

SOTIRIS HJI-AVGOUSTIS, Ph. D.

Department of Applied Business Studies – Miller College of Business
Ball State University - Muncie, IN 47306

shjiavgousti@bsu.edu

EDUCATION

Doctor of Philosophy, Educational Administration, April '96
Indiana State University, Terre Haute, Indiana 47809

- Dissertation: **Hji-Avgoustis, S.** (1996). The design of a job specification model for hospitality management educators: Using the Delphi method to analyze competency requirements. [Online]. Dissertation Abstracts, 57-09A, Accession #: AAG9703887.

Master of Science, Restaurant, Hotel, and Institutional Management, December '88
Purdue University, West Lafayette, Indiana, 47907

Bachelor of Science, Restaurant, Hotel, and Institutional Management, May '87
Purdue University, West Lafayette, Indiana, 47907

ACADEMIC APPOINTMENTS

- | | |
|----------------|--|
| 6/17 – Present | Professor of Hospitality and Food Management
Miller College of Business
Ball State University, Muncie, Indiana |
| 5/17 – 6/20 | Chairperson, Department of Management (AACSB accredited)
Miller College of Business
Ball State University, Muncie, Indiana |
| 6/13 – 5/17 | Chairperson, Department of Family and Consumer Sciences
College of Applied Sciences and Technology
Ball State University, Muncie, Indiana |
| 6/13 – 5/17 | Professor of Family and Consumer Sciences
College of Applied Sciences and Technology
Ball State University, Muncie, Indiana |
| 4/07 – 5/13 | Professor of Tourism, Conventions and Event Management
School of Physical Education and Tourism Management
Indiana University Purdue University Indianapolis, Indianapolis, Indiana |
| 7/03 – 6/12 | Chairperson, Department of Tourism, Conventions and Event
Management
School of Physical Education and Tourism Management
Indiana University Purdue University Indianapolis, Indianapolis, Indiana |

- 7/03 – 4/07 Associate Professor of Tourism, Conventions and Event Management
School of Physical Education and Tourism Management
Indiana University Purdue University Indianapolis, Indianapolis, Indiana
- 8/97 – 7/03 Assistant Professor of Tourism, Conventions and Event Management
School of Physical Education and Tourism Management
Indiana University Purdue University Indianapolis, Indianapolis, Indiana
- 8/91 - 7/97 Lecturer of Restaurant, Hotel, Institutional and Tourism Management
School of Engineering and Technology
Indiana University Purdue University Indianapolis, Indianapolis, Indiana

INDUSTRY POSITIONS

- 8/88 – 7/91 General Manager, Hardee’s Corporation, USA
- 1/88 – 7/88 Manager- in-Training, Roy Rogers, Marriott, USA

AFFILIATED FACULTY POSITIONS

- Center for Energy Research/Education/Service (CERES), Ball State University, Muncie, Indiana
- Center for Peace and Conflict Studies, Ball State University, Muncie, Indiana

AWARDS AND RECOGNITIONS

Teaching

- Inaugural Susan Buck Sutton Faculty Award for Study Abroad (2013), Indiana University Purdue University Indianapolis
- 2006 School of Physical Education and Tourism Management Teaching Award, Indiana University Purdue University Indianapolis
- 2005 Trustees Teaching Award, Indiana University Purdue University Indianapolis
- 2004 Trustees Teaching Award, Indiana University Purdue University Indianapolis
- 2004 Favorite Professor Award, IUPUI Intercollegiate Athletics
- 2003 Trustees Teaching Award, Indiana University Purdue University Indianapolis
- 2002 Trustees Teaching Award, Indiana University Purdue University Indianapolis
- 2002 School of Physical Education Teaching Award, Indiana University Purdue University Indianapolis
- 2001 Excellence in Teaching by the IUPUI Intercollegiate Athletics Department
- 2001 Trustees Teaching Award, Indiana University Purdue University Indianapolis
- 2001 School of Physical Education Teaching Award, Indiana University Purdue University Indianapolis
- 2001 National Tour Association/National Tourism Foundation Visiting Scholar, Lexington, Kentucky
- 2001 Certificate of Excellence in Travel Education - Outstanding Scholastic

Achievement in the North American Tourism Industry, National Tourism Foundation, Inc., Lexington, Kentucky

- 2000 Teaching Excellence Recognition Award, School of Physical Education, Indiana University Purdue University Indianapolis
- 1999 Teaching Excellence Recognition Award, School of Physical Education, Indiana University Purdue University Indianapolis
- 1999 Excellence in Teaching by the IUPUI Intercollegiate Athletics Department
- 1998 Teaching Excellence Recognition Award, School of Physical Education, Indiana University Purdue University Indianapolis
- 1992 Instructional Initiative Award for Technology Programs, School of Engineering and Technology, Purdue University at Indianapolis, Indiana, titled *Designing a food service management software program for the Advanced Food Service Management course*, \$5,000

Research

- Ball State University Diversity Research Award - April 10, 2019
- Ball State University Diversity Research Award - April 26, 2017
- 2001 CenStates Graduate Student Research Competition, research paper titled *Federal immigration policies and the tourism industry*, Third Place Winner, Deborah Riley
- 1995 The Edgar Morphet Research Award, Department of Education Administration, School of Education, Indiana State University, Terre Haute, Indiana

Service

- Outstanding Reviewer for International Journal of Tourism Cities in the Emerald Literati Network 2020 Awards for Excellence
- Recognition of exceptional accomplishments and contribution as the Chair of the Management Department for the Miller College of Business, 2017-2020
- Outstanding Reviewer for International Journal of Tourism Cities in the Emerald Literati Network 2019 Awards for Excellence
- Outstanding Reviewer for International Journal of Tourism Cities in the Emerald Literati Network 2018 Awards for Excellence
- Honorary member of Phi Upsilon Omicron (FCS National Honor Society) – February 2017
- Outstanding Reviewer for International Journal of Tourism Cities in the Emerald Literati Network 2016 Awards for Excellence
- 2015 Indiana ACTE Citation Award
- 1993 Lola L. Lohse Faculty Appreciation Award, Indiana University Purdue University Indianapolis

REFEREED JOURNAL PAPERS

Harden, A, Earhart, C., Webster, C., & Hji-Avgoustis, S. (2021). Lessons for managing academic excellence in a crisis: Experiential learning. *Journal of Family and Consumer Sciences* 113(2), 7-13.

- Webster, C., Yen, C-L, **Hji-Avgoustis, S.** (2020). Hotels hurting horrifically but hopeful: A case study of the Indianapolis hotel industry. *Journal of Tourism, Heritage & Services Marketing*, 6(3), 54-58.
- King, C., Heo, J., Lee, JW, **Hji-Avgoustis, S.** & Lee, S. (2020). Subjective well-being, activity types, and social context in undergraduate students' daily experiences: An experience sampling study. *College Student Journal*, 54(1), 106-116.
- Webster, C., Yen, C-L, & **Hji-Avgoustis, S.** (2020). Individual perceptions of the value of leisure: The influence of the social democratic welfare state and leftist values systems. *European Journal of Tourism Research*, 24, 2402.
- Webster C., Yen, C-L., & **Hji-Avgoustis, S.** (2016). RFRA and the hospitality industry in Indiana: Political shocks and empirical impacts on Indianapolis' hospitality and tourism industry. *International Journal of Tourism Cities*, 2(3), 221-231.
- Gullion, C., **Hji-Avgoustis, S.**, Fu, Y., and Lee, S. (2015). Cultural tourism investment and resident quality of life: A case study of Indianapolis, Indiana. *International Journal of Tourism Cities*, 1(3), 184-199.
- Yamada, N., Heo, J., & **Hji-Avgoustis, S.** (2014). What contributes to the intention of tourism majors in Korea to acquire foreign language skills? *The Asia-Pacific Education Researcher*, 23 (3), 645-654.
- Ni, C., King, C., **Hji-Avgoustis, S.**, & Heo, J. (2014). Students' daily experiences: Well-being, social context and active leisure. *Research Quarterly for Exercise and Sport*, 85 (1), A118.
- Wang, S., **Hji-Avgoustis, S.**, & King, C. (2013). Investigating tourism professionals' perceptions of CVB functionality in China: A qualitative projective approach. *Tourism Today*, 13, 127-137.
- King, C., **Hji-Avgoustis, S.**, Heo, J., & Lee, I. (2013). Quality of life of Indianapolis residents: The role of cultural tourism and sense of community. *Academica Turistica - Tourism and Innovation Journal*, 6(1), 31-38.
- King, C., Heo, J., **Hji-Avgoustis S.**, & Lee, I. (2012). Residents' perceptions of sport tourism and quality of life: The case of Indianapolis. *Journal of Tourism Challenges and Trends*, 5(1), 9-20.
- Wang, S., & **Hji-Avgoustis, S.** (2011). Evaluating costs and benefits of a tourism project: A case study of the Indianapolis Cultural Trail. *Tourism Today*, 11, 172-181.
- King, C., Wang, S., & **Hji-Avgoustis, S.** (2011). Perceptions about expanding a city's tourism economy through sport and culture: The case of Indianapolis' event tourism segment. *Tourism Today* 11, 40-53.

Cecil, A, Fu, Y., Wang, S., & **Hji-Avgoustis, S.** (2010). Cultural tourism and QOL: Results of a longitudinal study. *European Journal of Tourism Research*, 3(1), 54-66.

Hritz, N., & **Hji-Avgoustis, S.** (2008). An investigation of perceived tourism impacts between market segments. *Tourism Today* 8, 33-53.

