



April 2004

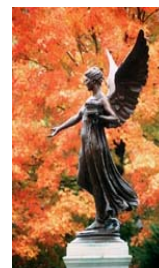
Ball State University Libraries

The Library Insider

Special points of interest:

- Technology at Work for Students, Faculty, and Staff
- Recognition to Student Assistants and Longevity of Libraries' Employees
- Good Friends Strengthen the University Libraries
- University Libraries Hosts First Faculty Technology Showcase

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April 2004
Vol. 2 Issue 4
ISSN 1547-7894

Andrew Carnegie ... Builder of Libraries

by Mark Shores, Information Services Librarian



Andrew Carnegie once said, "The man who enters a library is in the best society this world affords; the good and the great welcome him, surround him, and humbly ask to be allowed to become his servants."

Originally, libraries were privately-held collections owned by wealthy families. As the literacy rate improved, access to material could be had by subscription--a small fee paid to the library by the user. In the 1800s, the thought was held that citizens who received an education were more civil, more productive; therefore, society, as a whole, benefited.

As a youngster, Andrew Carnegie was fortunate to have a family friend open his personal library of 400 volumes to working youths like Andrew, who was its most "persistent borrower." Poverty had forced the Carnegie family to leave Scotland for the United States in 1848, and Andrew found work in Pennsylvania cotton factories, and later the railroads, exhibiting an "imaginative resourcefulness and impatient energy." His love of letters continued throughout his adulthood as he fostered friendships in the literary world and contributed articles to many major publications of the late 19th century.

Carnegie went on to become one of the greatest philanthropists in American history. He made his fortune in steel in the latter part of the 19th century. After selling his company to J.P. Morgan (United States Steel Corporation) Carnegie began giving away 90 percent of his accumulated wealth. Around \$60 million went toward the construction of approximately 2,000 libraries in Europe, the United States, and the English-speaking world. His first library-related donation was \$50,000 to prevent foreclosure of a British lord's great library, which later became part of Cambridge University's holdings. The first library bearing his name was built in 1881 in Carnegie's hometown of Dumferline, Scotland. It was Carnegie's belief that a person who acquired wealth should give something back; they should provide access to the knowledge that is the only cure for the "ills that beset the human race."

According to the State Library of Indiana, over 160 Carnegie libraries were built in Indiana, 101 of which are still used as libraries. Our own Muncie Public Library was one of the first Carnegie libraries built in 1901 at the cost of \$55,900.



Bracken Library is the destination for research, learning, and fun for about 3,300 people each day

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University Libraries' Technology — Working for Students, Faculty, and Staff

Latest Microsoft XP and Productivity Suite Software Available for Students, Faculty, and Staff

Through a volume license agreement with Microsoft, Ball State students, faculty, and staff can get a great deal on Windows XP Pro operating system software and the Productivity Suite. The requirement is that the software be for personal use. To buy the software, visit the Computer Showcase Center in RB-134B. The cost is about \$12 for both programs. You will need your BSU ID Card.



Windows XP Pro provides better support for network connectivity than any previous Windows operating system, is more stable and reliable, and supports an incredible number of external peripherals. Microsoft Office 2003 includes Word, Excel, PowerPoint, Access, and Publisher. Persons who choose to use Apple computers are not left out since there is also a version of Office 2003 for iMAC/iBook systems.

This is a great value for students, faculty, and staff. These latest Microsoft products will enhance the user's research and learning experiences. Check them out today.

Flatbed Scanners Now in the Architecture Library and Bracken Computer Lab

University Libraries' customers now have free and open access to flatbed scanning technology. Documents, photos, and other printed material can be scanned and stored in a variety of electronic formats for use in class papers, reports, and other creative projects.

Secure HTTP Added to the Libraries' CardCat

The University Libraries moved a step closer to allowing its customers to use Ball State University computer usernames and passwords to access information about their library activity. Secure HTTP using Secure Socket Layer (SSL) was implemented on the Libraries' CardCat system. This provides a high level of security for library users when they send or receive information over the Internet.

