PROFESSIONAL BACKGROUND

Name: Dr. Sotiris Hji-Avgoustis

Rank: Chairperson

Office Address: AT 206D; Office Phone: 5-5922

Area of Academic Discipline Specialization: Tourism & Hospitality

Degrees:

Doctoral Degree:

Name of Degree: PhD Year Conferred: 1996

Degree-Granting Institution: Indiana State University Major Field of Study: Educational Administration

Dissertation Title: "The Design of a Job Specification Model for Hospitality Management Educators: Using the Delphi Method to Analyze Competency

Requirements"

Master's Degree:

Name of Degree: Master of Science (MS)

Year Conferred: 1988

Degree-Granting Institution: Purdue University

Major Field of Study: Restaurant, Hotel, and Institutional Management

Bachelor's Degree:

Name of Degree: Bachelor of Science

Year Conferred: 1987

Degree-Granting Institution: Purdue University

Major Field of Study: Restaurant, Hotel, and Institutional Management

Academic Experience:

2017 – Present Chairperson of the Department of Management

Miller College of Business, Ball State University, Muncie, Indiana

2017 - Present Professor of Management

Ball State University, Muncie, Indiana

2013 - 2017 Chairperson of the Department of Family & Consumer Sciences

College of Applied Sciences and Technology, Ball State University,

Muncie, Indiana

2013 - 2017 Professor of Family & Consumer Sciences

Ball State University, Muncie, Indiana

2007-2013	Professor of Tourism, Conventions and Event Management, Indiana University Purdue University, Indianapolis, Indiana
2003-2012	Chairperson of the Department of Tourism, Conventions and Event Management School of Physical Education and Tourism Management, Indiana University Purdue University, Indianapolis, Indiana
2003 - 2007	Associate Professor of Tourism, Conventions and Event Management Indiana University Purdue University, Indianapolis, Indiana
1997 - 2003	Assistant Professor of Tourism, Conventions and Event Management Indiana University Purdue University, Indianapolis, Indiana
1992 - 1997	Lecturer of Restaurant, Hotel, Institutional and Tourism Management Indiana University Purdue University, Indianapolis, Indiana
1991 - 1992	Visiting lecturer of Restaurant, Hotel, Institutional and Tourism Management Indiana University Purdue University, Indianapolis, Indiana

Non – Academic Experience:

1990 - 1991	General Manager, Hardee's Corporation, USA
1989	Manager, Roy Rogers, Marriott, USA

Affiliated Faculty Positions:

Center for Energy Research/Education/Service (CERES), Ball State University, Muncie, Indiana

Center for Peace and Conflict Studies, Ball State University, Muncie, Indiana

INSTRUCTIONAL EXPERIENCE FOR MOST RECENT CALENDAR YEAR

Courses Taught:

FCFN 105 Hospitality & Food Service Industry MGT 300 Managing Behavior in Organizations

SCHOLARLY ACTIVITIES

Refereed Journal Publications:

2014 - 2018:

- Webster C., Yen, C-L., & **Hji-Avgoustis**, **S**. (2016). RFRA and the hospitality industry in Indiana: Political shocks and empirical impacts on Indianapolis' hospitality and tourism industry. *International Journal of Tourism Cities*, 2(3), 221-231.
- Gullion, C., **Hji-Avgoustis**, **S**., Fu, Y., and Lee, S. (2015). Cultural tourism investment and resident quality of life: A case study of Indianapolis, Indiana. *International Journal of Tourism Cities*, *1*(3), 184-199.
- Yamada, N., Heo, J., & **Hji-Avgoustis**, **S**. (2014). What contributes to the intention of tourism majors in Korea to acquire foreign language skills? *The Asia-Pacific Education Researcher*, *23* (3), 645-654.
- Ni, C., King, C., **Hji-Avgoustis, S**., & Heo, J. (2014). Students' daily experiences: Well-being, social context and active leisure. *Research Quarterly for Exercise and Sport*, 85 (1), A118.

2009 - 2013:

- Wang, S., **Hji-Avgoustis, S.**, & King, C. (2013). Investigating tourism professionals' perceptions of CVB functionality in China: A qualitative projective approach. *Tourism Today*, *13*, 127-137.
- King, C., **Hji-Avgoustis, S**., Heo, J., & Lee, I. (2013). Quality of life of Indianapolis residents: The role of cultural tourism and sense of community. *Academica Turistica Tourism and Innovation Journal*, *6*(1), 31-38.
- King, C., Heo, J., **Hji-Avgoustis S.**, & Lee, I. (2012). Residents' perceptions of sport tourism and quality of life: The case of Indianapolis. *Journal of Tourism Challenges and Trends*, 5(1), 9-20.
- Wang, S., & **Hji-Avgoustis, S.** (2011). Evaluating costs and benefits of a tourism project: A case study of the Indianapolis Cultural Trail. *Tourism Today*, 11, 172-181.
- King, C., Wang, S., & **Hji-Avgoustis, S**. (2011). Perceptions about expanding a city's tourism economy through sport and culture: The case of Indianapolis' event tourism segment. *Tourism Today 11*, 40-53.
- Cecil, A, Fu, Y., Wang, S., & **Hji-Avgoustis, S**. (2010). Cultural tourism and QOL: Results of a longitudinal study. *European Journal of Tourism Research*, *3*(1), 54-66.

2004 - 2008:

Hritz, N., & **Hji-Avgoustis, S**. (2008). An investigation of perceived tourism impacts between market segments. *Tourism Today* 8, 33-53.

Cecil, A. K., Fu, Y., Wang, S., & **Hji-Avgoustis, S.** (2008). Exploring resident awareness of cultural tourism and its impact on quality of life. *European Journal of Tourism Research* 1(1), 39-52.

Fu, Y, Cecil, A. K., Wang, S., & **Hji-Avgoustis, S.** (2007). Predicting residents' perceptions of cultural tourism attractiveness. *Tourism Today* 7, 125-138.

Wang, S., Fu, Y., Cecil, A. K., & **Hji-Avgoustis, S.** (2006). Residents' perceptions of cultural tourism and quality of life: A longitudinal approach. *Tourism Today* 6, 47-61.

Hji-Avgoustis, S., Cecil, A.K., Fu, Y., & Wang, S. (2005). Exploring a relationship between quality of life, enjoyment of cultural tourism and demography. *Tourism Today* 5, 35-48.

Wang, S., Yu, T., & **Hji-Avgoustis, S.** (2005). The "top tourist city" rating system: A case study of China's NTO functions. *China Tourism Research* (1) 4, 374-384, Binghamton, NY: The Haworth Press.

1999 - 2003:

Achana, F. T., & **Hji-Avgoustis**, **S.** (2003). A competitive advantage approach to urban tourism sustainability: A case for Indianapolis. *Tourism* (51) 2, 127-140.

Hji-Avgoustis, S., & Achana, F. (2002). Designing a sustainable city tourism development model using an importance performance (IP) analysis. *In K. Wober* (*ed.*) *City Tourism* 2002. Vienna, Austria: Springer, 139-149.

1994 - 1998:

Hji-Avgoustis, S. (1996). The design of a job specification model for hospitality management educators: Using the Delphi method to analyze competency requirements. [On line]. *Dissertation Abstracts*, *57-09A*, Accession #: AAG9703887.

1989 - 1993:

Hji-Avgoustis, S., & Brothers, L. (1993). Education and career concerns of hospitality management students in an associate degree program. *Hospitality & Tourism Educator* 5 (3), 17-19.

