

## **Kendra Mann**

Department of Communication Studies  
David Letterman Building, 362  
Ball State University  
Muncie, IN 47306

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### **EDUCATION**

Master of Arts, Communication Studies: Communication Liberal Arts and Sciences, Ball State University, Muncie, Indiana, May 2011

Bachelor of Science, Communication Studies: Public Communication Option, Ball State University, Muncie, Indiana, May 2009

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### **TEACHING EXPERIENCE**

*Assistant Lecturer of Communication Studies at Ball State University, Fall 2011- present:*

#### **Fundamentals of Public Communication (COMM 210)**

Principles and practice of effective oral communication; analysis and evaluation of the speaking-listening process; preparation in message construction, emphasizing the selection, organization, and delivery of materials. (Ball State University, 2009-2011 as Lab Instructor, Independent Sections- 2011-2014, 2018)

#### **Exploration of Communication Studies (COMM 201)**

An introduction to the study of communication for students new to the field. Provides guidelines for being a beginning communication student and scholar. (Ball State University, 2014-present)

#### **Business and Professional Communication (COMM 251)**

Explores a variety of communication issues in business and professional contexts, including gender, diversity, co-worker relationships, interviewing, group and team skills, leadership, and nonverbal communication. Also emphasizes written communication and oral presentation skills appropriate to business. (Ball State University, 2012-2013)

#### **Interviewing (COMM 325)**

Examines the principles and types of interviews, with application of the principles in informational, persuasive, and employment interviews. Special attention is given to the various communication facets of the employment interview process: resumes, cover letters, selection interviews, and appraisal interviews. (Ball State University, 2011-2018)

#### **Small Group Communication (COMM 330)**

Focuses on the theories, concepts, and processes of small group communication, decision-making, and problem solving. (Ball State University, 1 section of 25 students, 2013)

#### **Leadership Communication (COMM 340)**

Introduces students to classic and contemporary leadership theories, with an emphasis on the central role of leadership communication. (Ball State University, On campus- 2013-2015, Developed Course & Taught Online- 2015-present)

**Communication Studies Senior Seminar (COMM 401)**

Designed to assist senior communication studies majors with their transition from the academy to the professional world. Students will participate in assessment and explore career opportunities. (Ball State University, 2014-present)

**Interpersonal Communication (COMM 440)**

Examines contemporary theories, concepts, models, and pertinent research related to the communication process in interpersonal relationships to understand message exchanges and how they affect the people involved. Introduces the approaches, variables, and topics that influence social interaction. (Ball State University, 1 section of 25 students, 2011)

**Writing Proficiency Course (WPP 393)**

Replaces WPP 392 (the university-required Writing Proficiency Examination). Required of all students who have not completed WPP 392 after two attempts, but is open to other students by permission. Offered on a credit/no credit basis, credit hours do not count toward graduation requirements. (Ball State University, 2 sections of 10 students, 2013)

*Teaching experience before faculty position:*

**Intercultural Communication (COMM 290)**

Critical survey of major concepts in cross-cultural and intercultural interaction. Examines the effects of customs, behaviors, and values on the interpersonal communication process. (Ball State University, teaching assistant, 2 sections of 105 students, 2007-2008)

**Introduction to Human Communication. (COMM 240)**

Focuses on understanding interpersonal communication as a dynamic and complex system of interactions rather than on the skills of platform speaking. Stresses the importance of understanding and applying communication theory in everyday communication situations. (Ball State University, teaching assistant, 1 section of 105 students, 2007)

**Speech Team Immersive Project- member**

Instructed Muncie Burriss 8<sup>th</sup> grade speech class once a week and organized speech competition, Ball State University, 2009.