To see firsthand how this works, go to CardCat from the library's home page (www.bsu.edu/library) and click on "My Account," which is located at the right of the toolbar. Users will notice that the URL changes to "https://" and that the Internet Explorer status bar shows a closed lock icon. This indicates a secure connection. All of the features under "My Account" are secured in this fashion. When users return to other features such as searching, the normal connection will resume.

Special recognition is due to Katie Bohnert, Microcomputer/Systems/Network Analyst for researching and implementing this important feature. Ball State University Libraries is one of the few SIRSI customers globally to have implemented secure HTTP specifically for library users in the "My Account" feature.

Students, Faculty, and Staff Invited to Display Artwork in Bracken

Students, faculty, and staff are invited to exhibit their original work in Bracken. All accepted items will remain on display for one semester. Exhibitors may enter one or more pieces. There is no entry fee. An application to exhibit artwork is located on the University Libraries' home page (www.bsu.edu/library) under "Forms" on the left side bar.



Call for Music Performers

Each month a solo performer or musician group will be selected to perform in the lobby at Bracken Library for 30 minutes on the last Friday of the month. An online application is on the University Libraries' homepage (www.bsu.edu/library) under "Forms" on the left side of the page.

Art and Collections on Display at Bracken



Bracken Library has three display cases on First Floor East available for students, faculty, or staff to exhibit artwork or collections when other exhibits are not scheduled. Current members of the Ball State community may apply to exhibit material for a three-week period. An online application is on the University Libraries' homepage (www.bsu.edu/library) under "Forms" on the left

side of the page. Ideas for artwork items to display include

Drawings	Hand-blown art glass	Jewelry
Paper art	Photography	Pottery
Stained glass	Small sculpture	Wood art

Gate Count Shows Increased Number of Visits to the University Libraries

Attendance data, collected from gate counts at the University Libraries (Bracken, Architecture, Architecture Slide Collection, Science-Health Science Library).



University Libraries' Attendance (FY 2001-2002 to FY 2003-2004)

	2002-03	2003-04	Increase	%	Change	Daily Attendance	
						2002-03	2003-04
Mar.	76,734	97,202	20,468	26.7%		2,646	3,352
Feb.	72,588	86,257	13,669	22.1%		2,833	3,340
Jan.	66,360	57,000	-9,360	-14.1%		2,370	2,035
Dec.	49,868	75,274	25,406	+50.9%		2,078	2,895
Nov.	92,203	95,456	3,253	+3.5%		3,415	3,535
Oct.	101,217	109,944	8,727	+8.6%		3,374	3,664
Sept.	100,772	105,766	4,994	+5.0%		3,359	3,525

Accent Colors in Bracken Library

The University Painters are busy painting accent colors on various Bracken walls ... Avocado, Cajun Red, and Dawning Straw. These colors are warm and jazzy. They give the areas an exciting and new energetic look that mirrors the vibrancy of the heavy student, faculty, and staff traffic that we are experiencing in the University Libraries as we help our customers with their research and learning needs.

Recognition Luncheon Honors Employees

Seven University Libraries' personnel were recently recognized for their longevity to Ball State University.



Fritz Dolak, Copyright & Electronic Resources Librarian, recognized for 25 years of service.



Wayne Meyer, Head of Specialized Services and Assistant Professor of Library Service, recognized for 25 years of service.



Michael B. Wood, Librarian & Associate Professor of Library Service. Dr. Wood is the former Dean of the University Libraries and was recognized for 25 years of service.



Diane E. Hill, Media Librarian in Educational Resources, was recognized for 20 years of service.



Hildegund Calvert, Head of Collections Development, recognized for 15 years of service.



Carol Nelson, Collections Development Librarian, recognized for 15 years of service.

University Libraries' Staff News



Marcus W. Smith is Bracken's temporary part-time Information Technology Assistance Center Coordinator. Marcus is a 2003 Ball State graduate with a degree in computer science. He plans to study for a masters at BSU's Center for Communication and Information Science this summer.

