

Lu Wang, Ph.D.

Assistant Professor of Business Analytics
Department of Information Systems and Operations Management
Miller College of Business, Ball State University, Muncie, IN 47306
Email: wang@bsu.edu, Mobile: (765) 285-5239



Qualifications

Ph.D. in Analytics, Information, and Operations, The University of Kansas (2020)
M.S. in Finance, University of North Texas (2012)
B.E. in Computer Science, Shandong University of Science and Technology (2010)

Academic Experience

Assistant Professor of Business Analytics at Ball State University, 2020 – present

Research Experience

- **Wang L**, Arikan M, Mallik S. “The Operational Effectiveness of a Full Capacity Protocol to Ease the Crowding at an Emergency Department” (Under Major Revision at *Manufacturing & Service Operations Management*)
- **Wang L**, Arikan M, Mallik S. “Interactions of Crowding, Patient Severity, and the Queuing Discipline at a Hospital Emergency Room” (To be submitted to *Management Science*)
- **Wang L**, Arikan M, Mallik S. “The Operational Implications of Delays During Security Check at Airports on the Airlines’ On-Time Performance” (To be submitted to *Management Science*)

Conference Presentations

- INFORMS Annual Meeting (2015, 2016, 2017, 2018, 2019)
- POMS Annual Meeting (2016, 2017, 2018, 2019, 2021)
- INFORMS Healthcare Conference (2021)

Industry Experience

- Allianz Insurance Company (China), Product Analyst, 2013 – 2014
- China Resource – Dongeejiao Co., Ltd. (China), Business Analyst, 2012 – 2013

Teaching Experience

- **Instructor**, Miller College of Business, Ball State University
Data Warehouse and Business Intelligence: Undergraduate
Fall 2020 Instructor rating: 4.8/5.0
Manufacturing Planning and Control: Undergraduate
Fall 2020 Instructor rating: 4.3/5.0
Business Analytics Research: Undergraduate (Capstone)
Spring 2021 Instructor rating: 4.4/5.0
Inventory, Warehousing and Negotiations: Undergraduate
Spring 2021 Instructor rating: 4.4/5.0

- **Instructor**, School of Business, The University of Kansas

Supply Chain Management Logistics, Transportation, and Inventory Management: Undergraduate, Spring 2018	Instructor rating: 5.0/5.0
Spring 2017	Instructor rating: 4.4/5.0
Spring 2016	Instructor rating: 3.4/5.0

Recognitions

- John O. Tollefson Teaching Award, The University of Kansas, 2019

Service

- Member, MCOB Undergraduate Curriculum Committee, 2020 – 2021
- Member, MCOB Faculty Diversity/Inclusive Excellence Committee, 2021 – present
- Member, ISOM Research Committee, 2020 – present
- Member, ISOM Business Analytics Advisory Board, 2020 – present
- Member, ISOM Logistic & Supply Chain Management Advisory Board, 2020 – present