Cecil, A. K., Fu, Y., Wang, S., & **Hji-Avgoustis, S.** (2008). Exploring resident awareness of cultural tourism and its impact on quality of life. *European Journal of Tourism Research* 1(1), 39-52.

Fu, Y, Cecil, A. K., Wang, S., & **Hji-Avgoustis, S.** (2007). Predicting residents' perceptions of cultural tourism attractiveness. *Tourism Today* 7, 125-138.

Wang, S., Fu, Y., Cecil, A. K., & **Hji-Avgoustis, S.** (2006). Residents' perceptions of cultural tourism and quality of life: A longitudinal approach. *Tourism Today* 6, 47-61.

Hji-Avgoustis, S., Cecil, A.K., Fu, Y., & Wang, S. (2005). Exploring a relationship between quality of life, enjoyment of cultural tourism and demography. *Tourism Today* 5, 35-48.

Wang, S., Yu, T., & **Hji-Avgoustis, S.** (2005). The "top tourist city" rating system: A case study of China's NTO functions. *Journal of China Tourism Research* (1) 4, 374-384, Binghamton, NY: The Haworth Press.

Achana, F. T., & **Hji-Avgoustis, S.** (2003). A competitive advantage approach to urban tourism sustainability: A case for Indianapolis. *Tourism* (51) 2, 127-140.

Hji-Avgoustis, S., & Brothers, L. (1993). Education and career concerns of hospitality management students in an associate degree program. *Journal of Hospitality & Tourism Education* 5(3), 17-19.

REFEREED CONFERENCE PROCEEDINGS

Earhart, C., Harrington, R., Martin, D., & **Hji-Avgoustis, S.** (October 2018). Maplewood Mansion Learning Lab: Mutually Beneficial Opportunities through Community Partnerships, *Proceedings of the 2018 Annual Conference of the Housing Education and Research Association*, pp 18-20.

Knight, N., Earhart, C., Friesen, C., **Hji-Avgoustis, S.**, Donovan, E., & Parrillo, R. (October, 2017). Recruiting High School Students to Careers in Residential Property Management, *Proceedings of the 2017 Annual Conference of the Housing Education and Research Association*. Lowell, MA, 34-36.

Webster, C., Yen, C. L., **Hji-Avgoustis, S.**, & Shapiro, K. (2015). Individual perceptions of the value of leisure time: Demographics, attitudes, and country development levels. *Proceedings of the 2015 International Conference on Tourism*, 400-411. International Association for Tourism Policy, Middlesex University, London, UK. ISSN 2241-9314/ISBN 978-618-81503-0-0

[ICOT 2015 proceedings](#)

King, C., Wang, S., & **Hji-Avgoustis, S.** (2012). Comparing Residents' Perceptions toward cultural and sport tourism development in a weakening economy: The case study of Indianapolis. *Proceedings of the 2012 Tourism Symposium*. Athens, Greece. ISBN: 978-960-6746-12-3

Fu, Y., **Hji-Avgoustis, S.**, & Odunga, P. (2012). Developing Sustainable Tourism with a Community-Based Approach in Bondo, Kenya. *Proceedings of the 2012 Tourism Symposium*. Athens, Greece. ISBN: 978-960-6746-12-3

Wang, S., & **Hji-Avgoustis, S.** (2011). The cultural trail: Indianapolis' new impetus for a successful cultural tourism initiative. *Proceedings of the 2011 Tourism Symposium*. Athens, Greece. ISBN: 978-960-6746-11-6

Hji-Avgoustis, S., Wang, S., & King, C. (2011). Expanding a city's tourism economy through sports and culture: The case of Indianapolis' event tourism segment. *Proceedings of the 2011 Tourism Symposium*. Athens, Greece. ISBN: 978-960-6746-11-6

Cecil, A.K., Brothers, L., Wang, S., Fu, Y., Jones, E., & **Hji-Avgoustis, S.** (2008). Developing future tourism entrepreneurs: A case study of a capstone course. *Proceedings of the 2008 International Conference on Business, Hospitality & Tourism Management*, 33-37, Ocho Rios, Jamaica.

Wang, S., Fu, Y., Cecil, A. K., & **Hji-Avgoustis, S.** (2008). Impacts of cultural tourism upon quality of life: The residents' perspective. *Proceedings of the 2008 International CHRIE Conference*, 516-523.

Fu, Y., Wang, S., Cecil, A. K., & **Hji-Avgoustis, S.** (2006). Measuring student perceptions of online learning. *Proceedings of the 13th Annual South Dakota International Business Conference*, 26-40. Rapid City, South Dakota.

Hji-Avgoustis, S., Cecil, A.K., Fu, Y., & Wang, S. (2005). Exploring the relationship between cultural tourism and quality of life. *ISTTE Annual Conference Proceedings of Research and Academic Papers*, 17, 232-241.

Hji-Avgoustis, S., Cecil, A.K., Fu, Y., & Wang, S. (2005). Available city services as predictors of cultural tourism success. *Proceeding of the 12th Annual South Dakota International Business Conference*, 110-123.

Hji-Avgoustis, S., Cecil, A.K., Fu, Y., & Wang, S. (2005). Exploring the demographics of web-based students and their attitudes towards on-line courses. *Proceedings of the 1st International Academic Conference on Hospitality and Tourism*, 52-60. Montego Bay, Jamaica.

Hji-Avgoustis, S. & Cecil A. (2005). Staying informed of changes and trends: A MICE

distance education program. Proceedings of the 1st International Meetings Industry Conference, 45-48. Athens, GR: Heliotopos.

Hji-Avgoustis, S. (2004). Midwestern travel demand for northwest Germany: Trends and insights. *Proceedings of the 11th Annual South Dakota International Business Conference*, 12-32. Northern State University Center of Excellence.

Hji-Avgoustis, S., & Cecil, A. (2004). Urban cultural tourism initiative: an investigation of an acceptable implementation procedure. *Proceedings of the 2004 International CHRIE Conference*, 1-8.

Hji-Avgoustis, S., Cecil, A., & Leek, M. (2003). The use of a Delphi study to identify implementation procedures for an urban cultural tourism initiative: The case of Indianapolis. *Proceedings of the 10th Annual South Dakota International Business Conference*, 9-35. Northern State University Center of Excellence.

Hji-Avgoustis, S., & Riley, D. (2002). Federal immigration policies and the tourism industry. Proceedings of the 9th Annual South Dakota International Business Conference, 7-17. Northern State University Center of Excellence.

Hji-Avgoustis, S., & Achana, F. (2002). A practical approach to city tourism sustainability. *Schuster, Rudy, comp., ed., Proceedings of the 2002 Northeastern Recreation Research Symposium. Gen. Tech. Rep. NE-302*, 65-71. Newtown Square, PA: U.S. Department of Agriculture, Forest Service, Northeastern Research Station.

Achana, F., & **Hji-Avgoustis, S.** (2001). Using psychographic and demographic profiling to promote city tourism: The case of the 2001 World Police and Fire Games. *Proceeding of the 8th Annual South Dakota International Business Conference*, 1-15. Northern State University Center of Excellence.

Hji-Avgoustis, S. (1999). Promoting in-state tourism using travel consumer profiles. *Proceeding of the 1999 Northeastern Recreation Research Symposium*, 141-149. Northeastern Recreation Research (NERR) Steering Committee.

Hji-Avgoustis, S. (1998). The design of a job specification model for hospitality educators: using the Delphi method to analyze competency requirements. *Proceedings of the Conference on Graduate Education and Graduate Students Research*, 176-186. Houston, TX: Omni Press.

Hji-Avgoustis, S., & Brothers, L. (1998). Replacing the lecture hall with the virtual classroom: A learning community college life orientation course at Indiana University Purdue University Indianapolis. *Proceedings of the Hospitality Information Technology Association Conference*, 42-44. Los Angeles, CA: June 13-15.

Hji-Avgoustis, S. (1996). The Design of a job specification model for hospitality educators: using the Delphi method to analyze competency requirements. *Proceedings of the Conference on Graduate Education and Graduate Students Research*, 320-332. Houston, TX: Omni Press.

CHAPTER CONTRIBUTOR/RESEARCH BRIEFS/TEACHING SUPPLEMENTS

Webster, C. & **Hji-Avgoustis, S.** (2021). City Tourism. In D. Buhalis (Ed.), *Encyclopedia of Tourism Management and Marketing*. Edward Elgar Publishing Limited.

Webster, C. & **Hji-Avgoustis, S.** (2021). Micro shocks and public outrage: City tourism in a turbulent world. In Alastair M. Morrison and J. Andres Coca-Stefaniak (eds.) *Routledge Handbook of Tourism Cities*, Routledge. (SBN 9780367199999)

Webster, C. & **Hji-Avgoustis, S.** (June 24, 2020). The recovery after COVID-19: Travel, tourism, and hospitality industries of Indiana. Miller College of Business Research Collection. <https://www.bsu.edu/academics/collegesanddepartments/mcob/about-us/faculty-research-collection>

Yen, A., Pucciarelli, D., & **Hji-Avgoustis, S.** (2015). An overview of hospitality programs in the USA. In John Bowen (ed.) *Hotel and hospitality management for the curious: Why study hotel and hospitality management*, Curious Academic Publishing.
[Hotel and Hospitality Management for the Curious](#)

Hji-Avgoustis, S., & McNeely, K. (2009). The greening of the meeting industry, In Ahmed Ismail *Catering Sales and Convention Services*, Albany, NY: Delmar Publishers, 92-96.