Refereed Conference Proceedings (Full Papers):

2014 - 2018:

Webster, C., Yen, C., **Hji-Avgoustis**, **S.**, & Shapiro, K. (2015). Individual perceptions of the value of leisure time: Demographics, attitudes, and country development levels. *Proceedings of the 2015 International Conference on*

Tourism, 400-411. International Association for Tourism Policy, Middlesex University, London, UK. ISSN 2241-9314/ISBN 978-618-81503-0-0 ICOT 2015 proceedings

2009 – 2013:

- King, C., Wang, S., & **Hji-Avgoustis, S.** (2012). Comparing Residents' Perceptions toward cultural and sport tourism development in a weakening economy: The case study of Indianapolis. *Proceedings of the 2012 Tourism Symposium*. Athens, Greece. ISBN: 978-960-6746-12-3
- Fu, Y., **Hji-Avgoustis, S**., & Odunga, P. (2012). Developing Sustainable Tourism with a Community-Based Approach in Bondo, Kenya. *Proceedings of the 2012 Tourism Symposium*. Athens, Greece. ISBN: 978-960-6746-12-3
- Wang, S., & **Hji-Avgoustis, S.** (2011). The cultural trail: Indianapolis' new impetus for a successful cultural tourism initiative. *Proceedings of the 2011 Tourism Symposium*. Athens, Greece. ISBN: 978-960-6746-11-6
- **Hji-Avgoustis, S.**, Wang, S., & King, C. (2011). Expanding a city's tourism economy through sports and culture: The case of Indianapolis' event tourism segment. *Proceedings of the 2011 Tourism Symposium*. Athens, Greece. ISBN: 978-960-6746-11-6

2004 - 2008:

- Cecil, A.K., Brothers, L., Wang, S., Fu, Y., Jones, E., & **Hji-Avgoustis, S.** (2008). Developing future tourism entrepreneurs: A case study of a capstone course. *Proceedings of the 2008 International Conference on Business, Hospitality & Tourism* Management, 33-37, Ocho Rios, Jamaica.
- Wang, S., Fu, Y., Cecil, A. K., & **Hji-Avgoustis, S.** (2008). Impacts of cultural tourism upon quality of life: The residents' perspective. *Proceedings of the 2008 International CHRIE Conference*, 516-523.
- Fu, Y., Wang, S., Cecil, A. K., & **Hji-Avgoustis, S.** (2006). Measuring student perceptions of online learning. *Proceedings of the 13th Annual South Dakota International Business Conference*, 26-40. Rapid City, South Dakota.
- **Hji-Avgoustis, S.**, Cecil, A.K., Fu, Y., & Wang, S. (2005). Exploring the relationship between cultural tourism and quality of life. *ISTTE Annual Conference Proceedings of Research and Academic Papers*, 17, 232-241.
- **Hji-Avgoustis, S.**, Cecil, A.K., Fu, Y., & Wang, S. (2005). Available city services as predictors of cultural tourism success. *Proceeding of the 12th Annual South Dakota International Business Conference*, 110-123.

- **Hji-Avgoustis, S.**, Cecil, A.K., Fu, Y., & Wang, S. (2005). Exploring the demographics of web-based students and their attitudes towards on-line courses. *Proceedings of the 1st International Academic Conference on Hospitality and Tourism*, 52-60. Montego Bay, Jamaica.
- **Hji-Avgoustis, S.** & Cecil A. (2005). Staying informed of changes and trends: A MICE distance education program. *Proceedings of the 1st International Meetings Industry Conference*, 45-48. Athens, GR: Heliotopos.
- **Hji-Avgoustis, S.** (2004). Midwestern travel demand for northwest Germany: Trends and insights. *Proceedings of the 11th Annual South Dakota International Business Conference*, 12-32. Northern State University Center of Excellence.
- **Hji-Avgoustis, S.**, & Cecil, A. (2004). Urban cultural tourism initiative: an investigation of an acceptable implementation procedure. *Proceedings of the 2004 International CHRIE Conference*, 1-8.

1999 – 2003:

- **Hji-Avgoustis, S.,** Cecil, A., & Leek, M. (2003). The use of a Delphi study to identify implementation procedures for an urban cultural tourism initiative: The case of Indianapolis. *Proceedings of the 10th Annual South Dakota International Business Conference*, 9-35. Northern State University Center of Excellence.
- **Hji-Avgoustis, S.**, & Riley, D. (2002). Federal immigration policies and the tourism industry. Proceedings of the 9th Annual South Dakota International Business Conference, 7-17. Northern State University Center of Excellence.
- **Hji-Avgoustis, S.**, & Achana, F. (2002). A practical approach to city tourism sustainability. *Schuster, Rudy, comp., ed., Proceedings of the 2002 Northeastern Recreation Research Symposium. Gen. Tech. Rep. NE-302*, 65-71. Newtown Square, PA: U.S. Department of Agriculture, Forest Service, Northeastern Research Station.
- Achana, F., & **Hji-Avgoustis**, **S.** (2001). Using psychographic and demographic profiling to promote city tourism: The case of the 2001 World Police and Fire Games. *Proceeding of the 8th Annual South Dakota International Business Conference*, 1-15. Northern State University Center of Excellence.
- **Hji-Avgoustis, S.** (1999). Promoting in-state tourism using travel consumer profiles. *Proceeding of the 1999 Northeastern Recreation Research Symposium*, 141-149. Northeastern Recreation Research (NERR) Steering Committee.

1994 – 1998:

Hji-Avgoustis, S. (1998). The design of a job specification model for hospitality educators: using the Delphi method to analyze competency requirements.

Proceedings of the Conference on Graduate Education and Graduate Students Research, 176-186. Houston, TX: Omni Press.

Hji-Avgoustis, S., & Brothers, L. (1998). Replacing the lecture hall with the virtual classroom: A learning community college life orientation course at Indiana University Purdue University Indianapolis. *Proceedings of the Hospitality Information Technology Association Conference*, 42-44. Los Angeles, CA: June 13-15.

Hji-Avgoustis, S. (1996). The Design of a job specification model for hospitality educators: using the Delphi method to analyze competency requirements. *Proceedings of the Conference on Graduate Education and Graduate Students Research*, 320-332. Houston, TX: Omni Press.

Selected Refereed Abstracts:

2014 - 2018:

Webster, C. & Hji-Avgoustis, S. (2017). The Challenges of Organizing Munches: Insights from Organizers. *International Conference TOURISM: TRENDS, PROSPECTS AND IMPLICATIONS FOR ENTERPRISES AND DESTINATIONS 19-21 October 2017 Book of Abstracts*, 17-18. Santorini: Greece. ISBN: 978-960-6746-16-1 Book of Abstracts

Lee, B. C., Lee, K.H., & **Hji-Avgoustis, S.** (2017). The Role of Employees' Innovation Behavior in the Travel Agency Sector. *International Conference TOURISM: TRENDS, PROSPECTS AND IMPLICATIONS FOR ENTERPRISES AND DESTINATIONS 19-21 October 2017 Book of Abstracts*, 22-23. Santorini: Greece. ISBN: 978-960-6746-16-1 Book of Abstracts

Yen, C.-L., Lee, K.H., Webster, C., **Hji-Avgoustis, S**. (2017). Financial stress and millennials' job choice decision. The 2nd Annual Central Federation CHRIE Conference (pp. 3). Stillwater, OK: Oklahoma State University.

Webster, C., Lee, K-H., Yen, C-L., & **Hji-Avgoustis**, **S.** (2016). Individual perceptions of the value of leisure: The influence of the social democratic welfare state and leftist values systems. *Book of Abstracts of the International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Webster C., Yen, C-L., & **Hji-Avgoustis**, **S**. (2016). RFRA and the hospitality industry in Indiana: Political shocks and empirical impacts on Indiana's hospitality and tourism industry. *Book of Abstracts of the International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Lee, K-H., Yen, C-L., Webster, C., & Hji-Avgoustis, S. (2016). A conceptual

flow of medical tourism's economic contribution to India. *Book of Abstracts of the International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Hji-Avgoustis, S. (2015). Cultural tourism and resident quality of life. *Book of abstracts of the international conference on tourism (ICOT 2015)*, International Association for Tourism Policy, Middlesex University, London, UK.

Webster, C., Yen, C., & **Hji-Avgoustis, S**. (2015). Individual Perceptions of the Value of Leisure Time: Demographics, Attitudes, and Country Development Levels, *Book of abstracts of the international conference on tourism (ICOT 2015)*, International Association for Tourism Policy, Middlesex University, London, UK.

Ni, C., King, C., **Hji-Avgoustis, S.**, & Heo, J. (2014). Students' daily experiences: Well-being, social context and active leisure, *2014 AAHPERD National Convention and Exposition*, St. Louis, MO.

2009 - 2013:

Hji-Avgoustis, S., King, C., Heo, J, & Lee, I. (2012). Community support for cultural tourism: The case of Indianapolis. *RGS-IBG Annual International Conference 2012 (Royal Geographic Society)*, Edinburg, Scotland, UK.

2004 - 2008:

Hji-Avgoustis, S., & Bennett, J. (2007). Building a safe and secure tourism industry. *Proceedings of the 3rd International Meetings Industry Conference*, Athens, GR: Heliowebs.

Hji-Avgoustis, S., Cecil A., & Wood, K. (2006). The history of Indianapolis as an emerging meetings, conventions and exhibitions destination. *Proceedings of the 2nd International Meetings Industry Conference*. Athens, GR: Heliowebs.

Cecil A., Wood K., & **Hji-Avgoustis, S.** (2006). Continuous education in the meeting and convention management profession. *Proceedings of the 2nd International Meetings Industry Conference*. Athens, GR: Heliowebs.