Births



Congratulations to Hongjun Niu, a Graduate Assistant in the Dean's office, who gave birth to a son, Daniel on March 28. The new prince weighed 6 lbs. 4.5 oz. at birth. Daniel's Chinese name is Qizhi, which means "to prosper." Mr. and Mrs. Niu are home enjoying their new blessing.

Resignation

Heather Robbins, Physical Processing & Scanning Supervisor, resigned to begin work in sales at a newspaper in Hartford City.



April 18-24

Practicality is Key Word in Upcoming Copyright Conference, Wednesday, April 7

by Fritz Dolak, Copyright and Electronic Resources Librarian



I have been attending copyright meetings, seminars, and conferences since 1994. Some have been exceptional, like Purdue's Big 10 Printing and Copyright Conference, and a few others have been, well, disappointing as an educative experience.

Most conferences have a theme. From that you can judge how effective the conference was in accomplishing its objectives. The keyword for the University Libraries' copyright conference on April 7th is *practical*. Too often copyright seminars and conferences focus on theory, legalisms, and what not to do with copyrighted material. The University Libraries' Copyright Conference will focus on what educators and other users of copyrighted material can do with someone else's intellectual property. The conference will address practical uses and advice on what can be done with copyrighted material of all types, including print, audiovisual, and MP3s. The conference attendees will receive practical uses of copyrighted material for use in classrooms, media centers, or libraries.

One of the unique features of our Practical Copyright 2004 Conference is a resource page that will be available for those attending. The resource page will provide links to practical advice, practical Web sites, and practical copyright information. Links will be provided to Web sites that feature nationally-recognized copyright experts. Resource page examples include:

- The Purdue University Copyright Office
- The Copyright Management Center at IUPUI
- Peggy Hoone's TEACH Act Checklist
- Selective Copyright Articles of Interest: The Good, the Bad and the Ugly
- Useful Websites for Dom Caristi's Presentation
- Georgia Harper's Crash Course in Copyright.

The practical links provided by the conference speakers will be available for downloading.

Over 100 individuals have registered for the University Libraries' Practical Copyright 2004 conference with diverse backgrounds as librarians and employees from public schools, colleges, universities, and public libraries personnel. Two registrants are traveling from Ohio and Utah to attend. The University Libraries' Practical Copyright 2004 Conference will provide legal and practical uses of copyrighted materials that will make a practical difference ... a difference that those attending will be able to take back with them as useful, practical advice.

The conference is full at this time, but we will be able to photocopy some hand-outs for those who are interested but not able to attend. Contact Fritz Dolak at (765) 285-5330.

Together we achieve more.

—Dr. Arthur W. Hafner



Dean's News

Arthur W. Hafner, Ph.D., M.B.A.

Meet Three Board of Governors Members

Friends of the Alexander M. Bracken Library's Board of Governors are dedicated persons who help establish goals and coordinate the functions of the Friends. The Board provides for communication with the Friends membership and supports the Friends organization through their time, guidance, and commitment.



Miriam Bales has been affiliated with Ball State as long as she can remember. "As a child, I attended the dedication of Beneficence," she said. "I often walked the campus and visited the Arts Building and was fascinated by the inscriptions on the front of the building." Ms Bales received a bachelor's degree from Miami University and studied for a year at the Sorbonne, University of Paris. She received a master's degree from Ball State and taught French for over 20 years, mostly at Ball State. Ms Bales has been a freelance writer since 1975.

"Books are among my best friends, and I consider it an honor to be a member of the Board of Governors of the Friends," Ms Bales said.



Frank Felsenstein is the Reed D. Voran Honors Distinguished Professor of Humanities. He teaches in the Honors College and in the Department of English. Most recently, Dr. Felsenstein taught at Yeshiva College in New York and the University of Leeds in England.

He became involved with the Friends during a time he proposed and developed a class focusing on the history of the book. The class, "From Gutenberg to Ben Franklin: The Impact of the Hand Press" was a great success. Dr. Felsenstein made use of rare books in the Archives and Special Collections. In Dr. Felsenstein's spare time, he enjoys antiquarian books, prints and 18th century caricatures.



Hurley Goodall is a retired professional firefighter. Hurley became involved with the Friends while using the Archives and Special Collections in his research. Hurley enjoys studying African-American history, especially in Muncie and east central Indiana.