**Substitute Teacher**, Bluffton High School and Middle School, Bluffton, IN, 2007

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**TRAINING FACILITATED + DEVELOPED**

- Resume Colloquium for Graduate Students, Department of Communication Studies, Ball State University, 2017, 2018
- “Beyond the Cap and Gown”, 2012 Women’s Conference, Ball State University, 2012
- Communication Apprehension Graduate Assistant Training, Ball State University, 2010 & 2011
- G.I.F.T (Great Ideas for Teaching), Instructional Training, COMM 210 Meeting Training, Ball State University, 2011 (Completed as a Graduate Student)

## PRESENTATIONS

- “Removing Barriers: Using Presentations in Any Asynchronous Online Course,” OLC Innovate, 2019 (under review)
- “Communication Apprehension in Online Public Speaking Courses Versus Face-to-Face: A Comparative Study,” Discovery Session - Online Teaching Conference, 2016

### *Graduate School Presentations:*

- “Always Two There Are, A Master and an Apprentice: Using Star Wars as a Case Study to Explore Mentor Relationships,” (Top Paper) Central States Communication Association, 2011 (Completed as a Graduate Student)
- “Monroe’s Motivated Sequence Group Activity” G.I.F.T (Great Ideas for Teaching), Central States Communication Association, 2011 (Completed as a Graduate Student)
- “Oh the Places You Will Go,” Alumni Panel at the Bi-annual National Communication Association Student Organization Conference, Ball State University, 2010 (Completed as a Graduate Student)

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## HONORS + AWARDS

- CCIM \$500 Micro-grant Recipient for Community Career Building Project, College of Communication, Information, and Media, Ball State University, Spring 2015

### *Graduate School Awards:*

- Outstanding Teaching Award, Communication Studies Department, Ball State University, 2011
- Excellence in Teaching Award, Ball State University Graduate School, 2011
- Cooper Teaching Award for outstanding graduate teaching - Nominee, CSCA, 2011
- Richard G. Nitcavic Graduate Scholarship Finalist, Ball State University, 2010
- Ball State University Graduate Assistantship, 2009-2011

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## PROFESSIONAL DEVELOPMENT

- Teaching and Technology (TnT) Collaborations, Division of Online and Strategic Learning, Ball State University, 2018
- Grading Techniques in Canvas, Division of Online and Strategic Learning, Ball State University, 2018
- Meaningful Media in Canvas, Division of Online and Strategic Learning, Ball State University, 2018
- Quizzes in Canvas, Division of Online and Strategic Learning, Ball State University, 2018
- Migrating from Blackboard to Canvas, Division of Online and Strategic Learning, Ball State University, 2018

- Canvas Assignment and Grades, Division of Online and Strategic Learning, Ball State University, 2018
- Canvas Basics, Division of Online and Strategic Learning, Ball State University, 2018
- Online Teaching Conference, California Community Colleges, 2016, 2017, 2018
- Online Learning Consortium: Accelerate Conference, 2016, 2017
- Learning Outcomes in Communication Convening, National Communication Association, 2016
- Building a Community of Inquiry in an Online Classroom, Integrated Learning Institute, Ball State University 2016
- Accessibility Matters, Integrated Learning Institute, Ball State University, 2016
- Online Teaching Certificate Course, Integrated Learning Institute, Ball State University, 2015
- Sitecore Basics Training, Integrated Learning Institute, Ball State University, 2012
- Web Communications and Brand Training, Integrated Learning Institute, Ball State University, 2012
- Blackboard Getting Started: Grade Center, Integrated Learning Institute, Ball State University, 2012
- Student Organization Advisor Training, Office of Student Life, Ball State University, 2012
- Final Cut Pro 7 Certification Class, Emerging Technologies and Media Development, 2011
- Prezi Emerging Technology Training, Ball State University, 2011

*Graduate School Professional Development:*

- “Civic Engagement,” National Communication Association Short Course, 2010
- Out at Work SAFEZONE Conference, Ball State University, 2010
- “Research in a Nutshell” Training, Ball State University Libraries, 2010
- PowerPoint Emerging Technology Training, Ball State University, 2010
- “Conquering Your Speech Anxiety” National Communication Association Short Course, 2009

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## **LEADERSHIP + SERVICE**

- NCASC “Comm Club” Advisor, Ball State University, 2011-present
- Departmental Functions Committee, Department of Communication Studies, Ball State University, 2011-present
- Wellness Ambassador, Ball State University, 2012-2018
- Faculty Advisor, Department of Communication Studies, Ball State University, 2015-present
- Super Party Volunteer, College of Communication Information and Media, Ball State University, 2011-present