Hji-Avgoustis, S., & Achana, F. (2002). Designing a sustainable city tourism development model using an importance performance (IP) analysis. In Karl Wober (ed.) *City Tourism 2002*. Vienna, Austria: Springer, 139-149.

Hji-Avgoustis, S. (1995). *Lodging management: Supplementary readings*. West Lafayette, IN: Purdue Research Foundation.

Hji-Avgoustis, S. (1995). *Lodging management: Course workbook*. West Lafayette, IN: Purdue Research Foundation.

SELECTED REFEREED ABSTRACTS

Lee, KH., Lee, BC, & **Hji-Avgoustis, S.** (2018). Estimating the probability of tourists' destination image change: Data from the 2016 survey of inbound arrivals in South Korea. Book of Abstracts of the International Conference on Tourism (pg. 44). International Association for Tourism Policy, Kavala, Greece.

Knight, N., Earhart, C., Friesen, C., **Hji-Avgoustis, S.**, Donovan, E., & Parrillo, R. (2017). Recruiting High School Students to Careers in Residential Property Management, Proceedings of the 2017 Annual Conference of the Housing Education and Research Association, (pp. 34-36), Lowell MA.

Webster, C. & **Hji-Avgoustis, S.** (2017). The Challenges of Organizing Munches: Insights from Organizers. *International Conference Tourism: Trends, Prospects and Implications for*

Enterprises and Destinations 19-21 October 2017 Book of Abstracts, 17-18. Santorini: Greece. ISBN: 978-960-6746-16-1 [Book of Abstracts](#)

Lee, B. C., Lee, K.H., & **Hji-Avgoustis, S.** (2017). The Role of Employees' Innovation Behavior in the Travel Agency Sector. *International Conference Trends, Prospects and Implications for Enterprises and Destinations 19-21 October 2017 Book of Abstracts*, 22-23. Santorini: Greece. ISBN: 978-960-6746-16-1 [Book of Abstracts](#)

Yen, C.-L., Lee, K.H., Webster, C., **Hji-Avgoustis, S.** (2017). Financial stress and millennials' job choice decision. The 2nd Annual Central Federation CHRIE Conference (pg. 3). Stillwater, OK: Oklahoma State University.

Webster, C., Lee, K-H., Yen, C-L., & **Hji-Avgoustis, S.** (2016). Individual perceptions of the value of leisure: The influence of the social democratic welfare state and leftist values systems. *Book of Abstracts of the International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Webster C., Yen, C-L., & **Hji-Avgoustis, S.** (2016). RFRA and the hospitality industry in Indiana: Political shocks and empirical impacts on Indiana's hospitality and tourism industry. *Book of Abstracts of the International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Lee, K-H., Yen, C-L., Webster, C., & **Hji-Avgoustis, S.** (2016). A conceptual flow of medical tourism's economic contribution to India. *Book of Abstracts of the International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Hji-Avgoustis, S. (2015). Cultural tourism and resident quality of life. *Book of abstracts of the international conference on tourism (ICOT 2015)*, International Association for Tourism Policy, Middlesex Univeristy, London, UK.

Webster, C., Yen, C., & **Hji-Avgoustis, S.** (2015). Individual Perceptions of the Value of Leisure Time: Demographics, Attitudes, and Country Development Levels, *Book of abstracts of the international conference on tourism (ICOT 2015)*, International Association for Tourism Policy, Middlesex University, London, UK.

Ni, C., King, C., **Hji-Avgoustis, S.**, & Heo, J. (2014). Students' daily experiences: Well-being, social context and active leisure, *2014 AAHPERD National Convention and Exposition*, Saint Louis, MO.

Hji-Avgoustis, S., King, C., Heo, J, & Lee, I. (2012). Community support for cultural tourism: The case of Indianapolis. *RGS-IBG Annual International Conference 2012 (Royal Geographic Society)*, Edinburg, Scotland, UK.

Hji-Avgoustis, S., & Bennett, J. (2007). Building a safe and secure tourism industry. *Proceedings of the 3rd International Meetings Industry Conference*, Athens, GR: Helioweb.

Hji-Avgoustis, S., Cecil A., & Wood, K. (2006). The history of Indianapolis as an emerging meetings, conventions and exhibitions destination. *Proceedings of the 2nd International Meetings Industry Conference*. Athens, GR: Heliowebs.

Cecil A., Wood K., & **Hji-Avgoustis, S.** (2006). Continuous education in the meeting and convention management profession. *Proceedings of the 2nd International Meetings Industry Conference*. Athens, GR: Heliowebs.

Hji-Avgoustis, S. (2000). A capstone course to assess student, faculty, and program achievement. *International CHRIE 2000 Convention Proceedings*, 107-108. New Orleans, LA: July 19-22.

Hji-Avgoustis, S. (1997). An interview with Dr. Sotiris H. Hji-Avgoustis on the prospects of Ecotourism as a tool for economic development. *Abstracts of World Ecotour'97, World Congress and Exhibition on Ecotourism*. Rio de Janeiro, Brazil: The Brazilian Society for the Environment.

Hji-Avgoustis, S. (1992). Face-to-Face with the Customer: Incorporating People Skills into the Curriculum. *Proceedings of the CHRIE Conference*, 271-272. Washington DC: CHRIE.

SELECTED REFEREED POSTER PRESENTATIONS

Hji-Avgoustis, S., & Gullion, C. (2013). Quality of Life and Cultural Tourism Investment: A Case Study of Indianapolis, Indiana. *2013 IUPUI Research Day*. Indianapolis, IN.

King, C., Wang, S., & **Hji-Avgoustis, S.** (2011). Indianapolis Event Tourism: Culture and Sport Perspective. *2011 IUPUI Research Day*. Indianapolis, IN.

REFEREED PRESENTATIONS

Earhart, C., Zemke, D.M., **Hji-Avgoustis, S.,** & Rentschler, S. (October 2021). A “Plan B” for RPM internships during the COVID-19 pandemic, Housing Education and Research Association Annual Conference, Minneapolis, MN.

Hji-Avgoustis, S. (June 2021). Hungry for Change: Transforming students into impactful leaders, *8th International Symposium on Service-Learning (virtual)*.
[ISSL 2021 Conference Program](#)

Webster, C. & **Hji-Avgoustis, S.** (May 2021). The post Covid-19 hotel rebound and the current landscape: Lessons from the Midwest, *International Scientific Conference TOURMAN 2021 (virtual)*.
[TOURMAN 2021 Conference Program](#)
[Book of Abstracts](#)

Webster, C., Yen, C. L., & **Hji-Avgoustis, S.** (October 2020). Indianapolis, its tourism competitors, and pragmatic policy for tourism recovery: How to bounce back from the Covid-19

biosecurity threat. *63rd Midwest Academy of Management (virtual)*. [63rd MAM Conference Program](#)

Lee, K-H, **Hji-Avgoustis, S.**, & Yen, A. (2020). Service-Learning Courses: Facilitating Experiential Learning, Virtual MOBTS 2020, Fort Wayne, IN [vMOBTS 2020 Conference Program](#)

Earhart, C., Harrington, R., Martin, D., & **Hji-Avgoustis, S.** (2018). Maplewood Mansion Learning Lab: Mutually Beneficial Opportunities through Community Partnerships, Housing Education and Research Association, Savannah, GA

Lee, KH., Lee, BC, & **Hji-Avgoustis, S.** (2018). Estimating the probability of tourists' destination image change: Data from the 2016 survey of inbound arrivals in South Korea. Paper presented at the 8th International Conference on Tourism, Kavala, Greece.

Hji-Avgoustis, S., Earhart, C., Yen, A., Martin, D., & Fallon, J. (May 2018). Quality of place: Supporting community renewal and stabilization one place at a time, International Town & Gown City & University Relations Conference, Columbus, OH.

Knight, N., Earhart, C., Friesen, C., **Hji-Avgoustis, S.**, Donovan, E., & Parrillo, R. (October 2017). Recruiting High School Students to Careers in Residential Property Management, Housing Education and Research Association, Lowell, MA

Webster, C. & **Hji-Avgoustis, S.** (2017). The Challenges of Organizing Munches: Insights from Organizers. 2017 International Meetings and Incentives Conference (IMIC), Santorini, Greece.

Lee, B. C., Lee, K.H., & **Hji-Avgoustis, S.** (2017). The Role of Employees' Innovation Behavior in the Travel Agency Sector. 2017 International Meetings and Incentives Conference (IMIC), Santorini, Greece.

Yen, A., Lee, Kwang-Ho, Webster, C., & **Hji-Avgoustis, S.** (2017). Financial stress and millennials' job choice decision. Annual Central Federation CHRIE Conference. Stillwater, Oklahoma.

Webster, C., Lee, K-H., Yen, C-L., & **Hji-Avgoustis, S.** (2016). Individual perceptions of the value of leisure: The influence of the social democratic welfare state and leftist values systems. *International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Webster C., Yen, C-L., & **Hji-Avgoustis, S.** (2016). RFRA and the hospitality industry in Indiana: Political shocks and empirical impacts on Indiana's hospitality and tourism industry. *International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Lee, K-H., Yen, C-L., Webster, C., & **Hji-Avgoustis, S.** (2016). A conceptual flow of medical

tourism's economic contribution to India. *International Conference on Tourism (ICOT 2016)*, International Association for Tourism Policy, Naples, Italy.

Hji-Avgoustis, S., King, C., & Wang, S. (2012). Residents' perceptions toward cultural and sport tourism development in a weakening economy: The case of Indianapolis. *Athens Tourism Symposium*. Athens, Greece.