Hurley is a former member of Muncie Community Schools' Board of Education (1970-78) and a member of the Indiana House of Representatives (1978-92). Hurley is the legislator who sponsored legislation that created the Indiana Academy on the Ball State campus. During his tenure as legislator, Hurley was an advocate for the College of Architecture, and he helped gain funding for the Robert Bell Building, the Edmund F. Ball Telecommunications Building, Worthen Arena, and the physical education complex and renovation project. Hurley received the Ball State President's Medal in 1992.

Friends' Recognize Outstanding Students

The Friends of the Alexander M. Bracken Library Student Recognition Award recognizes library student assistants who have made significant achievements both in academics and in their work at the University Libraries. This year, four students will receive recognition and a check for \$100.



Rachel Christenson, from Lake Village, Ind., is a senior majoring in Landscape Architecture. Rachel has worked in Circulation Services since August 2002.

Hannah Hilleson, a Muncie sophomore, is majoring in Geography. Hannah has worked in the Geospatial Center and Map Collection since August 2002.



Melissa Mertz, a sophomore from Goshen, Ind., has worked in Interlibrary Loan since August 2002, and is pursuing a degree in Biology.

Justin Miller, a junior from Warsaw, Ind., has been a student assistant in Educational Resources since January 2003. Justin is majoring in Religious Studies.



The Archives and Special Collections Research Center and the Role of the Librarian Archivist

The University Libraries' Archives and Special Collections is a growing and dynamic Research Center offering program, services, and collections that support teaching and research at the university and beyond. The unit consists of the Rare Books and Manuscript Collections, the University Archives, the Stoeckel Archives of Local History, and the Middletown Studies Collection and Digital Archives.

These collections provide rich resources for research and learning for Ball State students and faculty. They are also available to national and international scholars through the World Wide Web and other technologies.

The Archives and Special Collections' librarian is strategic in designing and providing effective management and planning for the Research Center's programs, services, and collections. Surrounded by rare and precious resources and working in a technologically sophisticated customer-oriented environment, the librarian archivist coordinates the Research Center's personnel and oversees collection development. At the same time, the librarian assists faculty, researchers, administrators, and students in the use of the unit's primary source material. Lastly, the Center's librarian is the principal contact with donors and benefactors.

As Dean of the University Libraries, I invite you to visit the Archives and Special Collections Research Center on the second floor of Bracken Library. Or, visit the Research Center's Website www.bsu.edu/library/collections/archives.



Out of the Archives

by John B. Straw, Jr., Archives and Special Collections Librarian

'I go into my library, and all history unrolls before me...'

Alexander Smith (1830-1867)
Scottish poet

On March 31, I was privileged to present a program on "RFK in Middletown: Robert Kennedy at Ball State University, April 4, 1968" as part of the Center for Middletown Studies Lecture Series. While preparing for the presentation, I was again reminded of how researchers use the resources and services of the Archives and Special Collections. Three aspects of how we achieve our goal to serve researchers were particularly illustrated in my research process:

1. Diverse Resources
2. Donors and Donations
3. Dynamic Technology

Having diverse resources available to researchers is crucial for a successful result. In this case, the Archives had photographs, film, audiotapes, videotapes, newspapers and newspaper clippings, documents, and publications about Robert Kennedy's visit to Ball State in 1968. These diverse resources were available because of donations from generous donors over the years, such as photographs from professor emeritus George Yeamans, audiotape, film, and videotape from Marie Fraser and the University News Bureau, and photographs, clippings and other documentation from Dr. Earl Conn.

Once I had all this material, along with histories, biographies, and other published items from the University Libraries general collection, I was able to use exciting new technologies like scanning and PowerPoint to bring all of it together for my presentation. As a next step, we plan to make the audio, video, transcription, photographs, and narrative concerning Kennedy's speech available on the Middletown Digital Archives Web page, just as we have the audio and transcript of Eleanor Roosevelt's 1959 visit to Muncie.