1999 – 2003:

Hji-Avgoustis, S. (2000). A capstone course to assess student, faculty, and program achievement. *International CHRIE 2000 Convention Proceedings*, 107-108. New Orleans, LA: July 19-22.

Hji-Avgoustis, S. (1997). An interview with Dr. Sotiris H. Hji-Avgoustis on the prospects of Ecotourism as a tool for economic development. *Abstracts of World Ecotour'97, World Congress and Exhibition on Ecotourism*. Rio de Janeiro, Brazil: The Brazilian Society for the Environment.

1989 - 1993:

Hji-Avgoustis, S. (1992). Face-to-Face with the Customer: Incorporating People Skills into the Curriculum. *Proceedings of the CHRIE Conference*, 271-272. Washington DC: CHRIE.

Selected Refereed Poster Presentations:

2009 - 2013:

Hji-Avgoustis, S., & Gullion, C. (2013). Quality of Life and Cultural Tourism Investment: A Case Study of Indianapolis, Indiana. *2013 IUPUI Research Day*. Indianapolis, IN.

King, C., Wang, S., & **Hji-Avgoustis**, **S**. (2011). Indianapolis Event Tourism: Culture and Sport Perspective. *2011 IUPUI Research Day*. Indianapolis, IN.

Refereed Presentations:

2014 - 2018:

Knight, N., Earhart, C., Friesen, C., **Hji-Avgoustis, S.**, Donovan, E., & Parrillo, R. (2017). Recruiting High School Students to Careers in Residential Property Management. 2017 Housing Education and Research Association (HERA) Conference, Lowell, MA.

Webster, C. & Hji-Avgoustis, S. (2017). The Challenges of Organizing Munches: Insights from Organizers. 2017 International Meetings and Incentives Conference (IMIC), Santorini, Greece.

Lee, B. C., Lee, K.H., & **Hji-Avgoustis, S.** (2017). The Role of Employees' Innovation Behavior in the Travel Agency Sector. 2017 International Meetings and Incentives Conference (IMIC), Santorini, Greece.

Yen, A., Lee, Kwang-Ho, Webster, C., & **Hji-Avgoustis, S.** (2017). Financial stress and millennials' job choice decision. Annual Central Federation CHRIE Conference. Stillwater, Oklahoma

Webster, C., Lee, K-H., Yen, C-L., & **Hji-Avgoustis**, **S.** (2016). Individual perceptions of the value of leisure: The influence of the social democratic welfare state and leftist values systems. *International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Webster C., Yen, C-L., & **Hji-Avgoustis**, **S**. (2016). RFRA and the hospitality industry in Indiana: Political shocks and empirical impacts on Indiana's hospitality and tourism industry. *International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Lee, K-H., Yen, C-L., Webster, C., & **Hji-Avgoustis, S.** (2016). A conceptual flow of medical tourism's economic contribution to India. *International Conference on Tourism (ICOT 2016)*, International Association for Tourism

Policy, Naples, Italy.

2009 - 2013:

- **Hji-Avgoustis, S.**, King, C., & Wang, S. (2012). Residents' perceptions toward cultural and sport tourism development in a weakening economy: The case of Indianapolis. *Athens Tourism Symposium*. Athens, Greece.
- Fu, Y., **Hji-Avgoustis, S**., & Odunga, P. (2012). Developing Sustainable Tourism with a community-based approach in Bondo, Kenya. *Athens Tourism Symposium*. Athens, Greece.
- **Hji-Avgoustis, S.**, King, C., & Wang, S. (2011). Expanding a city's tourism economy through sport and culture: The case of Indianapolis' event tourism segment. *Athens Tourism Symposium*. Athens, Greece.
- **Hji-Avgoustis, S.**, & Wang, S. (2011). Cultural Trail, Indianapolis' New Impetus for a Successful Cultural Tourism Initiative. *Athens Tourism Symposium*. Athens, Greece.

2004 - 2008:

- **Hji-Avgoustis, S.**, Cecil, A., Fu, Y., & Wang, S. (2005). Exploring the demographics of web-based students and their attitudes towards online courses. *Conference on Hospitality and Tourism*. Montego Bay, Jamaica.
- **Hji-Avgoustis, S.**, Cecil, A., Fu, Y., & Wang, S. (2005). Exploring the relationship between cultural tourism and quality of life. *International Society of Travel and Tourism Educators Conference*. Chicago, Illinois.
- **Hji-Avgoustis, S.**, Cecil, A., Fu, Y., & Wang, S. (2005). Available City Services as predictors of Cultural Tourism Success. *Twelfth South Dakota International Business Conference*. Rapid City, South Dakota.
- **Hji-Avgoustis, S.**, & Leek, M. (2004). Evaluation of the travel potential of the Midwest tourism market (USA) to Erlebniswelt Auswanderung Bremerhaven (Germany) to live through the migration experience, *Eighteenth National Conference on Undergraduate Research*. Indianapolis, Indiana.
- **Hji-Avgoustis, S.**, & Pruitt, A. (2004). Indianapolis ambassadors: A performance evaluation of tourism front-line employees. *Eighteenth National Conference on Undergraduate Research*. Indianapolis, Indiana.
- **Hji-Avgoustis**, **S**., & Cecil, A. (2004). Urban cultural tourism initiative: An investigation of an acceptable implementation procedure. *International Conference of Hotel, Restaurant and Institutional Education*. Philadelphia, Pennsylvania.
- **Hji-Avgoustis**, S. (2004). Midwestern Travel Demand for Northwest Germany:

Trends and Insights, *Eleventh South Dakota International Business Conference*. Rapid City, South Dakota.

1999 - 2003:

- Vessely J., Brothers, L., & **Hji-Avgoustis**, **S**. (2003). The Seven C's for Lifelong Learning: The Value of the Off-Campus Experience at Camp Brosius. *Edward C. Moore Symposium on Teaching Excellence*. Indianapolis, Indiana.
- **Hji-Avgoustis, S., &** Cecil, A. (2003). The use of a Delphi study to identify implementation procedures for an urban cultural tourism initiative: The case of Indianapolis. *Tenth South Dakota International Business Conference*. Rapid City, South Dakota.
- **Hji-Avgoustis, S.**, & Riley, D. (2002). Federal immigration policies and the tourism industry. *Ninth South Dakota International Business Conference*. Rapid City, South Dakota.
- **Hji-Avgoustis, S.**, & Achana, F. (2002). Developing and Promoting City Tourism: Putting the pieces of the puzzle together. *National Extension Tourism Conference*. Traverse City, Michigan.
- **Hji-Avgoustis, S.**, & Achana, F. (2002). An analysis of potential visitor input into tourist destination development. *CenStates Travel and Tourism Research Association Conference*. Des Moines, Iowa.
- **Hji-Avgoustis, S.**, & Achana, F. (2002). A Practical Approach to City Tourism. *Northeastern Recreation Research Symposium*. Bolton Landing, New York.
- **Hji-Avgoustis, S.**, Field, A., & Slater, D. (2002). Using conversion studies to assess advertising effectiveness for special events: The case of the 2001 Indianapolis Junior League Holiday Mart. *National Conference on Undergraduate Research*. University of Wisconsin, Whitewater.
- **Hji-Avgoustis, S**. (2001). Using psychographic and demographic profiling to promote city tourism: The case of the 2001 World Police and Fire Games. *Eight South Dakota International Business Conference*. Rapid City, South Dakota.
- **Hji-Avgoustis, S.** (2001). Assessing student achievement using a learner-centered approach. *Edward C. Moore Symposium on Teaching Excellence*. Indianapolis, Indiana.
- **Hji-Avgoustis, S.** (2001). A course on freshman orientation to college life. *Indiana University Spring Symposium*. Bloomington, Indiana.
- **Hji-Avgoustis, S.** (2000). Implementing a humanistic model for a tourism curriculum. *Midwest Regional CHRIE Conference*. Merrillville, Indiana.