Fu, Y., **Hji-Avgoustis, S., & Odunga, P. (2012).** Developing Sustainable Tourism with a community-based approach in Bondo, Kenya. *Athens Tourism Symposium*. Athens, Greece.

Hji-Avgoustis, S., King, C., & Wang, S. (2011). Expanding a city's tourism economy through sport and culture: The case of Indianapolis' event tourism segment. *Athens Tourism Symposium*. Athens, Greece.

Hji-Avgoustis, S., & Wang, S. (2011). Cultural Trail, Indianapolis' New Impetus for a Successful Cultural Tourism Initiative. *Athens Tourism Symposium*. Athens, Greece.

Hji-Avgoustis, S., Cecil, A., Fu, Y., & Wang, S. (2005). Exploring the demographics of web-based students and their attitudes towards online courses. *Conference on Hospitality and Tourism*. Montego Bay, Jamaica.

Hji-Avgoustis, S., Cecil, A., Fu, Y., & Wang, S. (2005). Exploring the relationship between cultural tourism and quality of life. *International Society of Travel and Tourism Educators Conference*. Chicago, Illinois.

Hji-Avgoustis, S., Cecil, A., Fu, Y., & Wang, S. (2005). Available City Services as predictors of Cultural Tourism Success. *Twelfth South Dakota International Business Conference*. Rapid City, South Dakota.

Hji-Avgoustis, S., & Leek, M. (2004). Evaluation of the travel potential of the Midwest tourism market (USA) to Erlebniswelt Auswanderung Bremerhaven (Germany) to live through the migration experience, *Eighteenth National Conference on Undergraduate Research*. Indianapolis, Indiana.

Hji-Avgoustis, S., & Pruitt, A. (2004). Indianapolis ambassadors: A performance evaluation of tourism front-line employees. *Eighteenth National Conference on Undergraduate Research*. Indianapolis, Indiana.

Hji-Avgoustis, S., & Cecil, A. (2004). Urban cultural tourism initiative: An investigation of an acceptable implementation procedure. *International Conference of Hotel, Restaurant and Institutional Education*. Philadelphia, Pennsylvania.

Hji-Avgoustis, S. (2004). Midwestern Travel Demand for Northwest Germany: Trends and Insights, *Eleventh South Dakota International Business Conference*. Rapid City, South Dakota.

Vessely J., Brothers, L., & **Hji-Avgoustis, S. (2003).** The Seven C's for Lifelong Learning:

The Value of the Off-Campus Experience at Camp Brosius. *Edward C. Moore Symposium on Teaching Excellence*. Indianapolis, Indiana.

Hji-Avgoustis, S., & Cecil, A. (2003). The use of a Delphi study to identify implementation procedures for an urban cultural tourism initiative: The case of Indianapolis. *Tenth South Dakota International Business Conference*. Rapid City, South Dakota.

Hji-Avgoustis, S., & Riley, D. (2002). Federal immigration policies and the tourism industry. *Ninth South Dakota International Business Conference*. Rapid City, South Dakota.

Hji-Avgoustis, S., & Achana, F. (2002). Developing and Promoting City Tourism: Putting the pieces of the puzzle together. *National Extension Tourism Conference*. Traverse City, Michigan.

Hji-Avgoustis, S., & Achana, F. (2002). An analysis of potential visitor input into tourist destination development. *CenStates Travel and Tourism Research Association Conference*. Des Moines, Iowa.

Hji-Avgoustis, S., & Achana, F. (2002). A Practical Approach to City Tourism. *Northeastern Recreation Research Symposium*. Bolton Landing, New York.

Hji-Avgoustis, S., Field, A., & Slater, D. (2002). Using conversion studies to assess advertising effectiveness for special events: The case of the 2001 Indianapolis Junior League Holiday Mart. *National Conference on Undergraduate Research*. University of Wisconsin, Whitewater.

Hji-Avgoustis, S. (2001). Using psychographic and demographic profiling to promote city tourism: The case of the 2001 World Police and Fire Games. *Eight South Dakota International Business Conference*. Rapid City, South Dakota.

Hji-Avgoustis, S. (2001). Assessing student achievement using a learner-centered approach. *Edward C. Moore Symposium on Teaching Excellence*. Indianapolis, Indiana.

Hji-Avgoustis, S. (2001). A course on freshman orientation to college life. *Indiana University Spring Symposium*. Bloomington, Indiana.

Hji-Avgoustis, S. (2000). Implementing a humanistic model for a tourism curriculum. *Midwest Regional CHRIE Conference*. Merrillville, Indiana.

Hji-Avgoustis, S. (2000). Bringing curriculum changes by listening to students: The humanistic approach. *Indiana University Spring Symposium*. Bloomington, Indiana.

Hji-Avgoustis, S. (2000). A capstone course to assess student, faculty and program achievement. *CHRIE Conference*. New Orleans, Louisiana.

Hji-Avgoustis, S., & McNeely, K. (1999). Using a capstone course to assess student and faculty. *Indiana University Faculty Development Conference*. Bloomington, Indiana.

- Hji-Avgoustis, S.** (1999). Teaching portfolios: A tool to accomplish teaching excellence. *Lilly Conference on College and University Teaching - South*. Athens, Georgia.
- Hji-Avgoustis, S.** (1999). Learning communities: A college life orientation course. *Lilly Conference on College & University Teaching – South*. Athens, Georgia.
- Hji-Avgoustis, S.** (1999). Tourism outlook: Profile of Indianapolis. *Hoosier Hospitality Conference and Marketplace*. Indianapolis, Indiana.
- Hji-Avgoustis, S., & McNeely, K.** (1999). Integrating research skills into an undergraduate curriculum. *Indiana University Spring Symposium*. Bloomington, Indiana.
- Hji-Avgoustis, S.** (1999). Promoting in-state tourism using travel consumer profiles. *Northeastern Recreation Research Symposium*. Bolton Landing, New York.
- Hji-Avgoustis, S., Bradford, S., Gamble, L., Hargrave, A., & Hastings, G.** (1999). Visitor profile studies. *CenStates Travel and Tourism Association*. Clarksville, Indiana.
- Hji-Avgoustis, S.** (1999). Credit certificates: A successful marketing approach. *CHRIE Conference*. Albuquerque, New Mexico.
- Hji-Avgoustis, S.** (1999). Using a capstone course to assess student and faculty achievement. *Indiana University Faculty Development Conference*. Indianapolis, Indiana.
- Hji-Avgoustis, S., Bradford, S., Gamble, L., Hargrave, A., Hastings, G., Stolz, M., & Waltman, T.** (1998). *Training tomorrow's tourism professionals*. Midwest Regional CHRIE Conference. Merrillville, Indiana
- Hji-Avgoustis, S.** (1998). The design of a job specification model for hospitality educators: Using the Delphi Method to analyze competency requirements. *Conference on Graduate Education and Graduate Students Research*. Houston, Texas.
- Hji-Avgoustis, S.** (1998). How friendly are we? Hospitality training challenges. *Hoosier Hospitality Conference and Marketplace*. Indianapolis, Indiana.
- Hji-Avgoustis, S.** (1998). Replacing the lecture hall with the virtual classroom: A learning community college life orientation course. *Indiana University Spring Symposium*. Bloomington, Indiana.
- Hji-Avgoustis, S.** (1998). Replacing the lecture hall with the virtual classroom: A learning community college life orientation course. *Hospitality Information Technology Association Conference*. Los Angeles, California.
- Hji-Avgoustis, S.** (1998). Developing a teaching portfolio: Documenting teaching excellence. *CHRIE Conference*. Miami, Florida.

Hji-Avgoustis, S. (1998). The use of international internships to prepare future hospitality global managers. *CHRIE Conference*. Miami, Florida.

Hji-Avgoustis, S. (1996). The design of a job specification model for hospitality educators: Using the Delphi Method to analyze competency requirements. *Conference on Graduate Education and Graduate Students Research*. Houston, Texas.

Hji-Avgoustis, S. (1996). Making diversity a plus in the workplace. *American Culinary Federation Central Regional Conference*. Indianapolis, Indiana.

Hji-Avgoustis, S. (1996). Program improvement through the art of fundraising. *CHRIE Conference*. Washington, D.C.

Hji-Avgoustis, S. (1994). Departmental or program newsletters for recruitment and retention. *CHRIE Conference*. Palm Springs, California.

Hji-Avgoustis, S. (1994). Managing diversity in a climate of change. *CHRIE Conference*. Palm Springs, California.

Hji-Avgoustis, S. (1993). Incorporating cultural diversity in hospitality courses. *CHRIE Conference*. Chicago, Illinois.

Hji-Avgoustis, S. (1992). Face to face with the customer: Incorporating people skills into the curriculum. *CHRIE Conference*. Orlando, Florida.

