

Ball State University – IU Health COVID Screening

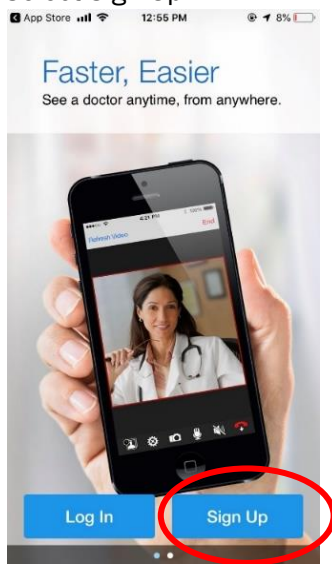
To receive prioritized care, please utilize the “BALL” service key to gain access to the *Team Member COVID-19 Screen* tile within the IU Health Virtual Visits app.

Steps:

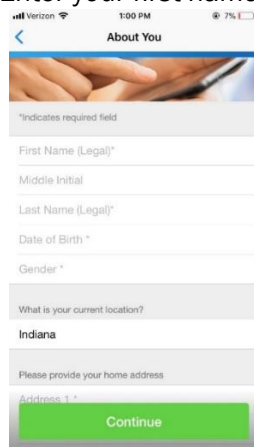
1. Download IU Health Virtual Visits app from App Store (iPhone) or Google Play Store (Android).

**If you already have the *IU Health Virtual Visits* app, please skip to step 7.

2. Select Sign Up.



3. Enter your first name, last name, date of birth, gender and address.

A screenshot of the "About You" registration form in the IU Health Virtual Visits app. The form includes the following fields: "First Name (Legal)*", "Middle Initial", "Last Name (Legal)*", "Date of Birth*", "Gender*", "What is your current location?" (with "Indiana" selected), "Please provide your home address", and "Address 1*". A green "Continue" button is at the bottom.

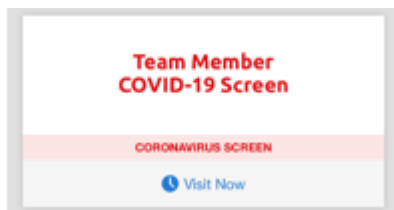
4. Enter your email address, password and agree to the Terms of Use.

The screenshot shows a mobile app interface for an 'About You' registration page. At the top, there is a status bar with 'Verizon', signal strength, Wi-Fi, time '1:02 PM', and battery '7%'. Below the status bar is a back arrow and the title 'About You'. A banner image shows hands being washed. The form includes a 'Zip Code *' field, followed by 'Email Address *', 'Confirm Email *', and 'Password *' fields. Below these is a toggle switch for 'I agree to these Terms of Use' with an information icon. Underneath is an 'Optional Information' section with 'Service Key' and 'Insurance' fields, each with an information icon. At the bottom is a green 'Continue' button. Red circles highlight the 'Email Address *', 'Confirm Email *', 'Password *', and the 'I agree to these Terms of Use' toggle.

5. Be sure to enter **BALL** in the Service Key field.

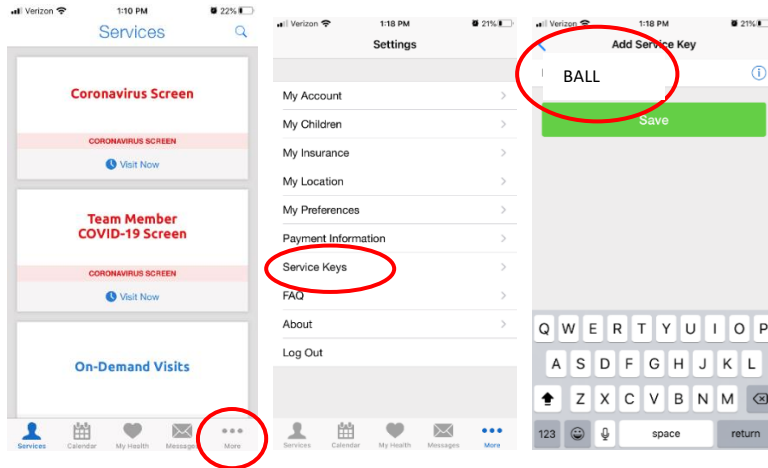
This screenshot is identical to the previous one, but with a red circle highlighting the 'Service Key' field in the 'Optional Information' section.

6. Select “Team Member COVID-19 Screen”

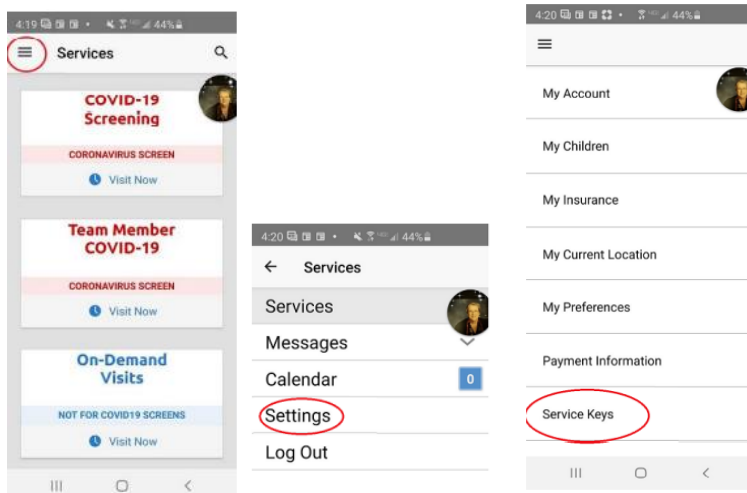


7. If you already have *IU Health Virtual Visits*:

For **iPhone**, please select “More” on the bottom right. Next, select “Service Keys” and add **BALL** as the service key.



For **Android**, select the three black lines in the top left corner. Next select settings, then Service Keys. Enter the service key **BALL**.



7c. For **desktop**, select “Add Service Key” then type in **BALL** when prompted.