- Ad Hoc Homecoming Committee, Department of Communication Studies, Ball State University, 2014-present
- Curriculum Planning and Development Committee, Department of Communication Studies, Ball State University 2014-2016, 2018-present
- Faculty Marshal, CCIM May Graduation Ceremony, Ball State University, 2017-present
- Diversity Undergraduate Scholarship Committee, Department of Communication Studies, Ball State University, 2017-present
- Contract Faculty Promotion Committee, Department of Communication Studies, Ball State University, 2017-present
- Chair Advisory Committee, Department of Communication Studies, Ball State University, 2017-present
- Botsford/Swinford Residence Hall Living Learning Community Committee, Department of Communication Studies, Ball State University, 2015-present
- Senior Portfolio Collection Coordinator, Department of Communication Studies, Ball State University, 2016-2018
- Self-Study Feedback Session with Dr. Raymie McKerrow, Department of Communication Studies, Ball State University, 2017
- Orientation Family Member Breakfast, Ball State University, 2016, 2017
- Nitcavic Undergraduate Scholarship Committee, Department of Communication Studies, Ball State University, 2014, 2015
- Knott Undergraduate Scholarship Committee, Department of Communication Studies, Ball State University, 2012, 2013
- Exam Proctor, Writing Proficiency Program, Ball State University, 2012
- Marketing Communications Interest Group, College of Communication, Information, and Media, Ball State University, 2011-2012
- Digital Storytelling Symposium Interest Group, College of Communication, Information, and Media, Ball State University, 2011
- International Programs Interest Group, College of Communication, Information, and Media, Ball State University, 2011
- Brayton/Clevenger Residence Hall Interest Group, Department of Communication Studies, Ball State University, 2011-2012
- Judge at "Aquarius" Speech & Debate Tournament, Ball State University, 2010, 2011, 2012, 2014, 2017
- Judge at Bucket Speech Tournament, Ball State University, 2011, 2013

*Graduate School Service:*

- Writing Proficiency Exam Reader, Ball State University, 2010, 2011
- Service Learning Committee Chair, Department of Communication Studies, COMM 210, Ball State University, 2010
- Freshman Connections Common Reader Discussion Group Leader, Ball State University, 2010
- Judge at Rotary State Speech Tournament, Ball State University, 2010
- Volunteer at National Communication Association Conference (Chicago, IL & San Francisco, CA), 2007 & 2010

## UNIVERSITY CITIZENSHIP

- Communication Research Conference (Attendee), Department of Communication Studies, Ball State University, 2018
  - Freshman Convocation (Attendee), Ball State University, 2011-2014, 2018
  - Brayton/Clevenger + Botsford/Swinford Living Learning Community Meet and Greet (Attendee), College of Communication Information and Media, Ball State University, 2011-2018
  - Dean's List Ceremony (Attendee), College of Communication Information and Media, Ball State University, 2014-present
  - New Faculty Reception (Attendee), College of Communication Information and Media, Ball State University, 2011, 2016, 2017
  - "Dogs and Donuts" (formally known as "Pet Day") (Attendee), College of Communication Information and Media, Ball State University, 2012-2013
  - Back-to-school Grad Student Gathering (Attendee), Department of Communication Studies, Ball State University, 2011-2018
  - Graduate Student Peace Gathering (Attendee), Department of Communication Studies, Ball State University, 2011-2018
  - Spring Awards Banquet (Attendee/Presenter), Department of Communication Studies, Ball State University, 2011-2018
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## GRADUATE SCHOOL PROFESSIONAL EXPERIENCE

*Internship at Animal Rescue Fund*, (ARF- non-profit) Muncie, Indiana, Fall 2010  
Grant writing, maintained Petfinder website, assisted with adoptions, photography, and administrative duties such as: reviewing applicants, answering phones, and making copies

*Department Assistant*, Ball State University, Spring 2010  
Restructured paper and electronic filing system, consulted department to update technology, assisted in the creation of a library system, and trained new employees

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## PROFESSIONAL MEMBERSHIPS

- Online Learning Consortium (OLC), Institutional Member, 2016-present
  - National Communication Association (NCA), Member 2007, 2009-2010, 2014
  - Central States Communication Association (CSCA), Member 2010-2011
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## REFERENCES

Glen Stamp                      Ph.D., Professor/Chair, Department of Communication Studies, Ball State University, 765.285.1882, gstamp@bsu.edu

Katherine Denker              Ph.D., Assistant Professor/Director of Graduate Studies, Department of Communication Studies, Ball State University, 765.285.1882  
kjenker@bsu.edu