INVITED GUEST EDITOR (REFEREED JOURNAL)

2021 – Present *SAGE*
Open Article Editor

Wang, S, **Hji-Avgoustis, S.**, & Fu, Y. (2012). *Tourism Today - Special Issue on Event Tourism, 12*. ([Tourism Today, 12, autumn 2012](#))

EDITORIAL REVIEW BOARDS (REFEREED JOURNALS)

2019 – Present *Current Issues in Tourism*
Editorial board member
[CIIT](#)

2017 – Present *Journal of Tourism, Heritage and Services Marketing*
Editorial board member
[JTHSM](#)

2016 – Present *International Interdisciplinary Business-Economics Advancement Journal*
Member of editorial advisory board
[IIBA](#)

- 2016 – Present *Service and Tourism: Current Challenges*
International editorial board
[STCC](#)
- 2013 – Present *ECOFORUM*
Member of the scientific council of the editorial board
[Ecoforum](#)
- 2013 – Present *Asia Pacific Journal of Innovation in Hospitality and Tourism*
Member of the scientific council of the editorial board
[APJIHT](#)
- 2013 – Present *International Journal of Tourism Cities*
Member of editorial review committee
[IJTC](#)
- 2012 – Present *African Journal of Tourism and Hospitality*
Member of the international review board
[AJTH](#)
- 2012 – Present *International Journal of Hospitality and Event Management*
Member of the editorial board
[IJHEM](#)
- 2011 – Present *Journal of Hospitality and Tourism Education*
Editorial Review Board
[JHTE](#)
- 2011 – Present *Academica Turistica - Tourism and Innovation Journal*
Member of the editorial review board
[Academica Turistica](#)
- 2008 – Present *Journal of Teaching in Travel and Tourism*
Member of the editorial review board
[JTTT](#)
- 2009 - Present *Revista de Turism (Journal of Tourism - Studies and Research in Tourism)*
Member of the scientific council of the editorial board
[JoT](#)
- 2006 - Present *European Journal of Tourism Research*
Member of the editorial review board
[EJTR](#)

2005 – Present	<i>Tourism Today</i> Member of the editorial review board Tourism Today
<u>Other:</u>	
2020 – Present	<i>SAGE Open</i> Guest reviewer
2019	<i>International Journal of Tourism Research</i> Guest reviewer
2019	<i>International Journal of Hospitality Management</i> Guest reviewer
2013	<i>Tourism Analysis</i> Guest reviewer
2008 – 2010	<i>Journal of Hospitality and Tourism Research</i> Member of the editorial review board
2004 – 2008	<i>UNLV Journal of Hospitality, Tourism & Leisure Science</i> Member of the editorial review board
1998 - 2002	<i>Praxis - The Journal of Applied Hospitality Management</i> Member of the editorial review board
2000 – 2005	<i>Journal on Excellence in College Teaching</i> Member of the editorial review board
1998 - 2000	<i>International Journal of Hospitality Information Technology</i> , Member of the editorial review board

TEXTBOOK REVIEWER

Stein, A. (2015). *Attracting Attention: Promotion and Marketing for Tourism Attractions*. New York, NY: Peter Lang Publishing.

Tassiopoulos, D. (2011). *Events management: A developmental and managerial approach (3rd edition)*. Claremont, South Africa: JUTA

Tassiopoulos, D. (2011). *New tourism ventures (2nd edition)*. Claremont, South Africa: JUTA
Reece, W. R. (2009). *The economics of tourism*. Upper Saddle River, NJ: Pearson Prentice Hall.

Pop, C., Cosma, S., Negrusa, A., Ionescu, C., & Marinescu, N. (2007). *Romania as a Tourist*

Destination and the Romanian Hotel Industry. Newcastle, UK: Cambridge Scholars Publishing.
Fenich, G. G. (2005). *Meetings, exposition, events and conventions: An introduction to the industry*. Upper Saddle River, NJ: Pearson Prentice Hall.

INDUSTRY PRESENTATIONS AND PUBLICATIONS

Hji-Avgoustis, S., Webster, C, & Yen, C.L. (May 2020). The Impact of COVID-19 and the travel restriction on hotel business. Presentation to members of the leadership team of Visit Indy.

Hji-Avgoustis, S., Cobanoglu, C., Connolly, D., Hamilton, M., & Lee, C. (2003). In Strategic uses and future directions of IT in the lodging industry. Second annual multi-unit lodging industry technology study. *Hospitality Technology Magazine*, 6(9) (Suppl. 1), 1-34.

Hji-Avgoustis, S. (2003). White lodging: Franchisee perspective on corporate IT. In Strategic uses and future directions of IT in the lodging industry. Second annual multi-unit lodging industry technology Study. *Hospitality Technology Magazine*, 6(9) (Suppl. 1), 21-22.

EXTERNAL AND INTERNAL GRANTS AWARDED (\$2,404,116)

FOUNDATION GRANTS (\$1,466,000)

Efroymson Fund of Central Indiana Community Foundation, a teaching grant to support Food Insecurity in Muncie, fall 2020-spring 2021

Amount: \$20,000

Efroymson Fund of Central Indiana Community Foundation, a teaching grant to support Food Insecurity in Muncie, fall 2019-spring 2020

Amount: \$20,000

RPM Advisory Board, a grant to support the activities of the RPM recruiter (2018-2023)

Amount: \$500,000

Buckingham Management, LLC, grant to support recruitment, academic success and preparation for Ball State University students majoring in Residential Property Management and Hospitality and Food Management

Amount: \$100,000

Efroymson Fund of Central Indiana Community Foundation, grant to support 2013 MUKESCO Peace Run, Eldoret, Kenya, September 2013

Amount: \$10,000

Efroymson Fund of Central Indiana Community Foundation, travel grant to support student travel to Kenya, July 2011

Amount: \$6,000

Efroymson Fund of Central Indiana Community Foundation, travel grant to support student travel to Kenya, July 2010

Amount: \$10,000

Efroymson Fund of Central Indiana Community Foundation, a grant to support the continuation of the Indiana Cultural Tourism Conference through 2013

Amount: \$300,000

Efroymson Fund of Central Indiana Community Foundation, a grant to support a guest lecture series to bring to Indianapolis world-renowned experts in the field of arts and culture for four years beginning 2008.

Amount: \$100,000

Efroymson Fund of Central Indiana Community Foundation, an endowed grant to support study abroad opportunities for the department's students (September 2008 to perpetuity)

Amount: \$250,000

Efroymson Fund of Central Indiana Community Foundation, a grant to support the execution of the Indiana Cultural Tourism Conference (2006-2008)

Amount: \$150,000

TEACHING GRANTS (\$264,000)

Optimus Primary, Ball Brothers Foundation - Round III 2021, Muncie, IN to support the Village Promenade Learning Lab.

Amount: \$40,000

PI: Leonard A. Kaminsky and Sotiris Hji-Avgoustis

Advancing Optimus Primary via Expanding Housing Support, April 2021

Amount: \$500

Lead PI: **Sotiris Hji-Avgoustis**

Co-PI: Craig Webster

Sponsor: Village Promenade

Optimus Primary, Ball Brothers Foundation - Round II 2020, Muncie, IN to establish the Village Promenade Learning Lab.

Amount: \$40,000

PI: Leonard A. Kaminsky and Sotiris Hji-Avgoustis

Optimus Primary, Ball Brothers Foundation - Round I 2017, Muncie, IN to establish the Maplewood Mansion Learning Lab.

Amount: \$150,000

PI: **Sotiris Hji-Avgoustis**

Jeffrey P. and Nancy Rodewald Fund for Immersive Learning Activities in the Miller College of Business for a project titled "Quality of place: Supporting community renewal and stabilization

one place at a time”, March 2017
Amount: \$2,500
PI: **Sotiris Hji-Avgoustis**
Co-PIs: David Martin and Carla Earhart

IUPUI Graduate Affairs Committee, a grant to support the new MS program in Event Tourism, February 2011
Amount: \$10,000
PI: **Sotiris Hji-Avgoustis**

IUPUI Graduate Affairs Committee, a grant to support one graduate teaching assistantship, February 2011
Amount: \$10,000
PI: **Sotiris Hji-Avgoustis**

Enhancement of Existing Learning Communities, University College, Indiana University Purdue University Indianapolis, a grant to revise a learning communities course, summer 2001
Amount: \$3,000
PI: **Sotiris Hji-Avgoustis**
Co-PI: Linda R. Brothers

Joining the Scholarly Community, Council on Undergraduate Learning, Indiana University Purdue University Indianapolis, a grant to design a First-Year Experience course for RHIT Students, March 1997
Amount: \$3,000
PI: **Sotiris Hji-Avgoustis**
Co-PI: Linda R. Brothers

IVY TECH/IUPUI Cooperative Agreement Grant, a grant to develop a joint course titled “the tourism system”, summer 1994
Amount: \$3,000
PIs: **Sotiris Hji-Avgoustis**,
Co-PIs: Linda R. Brothers, & William L. Greathouse

National Restaurant Association Teacher Work-Study Grant, a grant to gain hands on practical hotel management experience, summer 1993
Amount: \$2,000
PI: **Sotiris Hji-Avgoustis**

RESEARCH GRANTS (\$108,651)

George and Frances Ball Foundation – Historic Preservation, a research grant titled *Accessibility of the Beeman Historic Costume Collection at Ball State University*
Amount: \$23,435
PI: Amy Harden
Co-PIs: Diana Saiki and **Sotiris Hji-Avgoustis**

IUPUI Graduate Affairs Committee Block Grants, grants to support graduate students in research positions, March 2012

Amount: \$30,000

PI: **Sotiris Hji-Avgoustis**

Undergraduate Research Opportunity Program (UROP), IUPUI Graduate Office, a grant to support undergraduate research (2004) titled *Evaluation of the travel potential of the Midwest tourism market (USA) to Erlebniswelt Auswanderung Bremerhaven to live thorough the migration experience*

Amount: \$2,500

Co-PIs: **Sotiris Hji-Avgoustis, & Megan Leek**

Overseas Conference Fund Grant, Office of International Programs, Indiana University, Bloomington, Indiana, a travel grant to attend and participate as a keynote speaker the 1st International Meetings Industry Conference in Athens Greece, November 19-21, 2004

Amount: \$500

PI: **Sotiris Hji-Avgoustis**

Research Fellowship Grant, IUPUI Honors Program, a research grant to carry out a *Delphi study to determine implementation steps of a cultural tourism initiative for the city of Indianapolis* (2003)