A large crowd greets Senator Robert F. Kennedy at the Muncie airport

Kennedy had declared his candidacy for president on March 16 and flew into Indianapolis just 12 days later to file for the Indiana primary to be held on May 7.

Thanks to diverse resources, generous donors, and dynamic technology, I was able to share the story of Robert Kennedy's visit to Ball State on April 4, 1968, the day that Martin Luther King was shot.

On March 31, President Lyndon Johnson shocked the nation when he announced on television that he would not run for re-election. Kennedy began April 4 with an appearance at Notre Dame and then arrived at Muncie Airport at about 5:40 p.m. A crowd of about 700 jammed into Johnson Field Terminal to greet him, and many others yelled to him from parked cars as he left the airport in an open convertible. An estimated 9,000 people, mostly students, waited for him at Men's Gym.

Kennedy addressed the crowd for about an hour. He was interrupted for applause 32 times. He discussed domestic issues and potential international problems. He talked passionately about hunger and poverty. The Archives and Special Collections has an audio of the entire speech and video of about 10 minutes of it.



There are different versions of how Kennedy heard about Martin Luther King being shot. Several books state that he learned of the assassination on the plane while flying to Indianapolis. The *Muncie Star* related a slightly different story in its April 5th edition, stating, "The senator had apparently heard on the way to the airport. According to local attorney Marshall Hanley, who had been instrumental in bringing Kennedy to Muncie, he told Kennedy about King's assassination.

After hearing the news from Hanley, Kennedy flew back to Indianapolis where he delivered what many call his greatest speech, announcing to a predominately African-American audience that Martin Luther King has been shot. Looking back now, listening to the tapes and viewing the video of Kennedy's speech at Ball State, there is a question raised by an African-American student and answered by Kennedy that seems almost a premonition of the speech to come later that night after the horrific events of the day. The student asked, "Your speech implies that you are placing a great faith in white America. Is that faith justified?" Kennedy answered, "Yes," and added that "faith in black America is justified too," although he said "there are extremists on both sides."

Kennedy went on to win the Indiana primary on May 7 with 43% of the vote. He won Delaware County with 40%. Just after midnight (California time) on June 5, 1968, one month and a day after his visit to Ball State, Kennedy claimed victory in the California primary, which made him the frontrunner for the eventual Democratic nomination. Minutes later he was shot and killed by Sirhan Sirhan as he left the victory celebration at the Ambassador Hotel in Los Angeles. A year later, on April 10, 1969, a memorial program honoring Robert Kennedy and commemorating his visit to Ball State was held in Emens Auditorium.

Connecting People with Information

Navigating the world of information can appear daunting at first. Reference Services personnel help clarify information sources and teach effective searching skills. Whether you need the most recent population of Muncie, or want to know the cause of the Civil War, the main Reference Desk is the place to visit or call.

There are five Information Services Librarians who staff the Reference Desk:

- ◇ **Thomas Arendall-Salvetti** recently completed a proposal to offer real-time chat reference service.
- ◇ **Kathleen S. Baptist** is the newest librarian. She arrived in January with a Master of Science in Library Science degree from the University of Illinois.
- ◇ **Stephen K. Duecker** created an online tutorial for legal research this semester.
- ◇ **Katherine M. Harris** oversees the reference collection, which includes buying new print and electronic resources.
- ◇ **Mark L. Shores** joined the Information Services team in December, 2003, bringing several years' experience in reference and library instruction.

Other personnel also help to staff the Reference Desk and provide subject-specialty advice, as needed:

- ◇ **Diane L. Calvin** is the Head of Information Services and oversees Reference, Library Instruction, and Government Publications Services.
- ◇ **Sarah E. Haley**, Information Services Supervisor, oversees student assistants. Sarah works at the Reference Desk and provides library instruction to English composition classes.
- ◇ **Lorna S. Pirtle** is Reference Services Assistant. Lorna has been with the University Libraries for almost 30 years. Among other duties, Lorna brings up 80 public computers each weekday morning and handles binding and repair of Reference material.
- ◇ **Melena A. Slaven** is a Graduate Assistant. Melena is completing her second year of the master's program in counseling. She works at the Reference Desk and helps with special projects.