- **Hji-Avgoustis, S.** (2000). Bringing curriculum changes by listening to students: The humanistic approach. *Indiana University Spring Symposium*. Bloomington, Indiana.
- **Hji-Avgoustis, S.** (2000). A capstone course to assess student, faculty and program achievement. *CHRIE Conference*. New Orleans, Louisiana.
- **Hji-Avgoustis, S.**, & McNeely, K. (1999). Using a capstone course to assess student and faculty. *Indiana University Faculty Development Conference*. Bloomington, Indiana.
- **Hji-Avgoustis, S.** (1999). Teaching portfolios: A tool to accomplish teaching excellence. *Lilly Conference on College and University Teaching South.* Athens, Georgia.
- **Hji-Avgoustis, S.** (1999). Learning communities: A college life orientation course. *Lilly Conference on College & University Teaching South.* Athens, Georgia.
- **Hji-Avgoustis, S.** (1999). Tourism outlook: Profile of Indianapolis. *Hoosier Hospitality Conference and Marketplace*. Indianapolis, Indiana.
- **Hji-Avgoustis, S.**, & McNeely, K. (1999). Integrating research skills into an undergraduate curriculum. *Indiana University Spring Symposium*. Bloomington, Indiana.
- **Hji-Avgoustis, S.** (1999). Promoting in-state tourism using travel consumer profiles. <u>Northeastern Recreation Research Symposium</u>. Bolton Landing, New York.
- **Hji-Avgoustis, S.**, Bradford, S., Gamble, L., Hargrave, A., & Hastings, G. (1999). Visitor profile studies. *CenStates Travel and Tourism Association*. Clarksville, Indiana.
- **Hji-Avgoustis, S.** (1999). Credit certificates: A successful marketing approach. *CHRIE Conference*. Albuquerque, New Mexico.
- **Hji-Avgoustis, S.** (1999). Using a capstone course to assess student and faculty achievement. *Indiana University Faculty Development Conference*. Indianapolis, Indiana.

1994 - 1998:

Hji-Avgoustis, S., Bradford, S., Gamble, L., Hargrave, A., Hastings, G., Stolz, M., & Waltman, T. (1998). *Training tomorrow's tourism professionals*. Midwest Regional CHRIE Conference. Merrillville, Indiana

- **Hji-Avgoustis, S.** (1998). The design of a job specification model for hospitality educators: Using the Delphi Method to analyze competency requirements. *Conference on Graduate Education and Graduate Students Research*. Houston, Texas.
- **Hji-Avgoustis, S.** (1998). How friendly are we? Hospitality training challenges. *Hoosier Hospitality Conference and Marketplace*. Indianapolis, Indiana.
- **Hji-Avgoustis, S.** (1998). Replacing the lecture hall with the virtual classroom: A learning community college life orientation course. *Indiana University Spring Symposium*. Bloomington, Indiana.
- **Hji-Avgoustis, S.** (1998). Replacing the lecture hall with the virtual classroom: A learning community college life orientation course. *Hospitality Information Technology Association Conference*. Los Angeles, California.
- **Hji-Avgoustis, S.** (1998). Developing a teaching portfolio: Documenting teaching excellence. *CHRIE Conference*. Miami, Florida.
- **Hji-Avgoustis, S.** (1998). The use of international internships to prepare future hospitality global managers. *CHRIE Conference*. Miami, Florida.
- **Hji-Avgoustis, S.** (1996). The design of a job specification model for hospitality educators: Using the Delphi Method to analyze competency requirements. *Conference on Graduate Education and Graduate Students Research.* Houston, Texas.
- **Hji-Avgoustis, S.** (1996). Making diversity a plus in the workplace. *American Culinary Federation Central Regional Conference*. Indianapolis, Indiana.
- **Hji-Avgoustis, S.** (1996). Program improvement through the art of fundraising. *CHRIE Conference*. Washington, D.C.
- **Hji-Avgoustis, S.** (1994). Departmental or program newsletters for recruitment and retention. *CHRIE Conference*. Palm Springs, California.
- **Hji-Avgoustis, S.** (1994). Managing diversity in a climate of change. *CHRIE Conference*. Palm Springs, California.

1989 - 1993:

- **Hji-Avgoustis, S.** (1993). Incorporating cultural diversity in hospitality courses. *CHRIE* Conference. Chicago, Illinois.
- **Hji-Avgoustis, S.** (1992). Face to face with the customer: Incorporating people skills into the curriculum. *CHRIE Conference*. Orlando, Florida.

Invited Guest Editor (Refereed Journal)

2009 – 2013:

Wang, S, **Hji-Avgoustis**, **S**., & Fu, Y. (2012). *Tourism Today - Special Issue on Event Tourism*, 12. (Tourism Today, 12, autumn 2012)

Editorial Review Boards (Refereed Journal)

	The second secon
2017 – Present	Journal of Tourism, Heritage and Services Marketing Editorial board member JTHSM
2016 – Present	International Interdisciplinary Business-Economics Advancement Journal Member of editorial advisory board IIBA
2016 – Present	Service and Tourism: Current Challenges International editorial board STCC
2013 – Present	ECOFORUM Member of the scientific council of the editorial board Ecoforum
2013 – Present	Asia Pacific Journal of Innovation in Hospitality and Tourism Member of the scientific council of the editorial board APJIHT
2013 – Present	International Journal of Tourism Cities Member of editorial review committee LITC
2012 – Present	African Journal of Tourism and Hospitality Member of the international review board AJTH
2012 – Present	International Journal of Hospitality and Event Management Member of the editorial board <u>IJHEM</u>
2011 – Present	Journal of Hospitality and Tourism Education Editorial Review Board JHTE
2011 – Present	Academica Turistica - Tourism and Innovation Journal Member of the editorial review board

Academica Turistica

2008 – Present	Journal of Teaching in Travel and Tourism Member of the editorial review board JTTT
2009 - Present	Revista de Turism (Journal of Tourism - Studies and Research in Tourism) Member of the scientific council of the editorial board JoT
2006 - Present	European Journal of Tourism Research Member of the editorial review board EJTR
2005 – Present	Tourism Today Member of the editorial review board Tourism Today
<u>Past</u> : 2013	Tourism Analysis, Guest reviewer
	Tourism Analysis, Guest reviewer Journal of Hospitality and Tourism Research, Member of the editorial review board
2013	Journal of Hospitality and Tourism Research, Member of the editorial
2013 2008 – 2010	Journal of Hospitality and Tourism Research, Member of the editorial review board UNLV Journal of Hospitality, Tourism & Leisure Science, Member of the
2013 2008 – 2010 2004 – 2008	Journal of Hospitality and Tourism Research, Member of the editorial review board UNLV Journal of Hospitality, Tourism & Leisure Science, Member of the editorial review board Praxis - The Journal of Applied Hospitality Management,

Other Publications:

2014 - 2018:

Textbook Reviewer:

Stein, A. (2015). *Attracting Attention: Promotion and Marketing for Tourism Attractions*. New York, NY: Peter Lang Publishing.

Chapter Contributor:

Yen, A., Pucciarelli, D., & **Hji-Avgoustis**, **S.** (2015). An overview of hospitality programs in the USA. In John Bowen (ed.) *Hotel and hospitality management for the curious: Why study hotel and hospitality management*, Curious Academic Publishing.

Hotel and Hospitality Management for the Curious

2009 - 2013:

<u>Textbook Reviewer:</u>

Tassiopoulos, D. (2011). Events management: A developmental and managerial approach (3rd edition). Claremont, South Africa: JUTA

Tassiopoulos, D. (2011). *New tourism ventures (2nd edition)*. Claremont, South Africa: JUTA

Reece, W. R. (2009). *The economics of tourism*. Upper Saddle River, NJ: Pearson Prentice Hall.

Chapter Contributor:

Hji-Avgoustis, S., & McNeely, K. (2009). *The greening of the meeting industry*, In Ahmed Ismail *Catering Sales and Convention Services*, Albany, NY: Delmar Publishers, 92-96.

2004 - 2008:

Textbook Reviewer:

Pop, C., Cosma, S., Negrusa, A., Ionescu, C., & Marinescu, N. (2007). Romania as a Tourist Destination and the Romanian Hotel Industry. Newcastle, UK: Cambridge Scholars Publishing.

Fenich, G. G. (2005). *Meetings, exposition, events and conventions: An introduction to the industry*. Upper Saddle River, NJ: Pearson Prentice Hall.

1999 - 2003:

Industry Publications:

Hji-Avgoustis, S., Cobanoglu, C., Connolly, D., Hamilton, M., & Lee, C. (2003). In Strategic uses and future directions of IT in the lodging industry. Second annual multi-unit lodging industry technology study. *Hospitality Technology Magazine*, 6(9) (Suppl. 1), 1-34.

Hji-Avgoustis, S. (2003). White lodging: Franchisee perspective on corporate IT. In Strategic uses and future directions of IT in the lodging industry. Second annual multi-unit lodging industry technology Study. *Hospitality Technology Magazine*, 6(9) (Suppl. 1), 21-22.

1994 - 1998:

Chapter Contributor:

Hji-Avgoustis, S. (1995). *Lodging management: Supplementary readings*. West Lafayette, IN: Purdue Research Foundation.