Amount: \$1,600

PI: **Sotiris Hji-Avgoustis**

Indiana Horse Council, a research grant to conduct a *visitor profile of 2003 Hoosier Horse Fair and Council Expo participants*

Amount: \$2,464

PI: **Sotiris Hji-Avgoustis**

Summer Research Opportunity Program (SROP), IUPUI Graduate Office, a grant to support undergraduate research (2003) titled *the use of a Delphi study to identify implementation procedures for an urban cultural tourism initiative: The case of Indianapolis*

Amount: \$3,000

Co-PIs: **Sotiris Hji-Avgoustis & Megan Leek**

IUPUI Undergraduate Research Opportunity Program, a travel grant to present at the 2002 International Business Conference in Rapid City, South Dakota

Amount: \$1,000

PI: **Sotiris Hji-Avgoustis**

IU Alumni Club of Indianapolis, a grant to conduct the *2002 lifestyle market analysis for the Indian University Alumni Club of Indianapolis*

Amount: \$8,209

PI: **Sotiris Hji-Avgoustis**

Junior League of Indianapolis, Indiana, a research grant to conduct the *2002 Holiday Mart conversion study – round 2*

Amount: \$2,980

PI: **Sotiris Hji-Avgoustis**

Indy Jazz Fest, a research grant to conduct the *2002 Indy Jazz Fest conversion study*

Amount: \$2,780

PI: **Sotiris Hji-Avgoustis**

Clear Channel entertainments, a research grant to conduct the *2002 Indy Summer Stages visitor profile*

Amount: \$3,085

PI: **Sotiris Hji-Avgoustis**

IUPUI Honors Program, a research fellowship grant to conduct the *2001 conversion study to measure the effectiveness of the marketing campaign for the 2001 Holiday Mart*

Amount: \$2,000

PI: **Sotiris Hji-Avgoustis**

Junior League of Indianapolis, a research grant to conduct the *2001 Holiday Mart conversion study*

Amount: \$2,160

PI: **Sotiris Hji-Avgoustis**

The Penrod Society of Indianapolis, a research grant to conduct the *2001 Penrod Arts Fair visitor profile and artist satisfaction levels study*

Amount: \$2,980

PI: **Sotiris Hji-Avgoustis**

Honeycomb Resources, Inc., a research grant to conduct the *2001 marketing campaign for Honeycomb Resources*

Amount: \$447

PI: **Sotiris Hji-Avgoustis**

Trade & Tourism Subcommittee of the Indianapolis-Cologne Sister City Partnership Committee, a research grant to conduct the study titled *Psychographic profiling: The 2001 World Police and Fire Games*

Amount: \$4,500

PI: **Sotiris Hji-Avgoustis**

Humanities Council – International Affairs & Programs, a research grant to conduct the 2001 study titled *Cultural differences: Perceptions of international visitors to Indianapolis,*

Amount: \$1,000

PI: **Sotiris Hji-Avgoustis**

Indy Jazz Fest, a research grant to conduct the *visitor characteristics profile for the 2001 Indy*

Jazz Fest

Amount: \$2,503
PI: **Sotiris Hji-Avgoustis**

Indy Jazz Fest, a research grant to conduct a *visitor characteristics profile for the 2000 Indy Jazz Fest*

Amount: \$2,473
PI: **Sotiris Hji-Avgoustis**

Junior League of Indianapolis, a research grant to conduct a *visitor characteristics profile for the 2000 Holiday Mart*

Amount: \$2,920
PI: **Sotiris Hji-Avgoustis**

Overseas Conference Fund Grant, a travel grant to attend the Chinese University of Hong Kong and the Cornell University Joint Conference in Hospitality and Tourism in Hong Kong, SAR - January 12-14, 2001

Amount: \$700
PI: **Sotiris Hji-Avgoustis**

An internal school grants to conduct a *longitudinal research study (1997-1999) to compile a travel behavior profile of Greater Indianapolis residents*

Amount: \$5,415
PI: **Sotiris Hji-Avgoustis**

SERVICE GRANTS (\$565,465)

Indiana Department of Education, a Career and Technical Education grant titled *Cardinal Outreach Recruitment Efforts (C.O.R.E.)*, November 1, 2016 - June 30, 2018

Amount: \$171,958
PI: **Hji-Avgoustis, S.**
Co-PIs: Friesen, C., & Hall, S.

Indiana Department of Workforce Development, a Skill Up Indiana grant titled *Ball State University's Residential Property Management Skill UP Indiana! Project Proposal Residential Property Management Advisory Board*, February 17, 2016 – August 31, 2018

Amount: \$158,881.00 (state) and \$85,000 (industry match) - \$243,881
PI: **Hji-Avgoustis, S.**
Co-PIs: Friesen, C., Earhart, C., Parrillo, R., & Donovan, E.

Indiana Department of Education, a Career and Technical Education grant titled *Cardinal Outreach Recruitment Efforts (C.O.R.E.)*, July 1, 2015- October 31, 2016

Amount: \$115,726
PI: **Hji-Avgoustis, S.**
Co-PIs: Friesen, C., & Hall, S.

IUPUI Office of Service Learning, Engaged Department Grant, spring 2010

Amount: \$9,000

PI: Fu, Yao-Yi

Co-PI: Cecil, A. & **Hji-Avgoustis, S.**

Center for Service and Learning, a service grant to conduct *Underground Railroad: A tale of struggle and resistance to slavery*, spring 2002

Amount: \$300

PI: **Sotiris Hji-Avgoustis**

An internal grant to participate at the 2001 International Tourism Exchange in Berlin, Germany to attract international undergraduates to the school

Amount: \$2,600

PI: **Sotiris Hji-Avgoustis**

Program Review and Assessment Committee, Office of the Vice Chancellor for Planning and Institutional Development, a service grant to develop *Program assessment: A step by step model*, March 1997

Amount: \$2,000

PI: **Sotiris Hji-Avgoustis**

Co-PI: Linda R. Brothers

EXTERNAL TRAVEL AWARDS (\$20,000)

Invited by Heliotopos Conferences to present at the 1st International Conference on Experiential Tourism, Santorini Island, Greece

October 2015

Amount: \$3,000

PI: **Sotiris Hji-Avgoustis**

Invited by the University of Primorska, Slovenia to deliver three, two hour long lectures. Award included all travel related expenses. All expenses were covered by the European Social Fund - EU project of Internationalization of Higher Education. October 2014

Amount: \$5,000

PI: **Sotiris Hji-Avgoustis**

Invited by Moi University, Eldoret, Kenya to offer faculty workshop on curriculum development, offer a graduate student workshop on selecting a thesis/PhD topic and work with the local community to organize a cross country race that promotes peace and economic development. January 2013

Amount: \$2,000

PI: **Sotiris Hji-Avgoustis**

Invited by the Municipality of Piran, Slovenia and University of Primorska, Slovenia to promote the sister cities partnership between Indianapolis and Piran. Award included all travel related expenses, September/October 2012

Amount: \$5,000

PI: **Sotiris Hji-Avgoustis**

Invited by Sun Yat-Sen University in Guangzhou, China to discuss opportunities for a graduate student exchanges between Sun Yat-sen and IUPUI/TCEM. Award included all travel related expenses, October/November 2012

Amount: \$5,000

PI: **Sotiris Hji-Avgoustis**

INVITED MEMBERSHIPS IN ACADEMIC OR PROFESSIONAL ORGANIZATIONS

- Hellenic Authority for Higher Education (HAHE) – [HAHE](#)
- Apella -Hellenic Republic Ministry of Education and Religious Affairs - [Apella](#)
- Communication Institute of Greece - [COMiNG](#)
- International Experts for Research Enrichment and Knowledge Exchange - [IEREK](#)
- International Association of Cultural and Digital Tourism - [IACuDiT](#)
- Cruise Research Society, Bremerhaven, Germany - [Cruise research society](#)
- Ambassadors in Tourism, Cyprus Tourism Organization, Ministry of Commerce and Tourism, Republic of Cyprus - [Cyprus tourism ambassadors](#)
- Indianapolis Chamber Orchestra, Indianapolis, Indiana (2011-2014)

LEADERSHIP ROLES WITH ACADEMIC CONFERENCES

Virtual MOBTS 2021(16-19 June 2021), Submissions reviewer <https://mobts.org/cfp/>

11th International Conference on Tourism (23-26 June 2021), Rethymnon, Crete, Greece - Member, Scientific Committee <https://iatour.org/icot2021/>

10th Virtual International Conferences on Tourism (17-18 June 2020) - Member, Scientific Committee

9th International Conferences on Tourism (26-29 June 2019), Praga, Porto, Portugal - Member, Scientific Committee

International CHRIE Conference (25-27 July 2018), Palm Springs, California – Member, Refereed Paper Committee

8th International Conferences on Tourism (27-30 June 2018), Kavala, Greece - Member, Scientific Committee

8th International Interdisciplinary Business-Economics Advancement Conference (18-23 November 2017), Ft. Lauderdale, FL, USA - Member, Scientific Committee

Global Conference on Hospitality, Tourism, Event and Leisure Management (14-17 March 2018), Chaplin School of Hospitality and Tourism Management, Florida International University Biscayne Bay Campus, North Miami, Florida – Member, Paper Review Committee.

