

RON J. KOVAC, PH.D

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TECHNOLOGY LEADERSHIP IN EDUCATION

STRATEGIC PLANNING ▪ STAFF DEVELOPMENT & TRAINING ▪ PROCESS IMPROVEMENT
ICT LEADERSHIP, PROJECT MANAGEMENT & CONSULTATION ▪ CROSS-FUNCTIONAL TEAM LEADERSHIP ▪ BUDGETING
UNIQUE INTERPERSONAL SKILLS ▪ MARKETING STRATEGIES ▪ PROBLEM RESOLUTION ▪ PRODUCTIVITY OPTIMIZATION

SELECT CAREER ACHIEVEMENTS

- ✓ Drove mission-critical, cross-functional projects to on-time, on-budget completion by assessing project risks, devising cost analyses, authoring project justification documents, and steering technical execution
- ✓ Fulbright Scholar
- ✓ Demonstrated leadership through publication of articles, books and international presentations
- ✓ Demonstrated personnel coordination/development/evaluation/hiring/termination
- ✓ Demonstrated leadership and TQM skills
- ✓ Development and management of multi-million dollar budgets
- ✓ Created and grew profitable ICT consulting business over the past decade
- ✓ Successful track record of grantsmanship securing funds and equipment
- ✓ Leadership in community and professional service with numerous Boards and Committees worldwide
- ✓ Recognized for numerous awards, recognitions and honors - Cisco Systems, BSU, Whos Who and others
- ✓ Spearheaded Innumerable presentations, internationally and nationwide, on topics ranging from strategic planning, security, cloud computing, and distance learning.
- ✓ Led editorships, review of books, papers, and presentations - Cisco Press, CLI, iNeer, ACUTA.
- ✓ Highly recognized guest speaker at numerous international locations – Slovakia, Thailand, Panama, Turkey, others.

CAREER HISTORY

Ball State Univesity; Muncie, IN

1999-Current

FULL PROFESSOR AND DIRECTOR OF TRAINING INSTITUTE

- Full professor in award winning Masters degree program in Information and Communication Sciences
- Developed and served as program director for Cisco Area Training Center. Increased revenue yearly for Center, and oversaw over 100 sites within state. Conducted strategy, quality assurance, operation, marketing, sales, training, professional development.
- Contributed to ICT direction and best practices by authoring over 40 articles and 3 books (analyzing system performance, leadership, Blended Distance Learning, strategic development and other areas).
- Conducted ICT consulting in worldwide arena. Selected engagements follow:
 - Development of Strategic and Implementation Plan for entire Country of Jamaica WI. Contract through Jamaican Ministry of Education
 - Strategic Planning for Educational sector in Barbados, WI. Spearheaded needs assessment and strategy. Contract through World Bank.
 - Created Strategic and tactical plans for international educational network – Carib@net, WI.
 - Developed policy and procedure, through office of CIO, for Indianapolis Public Schools. One of the largest School systems in the US.
 - Management, design of project implementation process for financial/personnel system – Jamaica WI.
 - Created strategy, and project implementation process for BDL initiative - Jamaica WI.
 - Critical Involvement with design, roll-out and operation of Cisco Systems Network Academy Program
 - Creation of Immersive Learning Activities - Cisco Learning Institute, Cisco Systems

- Evaluated and made recommendations for ICT coursework - Lucent Technologies

CAREER HISTORY [CONTINUED]

- Design and conduct Webinars on Emergency Response Planning - ACUTA
- Curriculum Development in ICT arena - major nationwide colleges
- Provided technology and training (Network Security, IP, Voip, Other) for diverse range of businesses
- Development of position, research and white papers for numerous business clients

SUNY Central; Albany, NY

1994 - 1998

TELECOMMUNICATIONS MANAGER

- Creation and enhancement of customer service relationships through visits to 64 SUNY sites and development of much needed policies and procedures
- Assured compliance with institutional policies and procedures by guiding and executing training programs for new/existing staff on project management and organizational performance topics.
- Maximized effectiveness of network by consolidation and optimizing implementation process
- Elicited business requirements into functional/technical specifications and drove development groups
- Creation of partnerships between many State organizations.

Chicago City Colleges; Chicago, IL

1993

EXECUTIVE DIRECTOR

- Acted as Executive Director of ICT division for duration of one year consultant contract.
- Senior Program Management and Cabinet Level responsibilities.
- Coordinated migration of home grown systems to Enterprise Resource Package
- Spearheaded reorganization of Division
- Coordinated creative Problem Solving for internal and external issues.
- Strengthened student learning, instructional levels, and course curricula by facilitating research assessing education environment and quality of education.
- Annual budget of \$10M with staffing level of 60

Regional Information Center; Binghamton, NY

1989 - 1992

DIRECTOR

- Senior Program management of ICT Division, Cabinet Level
- Provided leadership, budgeting and supervision of Division.
- Provided telecomm, administrative and academic services to over 60 entities in Southern Tier of NY
- Creation of one of the first fiber based educational telecomm networks in NYS.
- Spearheaded migration of services to TCP/IP and use of internet
- Ensured exceptional customer satisfaction by fostering strategic relationships, liaising between clients and business partners, and delivering excellence service. Increased support and growth yearly by 10%.
- Annual budget of \$6M with staffing level of 48

BOCES Information Center; Renesselear, NY

1987-1989

DIRECTOR

- Provided leadership, budgeting and supervision of ICT Operations
- Directed migration in computer center platform, and on-line software
- Lead major development of telecommunication network
- Increased user support and growth of services annually by 15%
- Annual budget of \$2M with staffing level of 10

CAREER HISTORY [CONTINUED]

Grumman Aerospace; Long Island, NY

ASSISTANT ENGINEER

- Designed, modified and built electrical performance equipment for specific company use.
- Assured essential company equipment was operational
- Bolstered IT operations by providing technical support to staff and administrative staff members.

EDUCATION

DOCTOR OF PHILOSOPHY - EDUCATION | | INDIANA STATE UNIVERSITY - TERRE HAUTE, IN

MASTER OF SCIENCE | | SUNY OSWEGO - OSWEGO, NY

BACHELOR OF SCIENCE - EDUCATION | | SUNY OSWEGO - Oswego, NY

ASSOCIATES OF SCIENCE – ELECTRICAL ENGINEERING TECHNOLOGY | | SUNY FARMINGDALE - LONG ISLAND, NY