Hji-Avgoustis, S. (1995). *Lodging management: Course workbook*. West Lafayette, IN: Purdue Research Foundation.

Other Presentations:

2014 – 2018:

Keynote and Invited Conference Presentations:

Hji-Avgoustis, S. (2015). Academic job searching in the United States. 1st International Conference on Experiential Tourism. Santorini, Greece. (Special session presenter)

Hji-Avgoustis, S. (2015). Future trends in Family and Consumer Sciences Education. *Spring Family and Consumer Sciences Conference and AAFCS Indiana annual conference*. Indianapolis, Indiana. Closing general session speaker)

Invited University Lectures:

Hji-Avgoustis, S. (2014). Event Tourism Part 1. Turistica, University of Primorska, Portorož, Slovenia. (Invited lecture presentation)

Hji-Avgoustis, S. (2014). Event Tourism Part 2. Turistica, University of Primorska, Portorož, Slovenia. (Invited lecture presentation)

Hji-Avgoustis, S. (2014). Event Tourism Part 3. Turistica, University of Primorska, Portorož, Slovenia. (Invited lecture presentation)

Hji-Avgoustis, **S.** (2014). Tourism as a vehicle for peace. The Islamic University of Gaza. (Delivered via Skype)

Hji-Avgoustis, **S.** (2014). An introduction to the tourism system, The Islamic University of Gaza. (Delivered via Skype)

2009 – 2013:

Keynote and Invited Conference Presentations:

Hji-Avgoustis, S. (2013). Place promotion through the creation of authentic culinary experiences. *Ninth International Meetings Industry Conference*. Santorini, Greece. (Keynote speaker via Skype)

- **Hji-Avgoustis, S.**, & Culp, B. (2013). Sports tourism as a catalyst for social change: A peace run in Eastern Kenya. *Twentieth Eurhodip Conference*. Maribor, Slovenia. (Keynote speaker via Skype)
- **Hji-Avgoustis, S.** (2013). Building international partnerships. *Global Learning and Teaching Institute, Association of International Education Administrators*. Indianapolis, Indiana. (Invited panelist)
- **Hji-Avgoustis**, **S.** (2012). Festival trends and 2013 Outlook. *Indiana State Festival Association Convention*. Indianapolis, Indiana. (Invited town hall panelist)
- **Hji-Avgoustis, S.** (2012). Cultural tourism as a vehicle for responsible tourism. *Fourth Encuentros: Responsible Tourism*. Portorož, Slovenia. (Closing keynote presentation)
- **Hji-Avgoustis**, **S.** (2012). Economic impact of the arts community. *Indianapolis Consortium of Arts Administrators*. Indianapolis, Indiana. (Invited panelist)
- Krohn, B., & **Hji-Avgoustis, S.** (2012). Choosing and developing your research topic: A hands-on workshop for M.Sc. and Ph.D. students. *Athens Tourism Symposium*. Athens, Greece. (Invited workshop)
- **Hji-Avgoustis, S.**, & Krohn, B. (2012). The impact of tourism innovation on destination competitiveness. *Eight International Meetings Industry Conference*. Athens, Greece. (Invited presentation)
- **Hji-Avgoustis, S.** (2011). Culinary tourism: the way to a tourist's heart (and wallet). *Seventh International Meetings Industry Conference*. Athens, Greece. (Invited Presentation)
- **Hji-Avgoustis, S.** (2010). Value-centered branding in an economic downturn. *Sixth International Meetings Industry Conference*. Athens, Greece. (Keynote Presentation)
- **Hji-Avgoustis, S.** (2010). Tourism and hospitality education: The road ahead. *Athens Tourism Symposium*. Athens, Greece. (Invited Presentation)
- Keith, N., Culp, B., & **Hji-Avgoustis, S.** (2009). Social ecological approaches to promoting reconciliation through sport in Kenyan communities. *Moi University Indiana University International Symposium*. Eldoret, Kenya. (Invited Presentation)
- **Hji-Avgoustis, S.** (2009). Weathering the economic storm: Strategies for tourism destinations. *Fifth International Meetings Industry Conference*. Athens, Greece. (Keynote Presentation)

Hji-Avgoustis, S. (2009). Weathering the economic storm. *Indiana Chapter of Meeting Professionals International*. Indianapolis, Indiana. (Panel Participant)

Invited University Lectures:

Hji-Avgoustis, S. (2013). Documenting excellence in research, teaching, service, creative activity. Office of Academic Affairs, IUPUI. (Invited Small Group Leader)

Hji-Avgoustis, S. (2013). Building effective tourism, hospitality and events curricula. School of Tourism, Hospitality and Events Management, Moi University, Eldoret, Kenya. (Invited workshop for school faculty members)

Hji-Avgoustis, S. (2013). Selecting a thesis or dissertation topic, School of Tourism, Hospitality and Events Management, Moi University, Eldoret, Kenya. (Invited workshop for MS and PhD students)

Hji-Avgoustis, S. (2012). Measuring public support for a city's sports and cultural tourism strategies by identifying the influential relationships of sports and cultural tourism impacts, School of Tourism, Sun Yat-Sen University, Guangzhou, China. (Invited lecture for MS and PhD tourism graduate students)

Hji-Avgoustis, S. (2012). Tourism innovation: Theory and practice, School of Tourism, Sun Yat-Sen University, Guangzhou, China. (Invited lecture for BS Tourism students)

Hji-Avgoustis, S. (2012). The Impact of Tourism Innovation on Destination Competitiveness, Faculty of Tourism Studies, Turistica, University of Primorska, Portorož, Slovenia. (Invited inaugural PhD class lecture presentation

2004 - 2008:

Keynote and Invited Conference Presentations:

Hji-Avgoustis, S. (2008). Indianapolis: Cultural tourism and the impact on quality of life. *Fifth Seminar Marketing Research in Tourism, Slovenia Tourism Board*. Ljubljana, Slovenia. (Invited Keynote Presentation)

Hji-Avgoustis, S. (2008). Green goes global in the Meetings Industry. *Forth International Meetings Industry Conference*. Athens, Greece. (Keynote Presentation)

Hji-Avgoustis, S. (2007). Building a safe and secure tourism industry. *Third International Meetings Industry Conference*. Athens, Greece. (Keynote Presentation)

Hji-Avgoustis, S., Cecil, A., Fu, Y., & Wang, S. (2007). Impacts of cultural

tourism on quality of life. *Indiana Cultural Tourism Conference*. Indianapolis, Indiana. (Invited Presentation)

Wang, S., Cecil, A., Fu, Y., **Hji-Avgoustis, S.** (2007). Industry professionals' prospective: Graduate preparedness. *Great Lakes Hospitality and Tourism Educators Conference*. Charleston, Illinois. (Invited Presentation)

Hji-Avgoustis, S. (2006). The history of Indianapolis as an emerging meeting, conventions and exhibition destination. *Second International Meetings Industry Conference*. Athens, Greece. (Keynote Presentation)

Hji-Avgoustis, S. (2004). Staying informed of changes and trends: A MICE distance education program. *First International Meetings Industry* Conference. Athens, Greece. (Keynote Presentation)

Hji-Avgoustis, S. (2004). Factors Influencing the growth and development of market demand. *First International Meetings Industry Conference*. Athens, Greece. (Invited Panelist)

Hji-Avgoustis, S. (2004). Marketing strategies for the meetings industry. *First International Meetings Industry Conference*. Athens, Greece. (Invited Session Chair)

Hji-Avgoustis, S. (2004). Business plan preparation: A combination of art and science. *Entrepreneur's Alliance of Indiana*. Indianapolis, Indiana. (Invited Presentation and Workshop Facilitator)

1999 - 2003:

Keynote and Invited Conference Presentations:

Hji-Avgoustis, S. (2003). Destination attractiveness: How does your destination rate? *American Bus Association Marketplace*. Indianapolis, Indiana. (Invited Speaker)

Hji-Avgoustis, S. (2002). Marketing tourism: Strategies for the new economy. *Indiana Park and Recreation Association State Conference*. Indianapolis, Indiana. (Conference Invited Speaker)

Hji-Avgoustis, **S.** (2002). The state of the Indianapolis tourism industry. *Kiwanis Club of Northwest Indianapolis*. Indianapolis, Indiana. (Guest Speaker)

Hji-Avgoustis, S. (2001). Marketing Tourism: Strategies for the new economy. *Heartland Travel Showcase*. Indianapolis, Indiana. (Conference Keynote Speaker)

1994 – 1998:

Keynote and Invited Conference Presentations:

Hji-Avgoustis, S. (1998). Strategic festival management: Preparing for the future by studying the past. *Indiana State Festival Association Conference, Vincennes, Indiana*. (Closing Keynote Speaker)

Hji-Avgoustis, S. (1996). Program assessment: A step-by-step outline. *ICHRIE Conference*. Washington, D.C. (Recognized as a top-ten teaching module)

SERVICE ACTIVITIES

University, College, Departmental Committees (2014 - 2018):

Search Committee Member, Provost and Vice President for Academic Affairs (fall 2017-spring 2018)

Search Committee Member, Assistant Provost for Learning Initiatives (summer 2016)

Committee Member, Academic Planning Task Force to refocus the College of Applied Sciences and Technology (spring 2015 – fall 2016)

Committee Member, Faculty Academy Taskforce (fall 2014 – spring 2015)

Leadership Roles in Professional Associations (2014 - 2018):

International CHRIE Conference (25-27 July 2018), Palm Springs, California – Member, Refereed Paper Committee

International Conferences on Tourism (27-30 June 2018), Kavala, Greece - Member, Scientific Committee

8th International Interdisciplinary Business-Economics Advancement Conference (18-23 November 2017), Ft. Lauderdale, FL, USA - Member, Scientific Committee

Global Conference on Hospitality, Tourism, Event and Leisure Management (14-17 March 2018), Chaplin School of Hospitality and Tourism Management, Florida International University Biscayne Bay Campus, North Miami, Florida – Member, Paper Review Committee.

International Meetings Industry Conference (2015, 2017), Athens and Santorini, Greece - Member, Conference Organizing Committee

International Conference on Cultural and Sustainable Tourism (4-6 September 2017), Aristotle University of Thessaloniki, Macedonia, Greece – Member, IEREC Scientific Committee

International Association of Cultural and Digital Tourism 2017 Conference (25-27 May 2017), Athens, Greece – Member, Scientific Committee

International Conferences on Tourism (ICOT 2017), Chiang Mai University, Thailand - Member, Scientific Committee

7th International Interdisciplinary Business-Economics Advancement Conference (9-14 April 2017), Miami, FL, USA - Member, Scientific Committee

Central Federation CHRIE Regional Conference (March 3-4, 2017), Oklahoma State University, Stillwater, Oklahoma - Member, Reviewer

International Conferences on Tourism (ICOT 2016), Naples, Italy - Member, Scientific Committee

6th International Interdisciplinary Business-Economics Advancement Conference (9-13 May 2016), Miami, FL, USA - Member, Scientific Committee Inaugural Central Federation ICHRIE Regional Conference (2016), Kansas City, KS, USA – Abstract Reviewer

5th International Interdisciplinary Business-Economics Advancement Conference (16-21 November 2015), Ft. Lauderdale, FL, USA - Member, Scientific Committee

4th International Interdisciplinary Business-Economics Advancement Conference (May 26 – 29, 2015), Las Vegas, Nevada., USA - Member, Scientific Committee

1st International Conference on Experiential Tourism (2015), Santorini, Greece – Member, Program Committee

International Conferences on Tourism (ICOT 2015), London, United Kingdom - Member, Scientific Committee

3rd International Interdisciplinary Business-Economics Advancement Conference (March 28 – April 2, 2015), Fort Lauderdale, Florida, USA - Member, Scientific Committee

5th International Cruise Conference (2014), Bremerhaven, Germany - Member, Working Paper Review Board

 2^{nd} International Interdisciplinary Business-Economics Advancement Conference (July 16 – 19, 2014), Istanbul, Turkey - Member, Scientific Committee

5th Asia Europe Conference 2014, Selangor, Malaysia - Member, Conference Advisory Committee

12th Asia Pacific CHRIE (APacCHRIE) Conference 2014, Kuala Lumpur, Malaysia Member, Conference Advisory Committee

5th Asia Pacific CHRIE (APacCHRIE) Youth Conference 2014, Selangor, Malaysia Member, Conference Advisory Committee

International Conferences on Tourism (ICOT 2014), Dalian, People's Republic of China (PRC) - Member, Scientific Committee

Inaugural Global Interdisciplinary Business-Economics Advancement Conference (May 18 - 24, 2014), Tampa, Florida - Member, Scientific Committee

Leadership Roles in Professional Associations (2009 - 2013):

International Meetings Industry Conference (2009-2012), Athens and Santorini, Greece - Member, Conference Organizing Committee

International Conferences on Tourism (ICOT 2013), Limassol, Cyprus - Member, Scientific Committee

2012 Athens Tourism Symposium, Athens, Greece - Member, Symposium Organizing Committee

2011 Travel and Tourism Research Association - Refereed Paper Track - Committee Member

2011 Athens Tourism Symposium, Athens, Greece - Member, Symposium Organizing Committee

2010 Athens Tourism Symposium, Athens, Greece - Member, Symposium Organizing Committee

Leadership Roles in Professional Associations (2004 - 2008):

International Meetings Industry Conference (2004-2008), Athens and Santorini, Greece - Member, Conference Organizing Committee

2007 Euro CHRIE Conference, Leeds, United Kingdom - Member, Refereed Papers Review Team

2005 Great Lakes Hospitality and Tourism Educators Conference, Indianapolis, Indiana - Overall Conference Chair

2004 Great Lakes Applied Research and Teaching Conference, Michigan Council of Hotel, Restaurant, and Institutional Educators - Member, Refereed Paper Review team and Abstract Review Team

2004 Las Vegas International Hospitality and Convention Summit I, Las Vegas, Nevada - Member, Refereed Paper Review team and Abstract Review Team 2004 National Extension Tourism Conference (NETC), Kissimmee, Florida - Chair, NETC Posters and Resource Library Materials Review Team

Leadership Roles in Professional Associations (1999 - 2003):

2001 Travel and Tourism Research Association – CenStates Chapter Breakfast Meeting and Awards Presentation, 22nd Annual Marketing Research conference, Lisle, Illinois - Chair of Student Paper Research Awards and Co-Master of Ceremonies

2000 Travel and Tourism Research Association – CenStates Chapter Breakfast Meeting and Awards Presentation, the 5th Outdoor Recreation and Tourism Trends Symposium, Lansing, Michigan - Chair of Student Paper Research Awards and Co-Master of Ceremonies

Past Reoccurring Leadership Roles (2014 – 2018):

International Meetings Industry Conference (2015, 2017), Athens, Greece - Member, Conference Organizing Committee

Past Reoccurring Leadership Roles (2009 - 2013):

International Society of Travel and Tourism Educators - Refereed Paper Track (2009-2013) - Committee member

International CHRIE Conference - Refereed Paper and Symposium Track (2009-2013) - Committee member

International Meetings Industry Conference (2009-2012), Athens, Greece - Member, Conference Organizing Committee

Past Reoccurring Leadership Roles (2004 - 2008):

International Society of Travel and Tourism Educators - Refereed Paper Track (2008) - Committee member

International CHRIE Conference - Refereed Paper and Symposium Track (2004-2008) - Committee member

International Meetings Industry Conference (2004-2008), Athens, Greece - Member, Conference Organizing Committee

Past Reoccurring Leadership Roles (1999 - 2003):

International CHRIE Conference - Refereed Paper and Symposium Track (2001-2003) - Committee member

Student Research Paper Award Program, CenStates Chapter of the Travel and Tourism Research Association (1999-2003) - Committee Member

External Academic Program Examiner (2014 – 2018):

External examiner for Bachelor of International Hospitality Management (BIHM), School of Hospitality, Tourism and Culinary Arts, Taylor's University, Malaysia, 2015-2019.

Promotion and Tenure External Reviewer (2009 – 2013):

Marianna Sigala, Assistant Professor of Tourist Business Management, Business School, University of the Aegean, Greece. Seeking promotion to associate professor, September 2013

Dimitris Lagos, Associate Professor of Tourism Economics and Tourist Business Management, and Dean of Business School, University of the Aegean, Greece. Seeking promotion to full professor, April 2013

Dr. Siriporn McDowall, School of Hotel, Restaurant, and Tourism Management, New Mexico State University. Seeking promotion to associate professor with tenure, September 2011

Graduate Student Thesis/Dissertation Committees (2014 – 2018):

External Reviewer:

Wanjiku, M. (2014). Impacts of environmental management practices on hotel operational costs: A case study of four star hotels selected in Nakuru Town, Kenya. Master of Philosophy Thesis in Hospitality Management, Moi University, Eldoret, Kenya.