Front row to back (L-R) Lorna Pirtle, Kathleen Baptist, Diane Calvin, Katherine Harris, Tom Arendall-Salvetti, Jeremiah Kinney, Sarah Haley, Mark Shores (not pictured are Lisa Barnett and Steve Duecker)

Information Services librarians answer e-mail questions via the *Ask a Librarian* link on the Libraries' homepage. Examples of a few of the questions from Ball State students and faculty are, "Does the library have movies in Spanish?" and "What is the population and literacy rate of Uganda?" Questions from around the U.S. often involve Ball State University and local history. One person asked about the history of a glass-collectors group in the area.

Information Services librarians provide one-on-one advice with the *Reference by Appointment* service. This helps faculty and students with research projects or complicated reference questions. An example of a recent question was about home funeral practices in the post-Civil War era, and another was for information about how children with emotional disorders develop social skills.

The librarians use the approximately 1,200 titles in the print Reference collection to answer questions. They are skilled in the use of the 100-plus online resources and help find articles on a variety of subjects. Librarians teach workshops that provide search tips and tricks to make library research more efficient.

The goal of Instructional Services is to help students develop information literacy skills to use in their classes, careers, and throughout their lives.

Lisa Barnett, Instructional Services Librarian, oversees the libraries' instruction program and plans for changes and improvements. With a Master of Arts degree in history and library science, Lisa understands the research needs of students and faculty. Lisa is currently working on scripts for video tutorials, one of which will cover how to find a book in Bracken Library.

Jeremiah Kinney is the Library Teaching Assistant and has a background in teaching at the high school level. Jeremiah handles class scheduling, creates and produces library guides, and teaches many English instruction classes. Recently, Jeremiah created a packet inviting local middle and high schools teachers to bring students to Bracken Library for research. This successful packet yielded immediate results, with two large classes visiting during the recent Spring Break.

Susan Wruble is the Instructional Services Graduate Assistant and will soon receive a master's degree in education. Susan teaches English instruction sessions and works on special projects.

Joli Burt is the unit's student assistant and provides valuable office support. Joli is an interior design major and uses her skills and talents to help create signs and posters.

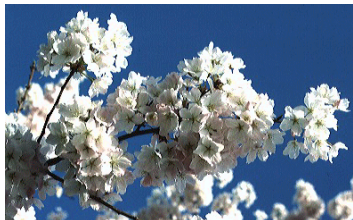


Melena Slaven, graduate assistant, helps a student locate information

During fiscal year 2002-2003, these personnel and those in Reference Services taught 640 instruction sessions to 15,000 students. Since July 2003, unit members have taught 544 sessions to 10,956 students. Next on the horizon are presentations to several thousand incoming freshmen during this coming June and July's Freshman Orientation days.

(Continued at the bottom right, page 7)

Spring ... Cherry Trees on Campus



Spring is in the air, and with it comes beautiful blooming cherry trees on campus. Graduate assistant Sang-Seuk “Jack” Yun recently created a map which

