

# Adobe® Acrobat® 5.0

## Frequently Asked Questions

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### Frequently Asked Questions about Adobe Acrobat 5.0

#### What is Adobe Acrobat software?

Adobe Acrobat software is a desktop productivity tool for efficiently sharing information online across a broad range of hardware platforms and software applications, regardless of versions and fonts. Acrobat allows you to convert any document created in any application to Adobe Portable Document Format (PDF), a standard for electronic distribution that faithfully preserves the look and feel of the original file complete with fonts, colors, images, and layout. Adobe PDF files can be viewed and printed by anyone with the free Adobe Acrobat Reader software.

For more information, please visit [www.adobe.com/acrobat/](http://www.adobe.com/acrobat/).

#### How is Acrobat different from Acrobat Reader?

Acrobat Reader software is a free utility for viewing and printing Adobe PDF files. Acrobat 5.0 is a desktop productivity tool that allows you to create, review, approve, secure, and share Adobe PDF files online.

Features	Acrobat Reader	Acrobat 5.0
View, navigate and print Adobe PDF files	X	X
Fill in Adobe PDF forms	X	X
Convert any document from any application to an Adobe PDF file		X
Create and save interactive, electronic forms in Adobe PDF		X
Convert Web pages/sites to Adobe PDF files		X
Review and share comments on an Adobe PDF file		X
Easily add electronic sticky notes, highlights, strikethroughs, and more within a Web browser		X
Add digital signatures to an Adobe PDF file from within a Web browser		X
Add security controls to an Adobe PDF file		X

#### What is Adobe PDF?

With over 200 million copies of Acrobat Reader distributed worldwide, Adobe PDF is the open de facto standard for electronic document distribution. Adobe PDF is a universal file format that preserves all of the fonts, formatting, colors, and graphics of any source document, regardless of the application and platform used to create it. Adobe PDF files are compact and can be shared, viewed, navigated, and printed exactly as intended by anyone with the free Acrobat Reader.

For more information, please visit [www.adobe.com/products/acrobat/adobepdf.html](http://www.adobe.com/products/acrobat/adobepdf.html).

#### Can I view and print Adobe PDF files in multiple languages?

Yes. Acrobat 5.0 and Adobe PDF support text in many different languages. If you create an Adobe PDF file and embed the needed fonts, the Adobe PDF document can be viewed and printed using any language ver-



sion of Acrobat Reader. For example, without any additional software, you can view an Adobe PDF file that contains Chinese text on an English operating system with an English version of Acrobat Reader.

The user interface and documentation for Acrobat 5.0 is available in the following languages: Chinese Simplified, Chinese Traditional, Dutch, English, Finnish, French, German, Italian, Japanese, Korean, Norwegian, Portuguese, Spanish, and Swedish.

In addition, Acrobat 5.0 supports many other Central European, Eastern European, and Middle Eastern languages.

#### **Who needs Acrobat 5.0 software?**

Anyone who needs to efficiently share documents online. The main categories of users include:

**Business professionals** working in the extended enterprise who need to work faster and smarter, but not harder—via the Web.

**Graphic arts professionals** who need to juggle client reviews at Web speed.

**IT professionals** who require quick and easy ways to implement, deploy and maintain Acrobat across thousands of desktop systems.

#### **Why should I purchase Acrobat 5.0?**

Acrobat 5.0 is the best tool for sharing documents online. True to its heritage, Acrobat 5.0 continues the tradition of allowing users to produce documents that retain the fidelity of the original, exactly as intended. Customers can be certain that Adobe PDF files they create in Acrobat 5.0 and share online can be viewed and printed using Acrobat Reader across various hardware and operating systems.

But Acrobat 5.0 functionality goes well beyond this fundamental value proposition: professionals can now work more efficiently as individuals and with teams; customers have enhanced capabilities for creating, digitally signing and sending secure documents; businesses can more effectively use electronic forms to reduce costs and increase the accuracy of information in those forms; users can distribute information in a more accessible manner to people with disabilities; and IT managers can now easily deploy and maintain Acrobat software across an entire organization.

#### **What are the main new features of Acrobat 5.0?**

Acrobat 5.0 offers a number of key improvements that make it an even more indispensable desktop productivity tool for business, graphic arts and IT professionals:

**Tight Web integration**—The product supports industry standard protocols like WebDistributed Authoring and Versioning (WebDAV) and Open DataBase Connectivity (ODBC). As a result, Acrobat 5.0 enables teams to save valuable time on document review processes by simultaneously sharing comments within a Web browser.

**Support for the eXtensible Markup Language (XML)**—Through support for XML, Acrobat 5.0 now makes it simple to integrate data, such as metadata or forms data in Adobe PDF files, with back-end systems. In addition, users can create tagged Adobe PDF files that preserve document structure to enable both the easy re-use of content and ability to make documents more accessible to users with disabilities.

