



## Arthur W. Hafner, Ph.D., M.B.A.

Dean of University Libraries  
Ball State University  
Muncie, IN 47306

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### Curriculum Vitae

#### Business Address

Ball State University  
2000 West University Avenue  
Muncie, IN 47306  
765-285-5277 (office)  
AHafner@bsu.edu (e-mail)

#### Home Address

405 South Morrison Road  
Apt. 158  
Muncie, IN 47304  
765-748-1737 (cell)  
HafnerAW@yahoo.com (e-Mail)

#### Education

Seton Hall University	M.B.A.	Business Administration	2001
University of Minnesota	Ph.D.	Library Science	1974
University of Minnesota	M.A.	Library Science	1970
University of Minnesota	M.S.	Mathematics	1969
Purdue University	B.S.	Mathematics	1965

#### Experience

- 2002 - present. Dean of University Libraries, Ball State University, Muncie, IN 47306
- 1997 - 2002. Professor and Dean of University Libraries; Seton Hall University; South Orange NJ 07079
- 1994 – 1997. Professor and Chief Librarian; College of Staten Island/City University of New York (CUNY); Staten Island, NY 10314
- 1982 – 1993. Director, Division of Library and Information Management; American Medical Association; Chicago, IL 60610
- 1980 – 1982. Director of Library Services and Associate Professor of Library Science; College of Osteopathic Medicine; Chicago, IL 60615. Now called Midwestern University in Downers Grove, IL 60515
- 1971 - 1980. Director of Health Sciences Library and Clinical Associate Professor; University of Minnesota, Duluth; School of Medicine; Duluth, Minnesota 55812
- 1970 - 1971. Chief Medical Librarian; Mount Sinai Hospital; Minneapolis, MN
- 1968 - 1969. Instructor of Mathematics; Northland College; Ashland, WI

1967 - 1968. Business Researcher; Department of Management Information, Division of Corporate Research and Planning, Goodyear Tire & Rubber Company; Akron, OH

### **Adjunct Academic Teaching Appointments**

2001 Adjunct Professor; Department of Mathematics, Seton Hall University; South Orange, NJ 07079

1993 – 1994. Adjunct Professor; Department of Mathematics, Wilbur Wright College/City University of Chicago; Chicago, IL 60634

### **Academic and Professional Honors**

#### **A. Honors**

2003. Membership in Phi Kappa Phi

1971. Membership in Beta Phi Mu.

#### **B. Grant Awards Funded**

June 29, 2007 – June 30, 2008. “*Muncie Post-Democrat* Newspaper Digital Collection.” Library Service and Technology Act (LSTA). John B. Straw and Arthur W. Hafner, co-Principal Investigators. \$23,041.

June 14, 2006 – June 30, 2007. “Middletown Digital Oral History Collection.” Library Service and Technology Act (LSTA). John B. Straw and Arthur W. Hafner, co-Principal Investigators. \$25,125.

May 31, 2005 – June 30, 2006. “Digital Repository of U.S. Civil War Resources for East Central Indiana.” Indiana State Library. Library Service and Technology Act (LSTA). John B. Straw and Arthur W. Hafner, co-Principal Investigators. \$28,000.

April 1, 2005 – June 30, 2006. “Dual Projector Capability for Electronic Classroom. Indiana State Library.” Library Service and Technology Act (LSTA). Suzanne Rice and Arthur W. Hafner, co-Principal Investigators. \$2,800.

May 1, 2004 – June 30, 2005. “Library Mobile Internet Access. Indiana State Library.” Library Service and Technology Act (LSTA). Bradley D. Faust and Arthur W. Hafner, co-Principal Investigators. \$15,000.

September, 1988 – August 1990. National Institutes of Health. Public Health Service. National Library of Medicine Project Grant. "Historical Health Fraud Collection." Principle Investigator. \$164,924.

October, 1973 – January, 1975. National Institutes of Health. Public Health Service. National Library of Medicine Project Grant. "Audio-Visual and Learning Center Development." Principle Investigator. \$30,000.

January, 1973 – December, 1974. National Institutes of Health. Public Health Service. National Library of Medicine Project Grant. "Library Collection Development." Principle Investigator. \$70,809.

## **Refereed Publications**

### **A. Books, Book Chapters**

Hafner, AW. Descriptive Statistical Techniques for Librarians. Second edition. Chicago: American Library Association. 1998. ISBN 0-8389-0692-3. 323 pages.