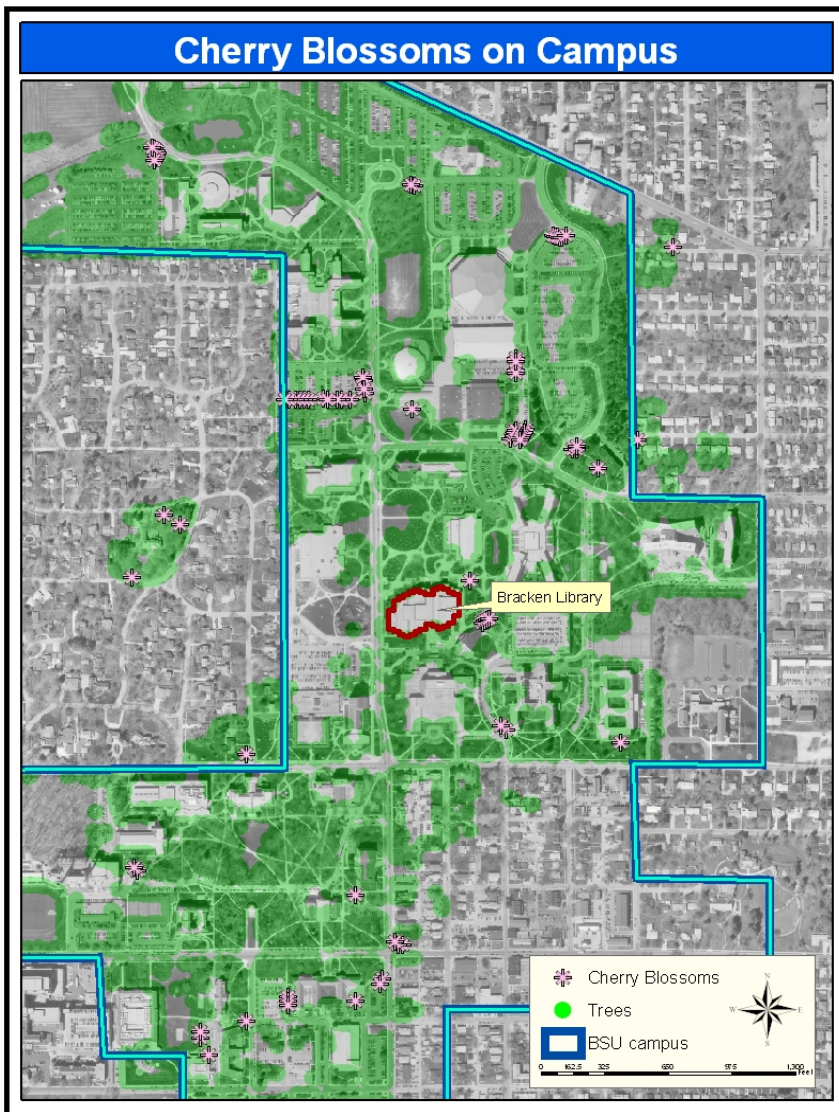
shows the Ball State tree inventory database and an aerial photograph of the campus using Geographic Information Systems (GIS) software at Bracken’s Geospatial Center and Map Collection.

Visitors to the second floor Geospatial Center and Map Collection may see the 20 x 15 inch color map mounted on the glass wall. The tree inventory is part of a database that was created as a cooperative project involving the Muncie urban forester, Delaware County GIS offices, and interns from the University’s Geography Department. The database lists 34 tree species on campus.

The GIS lab at Bracken is open 8:00 a.m. to 5:00 p.m., Monday through Friday, and assistance is available from the GIS Specialist.

Call for GIS Projects to Exhibit

Anyone who has a Geographic Information System (GIS) application that they wish to exhibit on the University Libraries’ Geospatial Center and Map Collection Webpage is invited to send it for consideration. The exhibit must clearly state the issue that is being illustrated, and the author must certify that it is his/her work. The submission should be in digital format. Please also send a color print copy. An online application is accessible at (www.bsu.edu/library) under “Forms” on the left side of the page.



Your Contribution Benefits 19,400 Students at the Ball State University Libraries

Name: _____

Address: _____

Phone: _____

I'd like to receive information on how to become a Friend

I'd like to be contacted to discuss possibilities for other contributions

Mail to:
Office of the Dean
Ball State University Libraries
Muncie IN 47306

Thank you for your support!

- ◇ Student \$10
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- ◇ Sponsor \$250
- ◇ Family \$350
- ◇ Guarantor \$500
- ◇ Benefactor \$1,000
- ◇ Other \$_____

Amount Enclosed:
 \$_____

Information Services (continued from pg. 6)

Unit personnel teach library skills to English 103 and 104 students and to those at the master’s and doctoral level. They are skilled in teaching classes for business law, political science, journalism, and psychology. Class instruction is tailored to fit students’ needs. Recently, an Information Services Librarian created a scavenger hunt assignment to meet a professor’s request for students to use print reference sources.