International Meetings Industry Conference (2004-2012, 2015, 2017), Athens and Santorini,

Greece - Member, Conference Organizing Committee

International Conference on Cultural and Sustainable Tourism (4-6 September 2017), Aristotle University of Thessaloniki, Macedonia, Greece – Member, IEREC Scientific Committee

International Association of Cultural and Digital Tourism 2017 Conference (25-27 May 2017), Athens, Greece – Member, Scientific Committee

7th International Conferences on Tourism (ICOT 2017), Chiang Mai University, Thailand - Member, Scientific Committee

7th International Interdisciplinary Business-Economics Advancement Conference (9-14 April 2017), Miami, FL, USA - Member, Scientific Committee

Central Federation CHRIE Regional Conference (March 3-4, 2017), Oklahoma State University, Stillwater, Oklahoma - Member, Reviewer

6th International Conferences on Tourism (ICOT 2016), Naples, Italy - Member, Scientific Committee

6th International Interdisciplinary Business-Economics Advancement Conference (9-13 May, 2016), Miami, FL, USA - Member, Scientific Committee

Inaugural Central Federation ICHRIE Regional Conference (2016), Kansas City, KS, USA – Abstract Reviewer

5th International Interdisciplinary Business-Economics Advancement Conference (16-21 Nov., 2015), Ft. Lauderdale, FL, USA - Member, Scientific Committee

4th International Interdisciplinary Business-Economics Advancement Conference (May 26 – 29, 2015), Las Vegas, Nevada., USA - Member, Scientific Committee

1st International Conference on Experiential Tourism (2015), Santorini, Greece – Member, Program Committee

5th International Conferences on Tourism (ICOT 2015), London, United Kingdom - Member, Scientific Committee

3rd International Interdisciplinary Business-Economics Advancement Conference (March 28 – April 2, 2015), Fort Lauderdale, Florida, USA - Member, Scientific Committee

5th International Cruise Conference (2014), Bremerhaven, Germany - Member, Working Paper Review Board

2nd International Interdisciplinary Business-Economics Advancement Conference (July 16 – 19, 2014), Istanbul, Turkey - Member, Scientific Committee

5th Asia Europe Conference 2014, Selangor, Malaysia - Member, Conference Advisory Committee

12th Asia Pacific CHRIE (APacCHRIE) Conference 2014, Kuala Lumpur, Malaysia
Member, Conference Advisory Committee

5th Asia Pacific CHRIE (APacCHRIE) Youth Conference 2014, Selangor, Malaysia
Member, Conference Advisory Committee

4th International Conferences on Tourism (ICOT 2014), Dalian, People's Republic of China (PRC) - Member, Scientific Committee

Inaugural Global Interdisciplinary Business-Economics Advancement Conference (May 18 - 24, 2014), Tampa, Florida - Member, Scientific Committee

3rd International Conferences on Tourism (ICOT 2013), Limassol, Cyprus - Member, Scientific Committee

2012 Athens Tourism Symposium, Athens, Greece - Member, Symposium Organizing Committee

2011 Travel and Tourism Research Association - Refereed Paper Track - Committee Member

2011 Athens Tourism Symposium, Athens, Greece - Member, Symposium Organizing Committee

2010 Athens Tourism Symposium, Athens, Greece - Member, Symposium Organizing Committee

2007 Euro CHRIE Conference, Leeds, United Kingdom - Member, Refereed Papers Review Team

2005 Great Lakes Hospitality and Tourism Educators Conference, Indianapolis, Indiana - Overall Conference Chair

2004 Great Lakes Applied Research and Teaching Conference, Michigan Council of Hotel, Restaurant, and Institutional Educators - Member, Refereed Paper Review team and Abstract Review Team

2004 Las Vegas International Hospitality and Convention Summit I, Las Vegas, Nevada - Member, Refereed Paper Review team and Abstract Review Team

2004 National Extension Tourism Conference (NETC), Kissimmee, Florida - Chair, NETC Posters and Resource Library Materials Review Team

2001 Travel and Tourism Research Association – CenStates Chapter Breakfast Meeting and Awards Presentation, 22nd Annual Marketing Research conference, Lisle, Illinois - Chair of Student Paper Research Awards and Co-Master of Ceremonies

2000 Travel and Tourism Research Association – CenStates Chapter Breakfast Meeting and Awards Presentation, the 5th Outdoor Recreation and Tourism Trends Symposium, Lansing, Michigan - Chair of Student Paper Research Awards and Co-Master of Ceremonies

Past Reoccurring Leadership Roles

International Society of Travel and Tourism Educators - Refereed Paper Track (2008-2013) - Committee member

International CHRIE Conference - Refereed Paper and Symposium Track (2001-2013) - Committee member

International Meetings Industry Conference (2004-2012, 2015, 2017), Athens, Greece - Member, Conference Organizing Committee

Student Research Paper Award Program, CenStates Chapter of the Travel and Tourism Research Association (1999-2003) - Committee Member

KEYNOTE AND INVITED CONFERENCE PRESENTATIONS

Hji-Avgoustis, S. (2015). Academic job searching in the United States. 1st International Conference on Experiential Tourism. Santorini, Greece. (Special session presenter)

Hji-Avgoustis, S. (2015). Future trends in Family and Consumer Sciences Education. *Spring Family and Consumer Sciences Conference and AAFCS Indiana annual conference*. Indianapolis, Indiana. Closing general session speaker)

Hji-Avgoustis, S. (2013). Place promotion through the creation of authentic culinary experiences. *Ninth International Meetings Industry Conference*. Santorini, Greece. (Keynote speaker via Skype)

Hji-Avgoustis, S., & Culp, B. (2013). Sports tourism as a catalyst for social change: A peace run in Eastern Kenya. *Twentieth Eurhodip Conference*. Maribor, Slovenia. (Keynote speaker via Skype)

Hji-Avgoustis, S. (2013). Building international partnerships. *Global Learning and Teaching Institute, Association of International Education Administrators*. Indianapolis, Indiana. (Invited panelist)

Hji-Avgoustis, S. (2012). Festival trends and 2013 Outlook. *Indiana State Festival Association Convention*. Indianapolis, Indiana. (Invited town hall panelist)

Hji-Avgoustis, S. (2012). Cultural tourism as a vehicle for responsible tourism. *Fourth Encuentros: Responsible Tourism*. Portorož, Slovenia. (Closing keynote presentation)

Hji-Avgoustis, S. (2012). Economic impact of the arts community. *Indianapolis Consortium of Arts Administrators*. Indianapolis, Indiana. (Invited panelist)

Krohn, B., & **Hji-Avgoustis, S.** (2012). Choosing and developing your research topic: A hands-on workshop for M.Sc. and Ph.D. students. *Athens Tourism Symposium*. Athens, Greece. (Invited workshop)

Hji-Avgoustis, S., & Krohn, B. (2012). The impact of tourism innovation on destination competitiveness. *Eight International Meetings Industry Conference*. Athens, Greece. (Invited presentation)

Hji-Avgoustis, S. (2011). Culinary tourism: the way to a tourist's heart (and wallet). *Seventh International Meetings Industry Conference*. Athens, Greece. (Invited Presentation)

Hji-Avgoustis, S. (2010). Value-centered branding in an economic downturn. *Sixth International Meetings Industry Conference*. Athens, Greece. (Keynote Presentation)

Hji-Avgoustis, S. (2010). Tourism and hospitality education: The road ahead. *Athens Tourism Symposium*. Athens, Greece. (Invited Presentation)

Keith, N., Culp, B., & **Hji-Avgoustis, S.** (2009). Social ecological approaches to promoting reconciliation through sport in Kenyan communities. *Moi University – Indiana University International Symposium*. Eldoret, Kenya. (Invited Presentation)

Hji-Avgoustis, S. (2009). Weathering the economic storm: Strategies for tourism destinations. *Fifth International Meetings Industry Conference*. Athens, Greece. (Keynote Presentation)

Hji-Avgoustis, S. (2009). Weathering the economic storm. *Indiana Chapter of Meeting Professionals International*. Indianapolis, Indiana. (Panel Participant)

Hji-Avgoustis, S. (2008). Indianapolis: Cultural tourism and the impact on quality of life. *Fifth Seminar Marketing Research in Tourism, Slovenia Tourism Board*. Ljubljana, Slovenia. (Invited Keynote Presentation)

Hji-Avgoustis, S. (2008). Green goes global in the Meetings Industry. *Forth International Meetings Industry Conference*. Athens, Greece. (Keynote Presentation)

Hji-Avgoustis, S. (2007). Building a safe and secure tourism industry. *Third International Meetings Industry Conference*. Athens, Greece. (Keynote Presentation)

Hji-Avgoustis, S., Cecil, A., Fu, Y., & Wang, S. (2007). Impacts of cultural tourism on quality of life. *Indiana Cultural Tourism Conference*. Indianapolis, Indiana. (Invited Presentation)

Wang, S., Cecil, A., Fu, Y., **Hji-Avgoustis, S.** (2007). Industry professionals' prospective: Graduate preparedness. *Great Lakes Hospitality and Tourism Educators Conference*. Charleston, Illinois. (Invited Presentation)

Hji-Avgoustis, S. (2006). The history of Indianapolis as an emerging meeting, conventions and exhibition destination. *Second International Meetings Industry Conference*. Athens, Greece.