**Powerful batch processing capabilities**—Acrobat 5.0 also includes powerful batch processing capabilities for using Adobe PDF files more efficiently and productively. Through a set of pre-defined actions, users can automate repetitive tasks such as setting precise security controls or preparing documents for fast Web viewing. Also, customers can write customized actions using the JavaScript editor included with Acrobat 5.0 or their own editor.

**Easy deployment and maintenance across thousands of desktops**—Acrobat 5.0 has been designed with the intent to work with enterprise deployment tools, making it easier to manage in large computing environments. IT professionals now have the ability to auto-install and maintain Acrobat 5.0 over a network to thousands of multi-user or lockdown desktop systems.

For a complete list of Acrobat 5.0 features, please visit [www.adobe.com/products/acrobat/pdfs/acr5nfhs.pdf](http://www.adobe.com/products/acrobat/pdfs/acr5nfhs.pdf).

#### **Will Acrobat Reader 4.0 have the ability to open files created in Acrobat 5.0?**

Yes. However, there are two specific instances where users will experience a problem. First, if an Adobe PDF file is secured with the new 128-bit encryption in Acrobat 5.0, the recipient will need to use Acrobat 5.0 or Acrobat Reader 5.0 in order to open the file. Second, Adobe PDF files created by Adobe Illustrator 9.0 software or Adobe Photoshop 6.0 software that contain transparency will require Acrobat 5.0 to view and print correctly.

**How do Acrobat 5.0 and Adobe PDF complement the eXtensible Markup Language (XML)?**

Through support for XML, Acrobat 5.0 now makes it simple to integrate data, such as metadata or forms data in Adobe PDF files, with back-end systems. In addition, users can create tagged Adobe PDF files that preserve document structure to enable the easy re-use of content.

**Can Acrobat 5.0 be deployed and maintained across thousands of desktop systems?**

Yes. Acrobat 5.0 has been designed with the intent to work with enterprise deployment tools, making it easier to manage in large computing environments. IT professionals now have the ability to auto-install and maintain Acrobat 5.0 over a network to thousands of multi-user or lockdown desktop systems.

For more information, please see the "Adobe Acrobat 5.0: Enterprise Deployment, Maintenance and Integration" white paper at [www.adobe.com/products/acrobat/indepth.html](http://www.adobe.com/products/acrobat/indepth.html).

**Does Acrobat 5.0 support accessibility for persons with disabilities?**

Yes. Acrobat 5.0 allows you to create Adobe PDF documents that are compatible with third-party, Windows-based screen readers, such as Henter-Joyce's JAWS and Window-Eyes from GW Micro, Inc. In addition, Acrobat 5.0 fully supports high-contrast settings, which enable workers with low-vision impairments to more easily read Adobe PDF documents. Finally, Acrobat Reader software enables functionality to be controlled through keyboard shortcuts, making it easier for people with a broad range of disabilities to take full advantage of Acrobat.

For more information, please see the "Enhancing the Accessibility of the Web with Adobe Acrobat software" white paper at [www.adobe.com/products/acrobat/indepth.html](http://www.adobe.com/products/acrobat/indepth.html).

**Will Acrobat 5.0 run on Windows XP or MacOS X?**

Acrobat 5.0 is not certified to run on Windows XP or MacOS X, as final versions of these operating systems were not available for testing during the development of Acrobat 5.0.

Adobe will begin its testing efforts and certification process once each operating system has been released. It is the company's intent to provide updates as needed.

**How much does a full version of Acrobat 5.0 cost? How much does an upgrade cost?**

Adobe Acrobat 5.0 is expected to be available for an estimated street price of US \$249. Registered users of earlier Acrobat software versions can upgrade to Acrobat 5.0 for US \$99. Adobe also offers aggressive volume licensing prices for organizations that would like to standardize on Acrobat 5.0 software.

**Where can I purchase Acrobat 5.0?**

Acrobat 5.0 is available online at [www.adobe.com/product/acrobat/](http://www.adobe.com/product/acrobat/), at leading software retailers nationwide, as well as through Adobe value-added resellers and systems integrators. Large enterprises can obtain copies of Acrobat for their entire organization through the Adobe Volume License Program.

For more information, please visit [www.adobe.com/products/acrobat/](http://www.adobe.com/products/acrobat/), call (888) 724-4508, or contact your local Adobe Authorized Reseller.

**I just recently purchased Acrobat 4.0. Can I exchange it for Acrobat 5.0?**

Customers in North America who purchased Acrobat 4.0 software 30 days before Acrobat 5.0 was formally announced on March 12, 2001 will be eligible for a free upgrade to the latest version. All claims for complementary upgrades must be received within 60 days after the date that Acrobat 5.0 first ships. To qualify for upgrades, customers need to call Adobe customer service at (888) 724-4507 and have their original purchase receipt and proof of purchase for Acrobat 4.0.

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