Ph.D. Dissertation Committee Member:

Rotich, D. J. (2014). Determinants of Kenyan food acceptance among international Tourists: A case of selected hospitality establishments in three counties in Kenya. Doctor of Philosophy (DPHIL) in Tourism Management, Moi University, Eldoret, Kenya.

Bor, T. B. (Forthcoming). Factors influencing tourists' choice oh hotels in the North Rift Region, Kenya: An Application of Importance-Performance Analysis Model, Doctor of Philosophy in Tourism Management, Moi University, Eldoret, Kenya.

Mutwol, M. (Forthcoming). Empirical investigation of the administrative accounting tools in hotels in Eastern Kenya, Doctor of Philosophy in Tourism Management, Moi University, Eldoret, Kenya.

Graduate Student Thesis/Dissertation Committees (2009 – 2013):

External Reviewer:

Aluoch, A. L. (2013). Determinants of brand loyalty effects on customer loyalty of selected hotels in Nairobi, Kenya. Master of Philosophy Thesis in Hospitality Management, Moi University, Eldoret, Kenya.

Jumah, L. (2013). Effects of human resource practices on employee turnover in selected medium size hotels in Kisumu City, Kenya. Master of Philosophy Thesis in Hospitality Management, Moi University, Eldoret, Kenya.

MS Thesis Chair:

Gullion, C. (2013). Cultural tourism investment and resident quality of life: A case study of Indianapolis, Indiana, Master of Science, Indiana University, Indianapolis, Indiana.

Graduate Student Thesis/Dissertation Committees (2004 – 2008):

Ph.D. Dissertation Committee Member:

Hritz, N. (2006). Urban host community perceptions of tourism market segment impacts: Evidence from Indianapolis, Doctor of Philosophy, Indiana University, Bloomington, Indiana

Cecil, A. (2005). The Role of Small Tourism Businesses in Urban Tourism Development: A Case Study of Indianapolis, Doctor of Philosophy, Indiana University, Bloomington, Indiana

MS Thesis Committee Member:

Wood, K. (2007). Resident Volunteer Perceptions of Sport Tourism: A Case Study of Indianapolis, Indiana, Master of Science, Indiana University, Bloomington, Indiana.

External Funds

Foundation Grants (2014 - 2018):

Buckingham Management, LLC, grant to support recruitment, academic success

and preparation for Ball State University students majoring in Residential Property Management and Hospitality and Food Management

Amount: \$100,000

Research Grants (2014 – 2018):

George and Frances Ball Foundation – Historic Preservation, a research grant titled *Accessibility of the Beeman Historic Costume Collection at Ball State University*

Amount: \$23,435 PI: Amy Harden

Co-PIs: Diana Saiki and **Sotiris Hji-Avgoustis**

Service Grants (2014 – 2018):

Indiana Department of Education, a Career and Technical Education grant titled Cardinal Outreach Recruitment Efforts (C.O.R.E.), November 1, 2016 - June 30, 2018

Amount: \$171,958

PI: **Hji-Avgoustis, S.**Co-PIs: Friesen, C., & Hall, S.

Indiana Department of Workforce Development, a Skill Up Indiana grant titled *Ball State University's Residential Property Management Skill UP Indiana! Project Proposal Residential Property Management Advisory Board*, February 17, 2016 – August 31, 2018

Amount: \$158,881.00 (state) and \$85,000 (industry match) - \$243,881

PI: **Hji-Avgoustis, S.**

Co-PIs: Friesen, C., Earhart, C., Parrillo, R, & Donovan, E.

Indiana Department of Education, a Career and Technical Education grant titled *Cardinal Outreach Recruitment Efforts (C.O.R.E.)*, July 1, 2015- October 31, 2016

Amount: \$115,726

PI: **Hji-Avgoustis, S.** Co-PIs: Friesen, C., & Hall, S.

External Travel Awards (2014 – 2018):

Invited by Heliotopos Conferences to present at the 1st International Conference eon Experiential Tourism, Santorini Island, Greece

October 2015

Amount: \$3,000

PI: Sotiris Hji-Avgoustis

Invited by the University of Primorska, Slovenia to deliver three, two hour long lectures. Award included all travel related expenses. All expenses were covered by the European Social Fund - EU project of Internationalization of Higher Education. October 2014

Amount: \$5,000

PI: Sotiris Hji-Avgoustis

Foundation Grants (2009 - 2013):

Efroymson Fund of Central Indiana Community Foundation, grant to support 2013 MUKESCO Peace Run, Eldoret, Kenya, September 2013

Amount: \$10,000

Efroymson Fund of Central Indiana Community Foundation, travel grant to support student travel to Kenya, July 2011

Amount: \$6,000

Efroymson Fund of Central Indiana Community Foundation, travel grant to support student travel to Kenya, July 2010

Amount: \$10,000

Efroymson Fund of Central Indiana Community Foundation, a grant to support the continuation of the Indiana Cultural Tourism Conference through 2013 Amount: \$300,000

Teaching Grants (2009 – 2013):

IUPUI Graduate Affairs Committee, a grant to support the new MS program in Event Tourism, February 2011

Amount: \$10,000

PI: Sotiris Hji-Avgoustis

IUPUI Graduate Affairs Committee, a grant to support one graduate teaching assistantship, February 2011

Amount: \$10,000

PI: Sotiris Hji-Avgoustis

Research Grants (2009 – 2013):

IUPUI Graduate Affairs Committee Block Grants, grants to support graduate students in research positions, March 2012

Amount: \$30,000

PI: Sotiris Hji-Avgoustis

Service Grants (2009 – 2013):

IUPUI Office of Service Learning, Engaged Department Grant, spring 2010

Amount: \$9,000 PI: Fu, Yao-Yi

Co-PI: Cecil, A. & **Hji-Avgoustis**, **S.**

External Travel Awards (2009 – 2013):

Invited by Moi University, Eldoret, Kenya to offer faculty workshop on curriculum development, offer a graduate student workshop on selecting a thesis/PhD topic and work with the local community to organize a cross country race that promotes peace and economic development, January 2013

Amount: \$2,000

PI: Sotiris Hji-Avgoustis

Invited by the Municipality of Piran, Slovenia and University of Primorska, Slovenia to promote the sister cities partnership between Indianapolis and Piran. Award included all travel related expenses, September/October 2012

Amount: \$5,000

PI: Sotiris Hji-Avgoustis

Invited by Sun Yat-Sen University in Guangzhou, China to discuss opportunities for a graduate student exchanges between Sun Yat-sen and IUPUI/TCEM. Award included all travel related expenses, October/November 2012

Amount: \$5,000

PI: Sotiris Hji-Avgoustis

Foundation Grants (2004 - 2008):

Efroymson Fund of Central Indiana Community Foundation, a grant to support a guest lecture series to bring to Indianapolis world-renowned experts in the field of arts and culture for four years beginning 2008

Amount: \$100.000

Efroymson Fund of Central Indiana Community Foundation, an endowed grant to support study abroad opportunities for the department's students (September 2008 to perpetuity)

Amount: \$250,000

Efroymson Fund of Central Indiana Community Foundation, a grant to support the execution of the Indiana Cultural Tourism Conference (2006-2008)

Amount: \$150,000

Research Grants (2004 – 2008):

Undergraduate Research Opportunity Program (UROP), IUPUI Graduate Office, a grant to support undergraduate research (2004) titled *Evaluation of the travel* potential of the Midwest tourism market (USA) to Erlebniswelt Auswanderung Bremerhaven to live thorough the migration experience

Amount: \$2.500

Co-PIs: **Sotiris Hji-Avgoustis**, & Megan Leek

Overseas Conference Fund Grant, Office of International Programs, Indiana University, Bloomington, Indiana, a travel grant to attend and participate as a keynote speaker the 1st International Meetings Industry Conference in Athens Greece, November 19-21, 2004

Amount: \$500

PI: Sotiris Hji-Avgoustis

Teaching Grants (1999 - 2003):

Enhancement of Existing Learning Communities, University College, Indiana University Purdue University Indianapolis, a grant to revise a learning communities course, summer 2001

Amount: \$3,000

PI: **Sotiris Hji-Avgoustis** Co-PI: Linda R. Brothers

Research Grants (1999 – 2003):

Research Fellowship Grant, IUPUI Honors Program, a research grant to carry out a Delphi study to determine implementation steps of a cultural tourism initiative for the city of Indianapolis (2003)

Amount: \$1,600

PI: Sotiris Hji-Avgoustis

Indiana Horse Council, a research grant to conduct a *visitor profile of 2003 Hoosier Horse Fair and Council Expo participants*