(Keynote Presentation)

Hji-Avgoustis, S. (2004). Staying informed of changes and trends: A MICE distance education program. *First International Meetings Industry Conference*. Athens, Greece. (Keynote Presentation)

Hji-Avgoustis, S. (2004). Factors Influencing the growth and development of market demand. *First International Meetings Industry Conference*. Athens, Greece. (Invited Panelist)

Hji-Avgoustis, S. (2004). Marketing strategies for the meetings industry. *First International Meetings Industry Conference*. Athens, Greece. (Invited Session Chair)

Hji-Avgoustis, S. (2004). Business plan preparation: A combination of art and science. *Entrepreneur's Alliance of Indiana*. Indianapolis, Indiana. (Invited Presentation and Workshop Facilitator)

Hji-Avgoustis, S. (2003). Destination attractiveness: How does your destination rate? *American Bus Association Marketplace*. Indianapolis, Indiana. (Invited Speaker)

Hji-Avgoustis, S. (2002). Marketing tourism: Strategies for the new economy. *Indiana Park and Recreation Association State Conference*. Indianapolis, Indiana. (Conference Invited Speaker)

Hji-Avgoustis, S. (2002). The state of the Indianapolis tourism industry. *Kiwanis Club of Northwest Indianapolis*. Indianapolis, Indiana. (Guest Speaker)

Hji-Avgoustis, S. (2001). Marketing Tourism: Strategies for the new economy. *Heartland Travel Showcase*. Indianapolis, Indiana. (Conference Keynote Speaker)

Hji-Avgoustis, S. (1998). Strategic festival management: Preparing for the future by studying the past. *Indiana State Festival Association Conference, Vincennes, Indiana*. (Closing Keynote Speaker)

Hji-Avgoustis, S. (1996). Program assessment: A step-by-step outline. *ICHRIE Conference*. Washington, D.C. (Recognized as a top-ten teaching module)

INVITED UNIVERSITY LECTURES

Hji-Avgoustis, S. (2014). Event Tourism Part 1. Turistica, University of Primorska, Portorož, Slovenia. (Invited lecture presentation)

Hji-Avgoustis, S. (2014). Event Tourism Part 2. Turistica, University of Primorska, Portorož, Slovenia. (Invited lecture presentation)

Hji-Avgoustis, S. (2014). Event Tourism Part 3. Turistica, University of Primorska, Portorož, Slovenia. (Invited lecture presentation)

Hji-Avgoustis, S. (2014). Tourism as a vehicle for peace. The Islamic University of Gaza. (Delivered via Skype)

Hji-Avgoustis, S. (2014). An introduction to the tourism system, The Islamic University of Gaza. (Delivered via Skype)

Hji-Avgoustis, S. (2013). Documenting excellence in research, teaching, service, creative activity. Office of Academic Affairs, IUPUI. (Invited Small Group Leader)

Hji-Avgoustis, S. (2013). Building effective tourism, hospitality and events curricula. School of Tourism, Hospitality and Events Management, Moi University, Eldoret, Kenya. (Invited workshop for school faculty members)

Hji-Avgoustis, S. (2013). Selecting a thesis or dissertation topic, School of Tourism, Hospitality and Events Management, Moi University, Eldoret, Kenya. (Invited workshop for MS and PhD students)

Hji-Avgoustis, S. (2012). Measuring public support for a city's sports and cultural tourism strategies by identifying the influential relationships of sports and cultural tourism impacts, School of Tourism, Sun Yat-Sen University, Guangzhou, China. (Invited lecture for MS and PhD tourism graduate students)

Hji-Avgoustis, S. (2012). Tourism innovation: Theory and practice, School of Tourism, Sun Yat-Sen University, Guangzhou, China. (Invited lecture for BS Tourism students)

Hji-Avgoustis, S. (2012). The Impact of Tourism Innovation on Destination Competitiveness, Faculty of Tourism Studies, Turistica, University of Primorska, Portorož, Slovenia. (Invited inaugural PhD class lecture presentation)

EXTERNAL EXAMINER/REVIEWER

Foreign examiner for APELLA – Hellenic Republic Ministry of Education and Religious Affairs
Member - election and/or promotion of faculty members and establishment and renewal of tenured professors, 2019 – present.

External advisor for the Department of Business Administration, University of Aegean, Greece (2018 – present)

Member of a 3-member accreditation panel for the undergraduate program “Business Administration” of the University of Patras, Greece (January 2019), Hellenic Quality Assurance and Accreditation Agency, December 2018.

External examiner for Bachelor of International Hospitality Management (BIHM), School of Hospitality, Tourism and Culinary Arts, Taylor’s University, Malaysia, 2015 - 2020

PROMOTION AND TENURE EXTERNAL REVIEWER

Member of electoral/judgment committee for the position Professor First Class (Full Professor), Department of Tourism Economics and Management, University of the Aegean, Greece (May 2020)

Candidate: Dr. Theodoros Stavrinoudis, Associate Professor of Tourism Management

Dr. Haeik Park, Assistant Professor of Hospitality and Tourism Management, College of Health and Human Services, Purdue University Fort Wayne. Seeking promotion to associate professor with tenure, May 2020.

Dr. Marianna Sigala, Assistant Professor of Tourist Business Management, Business School, University of the Aegean, Greece. Seeking promotion to associate professor, September 2013

Dr. Dimitris Lagos, Associate Professor of Tourism Economics and Tourist Business Management and Dean of Business School, University of the Aegean, Greece. Seeking promotion to full professor, April 2013

Dr. Siriporn McDowall, School of Hotel, Restaurant, and Tourism Management, New Mexico State University. Seeking promotion to associate professor with tenure, September 2011

GRADUATE STUDENT THESIS/DISSERTATION COMMITTEES

Masters External Reviewer:

Wanjiku, M. (2014). Impacts of environmental management practices on hotel operational costs: A case study of four star hotels selected in Nakuru Town, Kenya. Master of Philosophy Thesis in Hospitality Management, Moi University, Eldoret, Kenya.

Aluoch, A. L. (2013). Determinants of brand loyalty effects on customer loyalty of selected hotels in Nairobi, Kenya. Master of Philosophy Thesis in Hospitality Management, Moi University, Eldoret, Kenya.

Jumah, L. (2013). Effects of human resource practices on employee turnover in selected medium size hotels in Kisumu City, Kenya. Master of Philosophy Thesis in Hospitality Management, Moi University, Eldoret, Kenya.

Ph.D. Dissertation Committee Member:

Bor, T. B. (2018). Determinants of Hotel Choice in the North Rift Region, Kenya: Linking Importance and Performance of Hotel Service Attributes, Doctor of Philosophy in Tourism, Hospitality and Events Management, Moi University, Eldoret, Kenya.

Rotich, D. J. (2014). Determinants of Kenyan food acceptance among international Tourists: A case of selected hospitality establishments in three counties in Kenya. Doctor of Philosophy (DPHIL) in Tourism, Hospitality and Events Management, Moi University, Eldoret, Kenya.

Mutwol, M. (forthcoming). Empirical investigation of the administrative accounting tools in

hotels in Eastern Kenya, Doctor of Philosophy in Tourism Management, Moi University, Eldoret, Kenya.

Hritz, N. (2006). Urban host community perceptions of tourism market segment impacts: Evidence from Indianapolis, Doctor of Philosophy, Indiana University, Bloomington, Indiana
Cecil, A. (2005). The Role of Small Tourism Businesses in Urban Tourism Development: A Case Study of Indianapolis, Doctor of Philosophy, Indiana University, Bloomington, Indiana

MS Thesis Chair:

Gullion, C. (2013). Cultural tourism investment and resident quality of life: A case study of Indianapolis, Indiana, Master of Science, Indiana University, Indianapolis, Indiana.
MS Thesis Committee Member:

Wood, K. (2007). Resident Volunteer Perceptions of Sport Tourism: A Case Study of Indianapolis, Indiana, Master of Science, Indiana University, Bloomington, Indiana.

BALL STATE UNIVERSITY COMMITTEES

MCOB Assessment Steering Committee, member (fall 2020 – present)

MCOB REP Committee, member (fall 2018 – present)

Strategic Enrolment Planning 2.0 Committee, member (fall 2018 - spring 2019)

Miller College of Business Dean Search Committee, member, (fall 2018 - spring 2019)

Provost and Vice President for Academic Affairs Search Committee, member, (fall 2017-spring 2018)

Assistant Provost for Learning Initiatives Committee, member (summer 2016)

Academic Planning Task Force to refocus the College of Applied Sciences and Technology Committee, member (spring 2015 – fall 2016)

Faculty Academy Taskforce Committee, member (fall 2014 – spring 2015)

PROFESSIONAL CERTIFICATIONS

Virtual Summer Seminar in Entrepreneurship (2021), delivered by Dr. Vishal Gupta, Professor, The Culverhouse College of Business, The University of Alabama

Certification in Advanced Hospitality and Tourism Analytics (CAHTA) (valid May/1/ 2021 – 6/30/2026))

Certification in Hotel Industry Analytics (CHIA) (valid 2/3/2021 – 2/3/2026)

Certified ServSafe Instructor & Registered ServSafe Examination Proctor, National Restaurant Association (valid 12/22/2020 - 12/22/2023)

ServSafe Certification, National Restaurant Association (valid 12/14/2020 - 12/14/2025)

Cvent Supplier Network Certificate of Excellence (valid 12/10/2020 - 12/10/2022)

Skills Infusion Program, Career Center, Ball State University (Fall 2020)

2020 Immersive Learning Online Module Certification, Office of Immersive Learning, Ball State University (October 2020)

Bootcamp for Multimodal Teaching and Learning, Online and Strategic Learning, Ball State University (May 2020)

CITI Program course: Social & Behavioral Research (valid 5/8/2020 – 8/8/2023)

PROFESSIONAL SERVICE (external)

MOBTS Racial Equity Task Force, Management & Organizational Behavior Teaching Society (MOBTS) <https://mobts.org/>, 2021 -2023