Information Services (Public Services)

- ◇ Answer reference questions in person, by phone, by fax, and by e-mail
- ◇ Provide research assistance in finding any material within the University Libraries’ system and provide research assistance in finding material not held by the University Libraries
- ◇ Create and maintain resource guides in print and e-format
- ◇ Create and maintain Web-based research tutorials
- ◇ House over 60 public workstations to provide access to WebCat, academic research databases, and the productivity software
- ◇ Provide individual appointments for extended research help
- ◇ Maintain multiple Web pages.



News From Technology Training Support Services

by Barb Wills, Technology Training Specialist

The University Libraries Hosts Its First Faculty Technology Showcase

The first annual Faculty Technology Showcase was held Wed., March 24 at Bracken Library. Six faculty provided dynamic demonstrations and discussion showing how they use technology to support their classroom instruction.



Laurie Mullen, Educational Studies, Digital Portfolios

Preparing teachers for a career in a high-tech world is what Teachers College is requiring of all prospective teachers who will develop a digital portfolio. Dr. Mullen presented the concepts utilized in developing Web-based digital portfolios

and showcased student work as examples of how students concentrate on the INTASC principles, gather artifacts from their coursework and teaching experiences, write reflective commentaries, and pull it all together into a digital portfolio.



Robert Fritz, Modern languages and Classics, Using BlackBoard

Dr. Fritz chooses Blackboard because he can post information to his students in Spanish. The presentation generated interesting questions concerning the mechanics of using BlackBoard.



Thomas Robertson, Physics and Astronomy, Moving From a Scan Sheet to inQsit

Faculty members teaching ASTRO 100, a course with an annual enrollment of about 2,000 students, decided to adopt the inQsit system for ASTRO 100. Eight of nine sections taught by six different

faculty members have adopted paperless testing. This change saved about 20,000 pages of test printing and about 7,000 scan sheets each year. The faculty involved are very pleased with the new system and strongly recommend it to others.



Linda Putman, University Libraries, Online Technology Training with Element K

Available 24/7 to members of the Ball State community, this service offers online training in popular software packages, such as Microsoft's Productivity Suite and the Adobe and Macromedia products. Linda spoke about how the University Libraries Technology Training Support Services Team can assist faculty with technology training for themselves and their students. Visit the Technology Training Website for more information or email

techtrain@bsu.edu.

Michael O'Hara, Theatre and Dance, Using inQsit Pedagogically

Using inQsit for electronic test taking has given Dr. Michael O'Hara an avenue to expand student learning in his classes by providing a method to move the test taking outside of the regular classroom. This gives the faculty more class time to concentrate on the subject matter and students more time to work on creative projects.



John Dailey, Telecommunications iShell, Multimedia for the Rest of Us

Dr. Dailey demonstrated through student projects how using iShell creates an environment where students can concentrate on the content of the project instead of the mechanics of the software. With previous multimedia software, he found that much of the course time was dedicated to learning the software instead of developing the content. iShell is a cross platform software available for both the Macintosh and the PC.



Jason Ribblett, Chemistry Department, Using PowerPoint in a Large Class

Dr. Ribblett discussed ways to find one's teaching comfort level, to disseminate information while holding the student's attention, to utilize specific teaching techniques, and to switch between lecture and demonstration. Using PowerPoint, Dr. Ribblett demonstrated how a video of a chemical experiment eliminates the inherent safety concerns while captivating his students with the drama of the experiment!



Technology Training Support Services' Website Gains Popularity

Technology Training Support Services' Web site has been steadily gaining popularity since its release in January, 2004. With 759 visitors in January, over 6,000 visitors in February, and over 11,000 visitors in March, the site has become a trusted resource for technology issues and questions. You are invited to visit the general information and service links, or view the popular FAQs, at <http://www.bsu.edu/techtrain/faq/>.

Ball State University Libraries' The Library Insider is a project of the Office of the Dean of Ball State University Libraries. Publication is monthly by the Ball State Virtual Press, Muncie, Indiana. Questions or comments should be directed to the Editor-in-Chief Arthur W. Hafner or Susan G. Akers, Marketing Communications Manager for Ball State University Libraries (765) 285-5277. This newsletter is available online

www.bsu.edu/library/virtualpress/libinsider

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