Amount: \$2,464

PI: Sotiris Hji-Avgoustis

Summer Research Opportunity Program (SROP), IUPUI Graduate Office, a grant to support undergraduate research (2003) titled *the use of a Delphi study to identify implementation procedures for an urban cultural tourism initiative: The case of Indianapolis*

Amount: \$3,000

Co-PIs: **Sotiris Hji-Avgoustis** & Megan Leek

IUPUI Undergraduate Research Opportunity Program, a travel grant to present at the 2002 International Business Conference in Rapid City, South Dakota

Amount: \$1,000

PI: Sotiris Hji-Avgoustis

IU Alumni Club of Indianapolis, a grant to conduct the 2002 lifestyle market analysis for the Indian University Alumni Club of Indianapolis

Amount: \$8.209

PI: Sotiris Hji-Avgoustis

Junior League of Indianapolis, Indiana, a research grant to conduct the 2002 *Holiday Mart conversion study – round 2*

Amount: \$2,980

PI: Sotiris Hji-Avgoustis

Indy Jazz Fest, a research grant to conduct the 2002 Indy Jazz Fest conversion study

Amount: \$2,780

PI: Sotiris Hji-Avgoustis

Clear Channel entertainments, a research grant to conduct the 2002 Indy Summer Stages visitor profile

Amount: \$3,085

PI: Sotiris Hji-Avgoustis

IUPUI Honors Program, a research fellowship grant to conduct the 2001 conversion study to measure the effectiveness of the marketing campaign for the 2001 Holiday Mart

Amount: \$2,000

PI: Sotiris Hji-Avgoustis

Junior League of Indianapolis, a research grant to conduct the 2001 Holiday Mart conversion study

Amount: \$2,160

PI: Sotiris Hji-Avgoustis

The Penrod Society of Indianapolis, a research grant to conduct the 2001 Penrod Arts Fair visitor profile and artist satisfaction levels study

Amount: \$2.980

PI: Sotiris Hji-Avgoustis

Honeycomb Resources, Inc., a research grant to conduct the 2001 marketing campaign for Honeycomb Resources

Amount: \$447

PI: Sotiris Hji-Avgoustis

Trade & Tourism Subcommittee of the Indianapolis-Cologne Sister City Partnership Committee, a research grant to conduct the study titled *Psychographic* profiling: The 2001 World Police and Fire Games

Amount: \$4,500

PI: Sotiris Hji-Avgoustis

Humanities Council – International Affairs & Programs, a research grant to conduct the 2001 study titled *Cultural differences: Perceptions of international visitors to Indianapolis*,

Amount: \$1,000

PI: Sotiris Hji-Avgoustis

Indy Jazz Fest, a research grant to conduct the visitor characteristics profile for the 2001 Indy Jazz Fest

Amount: \$2,503

PI: Sotiris Hji-Avgoustis

Indy Jazz Fest, a research grant to conduct the a visitor characteristics profile for the 2000 Indy Jazz Fest

Amount: \$2,473

PI: Sotiris Hji-Avgoustis

Junior League of Indianapolis, a research grant to conduct the a *visitor* characteristics profile for the 2000 Holiday Mart

Amount: \$2,920

PI: Sotiris Hji-Avgoustis

Overseas Conference Fund Grant, a travel grant to attend the Chinese University of Hong Kong and the Cornell University Joint Conference in Hospitality and Tourism in Hong Kong, SAR - January 12-14, 2001

Amount: \$700

PI: Sotiris Hji-Avgoustis

Service Grants (1999 – 2003):

Center for Service and Learning, a service grant to conduct *Underground Railroad: A tale of struggle and resistance to slavery*, spring 2002

Amount: \$300

PI: Sotiris Hji-Avgoustis

An internal grant to participate at the 2001 International Tourism Exchange in Berlin, Germany to attract international undergraduates to the school

Amount: \$2,600

PI: Sotiris Hji-Avgoustis

Teaching Grants (1994 – 1998):

Joining the Scholarly Community, Council on Undergraduate Learning, Indiana University Purdue University Indianapolis, a grant to design a First-Year Experience course for RHIT Students, March 1997

Amount: \$3,000

PI: **Sotiris Hji-Avgoustis** Co-PI: Linda R. Brothers

IVY TECH/IUPUI Cooperative Agreement Grant, a grant to develop a joint

course titled "the tourism system", summer 1994

Amount: \$3,000

PIs: Sotiris Hji-Avgoustis,

Co-PIs: Linda R. Brothers, & William L. Greathouse

Research Grants (1994 – 1998):

An internal school grants to conduct a *longitudinal research study* (1997-1999) to compile a travel behavior profile of Greater Indianapolis residents

Amount: \$5,415

PI: Sotiris Hji-Avgoustis

Teaching Grants (1989 – 1993):

National Restaurant Association Teacher Work-Study Grant, a grant to gain hands on practical hotel management experience, summer 1993

Amount: \$2,000

PI: Sotiris Hji-Avgoustis

Service Grants (1994 – 1998):

Program Review and Assessment Committee, Office of the Vice Chancellor for Planning and Institutional Development, a service grant to develop *Program* assessment: A step by step model, March 1997

Amount: \$2,000

PI: **Sotiris Hji-Avgoustis** Co-PI: Linda R. Brothers

Honors, Awards, and Recognitions (2014 - 2018):

Ball State University Diversity Research Award (April 26, 2017)

Honorary member of Phi Upsilon Omicron (FCS National Honor Society) – February 2017

Outstanding Reviewer for International Journal of Tourism Cities in the Emerald Literati Network 2016 Awards for Excellence

Indiana ACTE Citation Award (2015)

Honors, Awards, and Recognitions (2009 - 2013):

Inaugural Susan Buck Sutton Faculty Award for Study Abroad (2013), Indiana University Purdue University Indianapolis

Honors, Awards, and Recognitions (2004 - 2008):

2006 School of Physical Education and Tourism Management Teaching Award, Indiana University Purdue University Indianapolis

2005 Trustees Teaching Award, Indiana University Purdue University Indianapolis

2004 Trustees Teaching Award, Indiana University Purdue University Indianapolis

2004 Favorite Professor Award, IUPUI Intercollegiate Athletics

Honors, Awards, and Recognitions (1999 - 2003):

2003 Trustees Teaching Award, Indiana University Purdue University Indianapolis

2002 Trustees Teaching Award, Indiana University Purdue University Indianapolis

2002 School of Physical Education Teaching Award, Indiana University Purdue University Indianapolis

2001 Excellence in Teaching by the IUPUI Intercollegiate Athletics Department

2001 Trustees Teaching Award, Indiana University Purdue University Indianapolis

2001 School of Physical Education Teaching Award, Indiana University Purdue University Indianapolis

2001 National Tour Association/National Tourism Foundation Visiting Scholar, Lexington, Kentucky

2001 Certificate of Excellence in Travel Education - Outstanding Scholastic Achievement in the North American Tourism Industry, National Tourism Foundation, Inc., Lexington, Kentucky

2001 CenStates Graduate Student Research Competition, research paper titled *Federal immigration policies and the tourism industry*, Third Place Winner, Deborah Riley

2000 Teaching Excellence Recognition Award, School of Physical Education, Indiana University Purdue University Indianapolis

1999 Teaching Excellence Recognition Award, School of Physical Education, Indiana University Purdue University Indianapolis

1999 Excellence in Teaching by the IUPUI Intercollegiate Athletics Department

Honors, Awards, and Recognitions (1994 - 1998):

1998 Teaching Excellence Recognition Award, School of Physical Education, Indiana University Purdue University Indianapolis

1995 The Edgar Morphet Research Award, Department of Education Administration, School of Education, Indiana State University, Terre Haute, Indiana

Honors, Awards, and Recognitions (1989 - 1993):

1993 Lola L. Lohse Faculty Appreciation Award, Indiana University Purdue University Indianapolis

1992 Instructional Initiative Award for Technology Programs, School of Engineering and Technology, Purdue University at Indianapolis, Indiana, titled "Designing a food service management software program for the Advanced Food Service Management course", \$5,000

Invited Memberships in Academic or Professional Organizations:

Communication Institute of Greece - COMING

International Experts for Research Enrichment and Knowledge Exchange - IEREK

International Association of Cultural and Digital Tourism - <u>IACuDiT</u>

Cruise Research Society, Bremerhaven, Germany - Cruise research society

Ambassadors in Tourism, Cyprus Tourism Organization, Ministry of Commerce and Tourism, Republic of Cyprus - <u>Cyprus tourism ambassadors</u>

Indianapolis Chamber Orchestra, Indianapolis, Indiana (2011-2014)