not too sure. I would recommend you reach out to your advisor or the Office of International Admission if you're an international student to answer that question for you. The second part of that, do we require WES compulsory? I'm assuming you mean the World Education Services for that transcript evaluation. We don't require that you use WES. There are a number of organizations that are a part of NACES: National Association of Credential Evaluation Services.

00:29:52.840 --> 00:30:01.810

James Helwig: So as long as you're using one of those organizations that are a part of NACES we will accept that. It does not have to be WES. WES is just one of the big names.

00:30:17.090 --> 00:30:23.279

James Helwig: Alright, there's another question here. Graduate assistantship varies for spring or fall, and I want to apply for summer 2026.

00:30:23.830 --> 00:30:29.159

James Helwig: I'm not sure how to address the beginning of that. You can apply for Summer 2026 using this fee waiver.

00:30:34.140 --> 00:30:40.550

James Helwig: And if I am not answering your question correctly here, please email me and I can help straighten that out.

00:30:46.470 --> 00:30:54.330

James Helwig: This person had their GED and associate degree here. Ball State is asking you for a scratch card.

00:30:55.830 --> 00:31:14.719

James Helwig: I am not too sure what you mean by a scratch card. Again, I'd recommend reaching out to your advisor or to either the main admissions office at Ball State or if it applies to the Office of International Admission to get a more clarified question on that.

00:31:27.810 --> 00:31:29.580

James Helwig: Alright everyone!

00:31:32.170 --> 00:31:34.969

James Helwig: I think that's coming closer to the end here.

00:31:36.550 --> 00:31:45.530

James Helwig: There's one more here is graduate assistantship only available for the fall? Again, I'm not totally sure about that.

00:31:45.530 --> 00:32:04.800

James Helwig: My inkling is that that would be available for the fall and spring semesters, the main two, and I'm not quite sure about summer, but again I recommend reaching out to the Office of International Admissions if that applies or the main admissions office at Ball State for a more detailed answer about graduate assistantship.

00:32:08.930 --> 00:32:17.539

James Helwig: Alright, I think we have come to the end of the questions for now at least. If there are any more questions please put them in here. Oh, here we go.

00:32:26.220 --> 00:32:36.349

James Helwig: They're transferring you to the International Admissions Department. Yep give them a call or shoot them an email and they'll be able to help you out with more questions about international admissions, and they didn't pick up your phone call. Alright.

00:32:40.610 --> 00:32:52.179

James Helwig: I'd recommend either shooting them an email or giving them a call back. If you're still having issues with this, you can reach out to me directly and I can try and put you in touch with someone.

00:32:56.200 --> 00:33:04.189

James Helwig: And I apologize that they haven't been able to pick up your phone call, but I'm more than happy to help you kind of facilitate that. Yep, definitely reach out to me.

00:33:07.250 --> 00:33:12.670

James Helwig: Alright everyone. Well thank you so much for... Oops. One more here.

00:33:20.210 --> 00:33:22.519

James Helwig: I need to apply for a graduate assistantship?

00:33:22.850 --> 00:33:33.690

James Helwig: I believe you would talk with the chair of the department that you're seeking assistantship in and they'd be able to give you a more detailed answer on how to apply for that graduate assistantship.

00:33:37.760 --> 00:33:51.940

James Helwig: Alright everyone, thank you so much for attending the webinar this evening. I'm looking forward to working with you. If you do have any other questions for me please reach out to me via email [james.helwig@bsu.edu](mailto:james.helwig@bsu.edu), and I'd be more than happy to help you.

00:33:52.420 --> 00:33:55.120

James Helwig: Thank you so much everyone for attending tonight. I had a great time talking with you and I'm looking forward to working. Thank you.