Hafner, AW (editor). Democracy and the Public Library: Essays on Fundamental Issues. Westport, CT: Greenwood Publishing Group. 1993. ISBN 0-313-28667-1. 336 pages. Volume editor-in-chief and the first or second author on each of eight chapters. Volume is in the series Contributions in Librarianship and Information Science, no. 78, ISSN 0084-9243.

Zwicky, JF.; Hafner, AW (editor-in-chief); Barrett, S; Jarvis, WT. Reader's Guide to "Alternative" Health Methods. Chicago: American Medical Association. 1993. ISBN 0-89970-468-9. 348 pages.

Hafner, AW; Camarigg, VM. "The Librarian as Mediator." The Reference Librarian 37:3-22, 1992. Journal issue reprinted as a monograph: The Reference Librarian and the Implications of Mediation, edited by MK Ewing and R Hauptman, Haworth Press, 1992. ISBN 1-56024-318-X. 270 pages. Also available as ERIC Document EJ456128.

### **B. Refereed Articles**

West, Mark Andy; Hafner, Arthur W.; Faust, Bradley D. "Expanding Access to Library Collections and Services Using Small-Screen Devices." Information Technology and Libraries 22 (2): 103-107, June, 2006.

Keating, John J and Hafner, Arthur W. "Supporting Individual Library Patrons with Information Technologies: Emerging One-to-One Library Services on the College or University Campus. The Journal of Academic Librarianship 28(6): 426-429, November 2002.

Hafner, A; Keating, J; Lin, Z. "One-to-One Customization of Library Patron Relationships Using Web-Based Networks and Information Technologies on the College or University Campus." Journal of Library and Information Science 26 (2): 19-29; October 2000. (Taiwan, National Taiwan Normal University Press. ISSN 0363-3640.)

Whitely, W; Rennie, D; Hafner, A. "The Scientific Community's Response to Evidence of Fraudulent Publication: The Robert Slutsky Case." JAMA; Journal of the American Medical Association 272:170-173; July 13, 1994.

Hafner, AW (Symposium Issue editor). "Symposium: Medical Libraries and Patient Information Services." *Bulletin of the Medical Library Association* 82(1):43-66; January, 1994.

Hafner, AW. "A Survey of Patient Access to Hospital and Medical School Libraries." *Bulletin of the Medical Library Association* 82(1):64-66; January, 1994.

Dubin, D; Hafner, AW; Arndt, KA. "Citation Classics in Clinical Dermatology: An Analysis of Landmark Articles in Dermatologic Journals, 1945-1990." *Archives of Dermatology* 129(9): 1121-1129; September, 1993.

Hafner, AW; Frankel, N. "Journal Indexing at the American Medical Association." *CBE Views* 15(5): 97-98; October, 1992 (Council of Biology Editors' Views).

Hafner, AW. "In Defense of the Great Books." *American Libraries* 22(11): 1062-1063; December, 1991. Article reprinted in *The Education Digest* 57(7): 70-71; March, 1992.

Hafner, AW. "Medical Information, Health Sciences Librarians, and Professional Liability." *Special Libraries* 81(4): 305-308, 1990. Also available as ERIC Document EJ418618.

Hafner, AW; Podsadecki, TJ.; Whitely, WP. "Journal Pricing Issues: An Economic Perspective." *Bulletin of the Medical Library Association* 78(3): 217-223, 1990.

Hafner, AW; Filipowicz, AB.; and Whitely, WP. "Computers in Medicine: Liability Issues for Physicians." *International Journal of Clinical Monitoring & Computing* 6: 185-194, 1989.

Folker, B; Hafner, AW. "Commentary" to the Case Studies Section titled, "Nazi Data: Dissociation from Evil." *Hastings Center Report* 19(4): 16-18; July/August, 1989.

Kibble-Smith, BG; Hafner, AW; and Whitely, WP. "Subpoenas and Library Operations: Rules and Recourse." *Bulletin of the Medical Library Association* 77(2): 196-200; April, 1989.

Lee, JM; Whitely, WP; and Hafner, AW. "Electronic Publishing in Library and Information Science." *Library Trends* 36(4): 673-693; Spring, 1988.

Hafner, AW, and Whitely, WP. "The Crisis Facing Printed Medical Literature: Acid Paper." *Archives of Internal Medicine* 148(6): 1439-1440; June, 1988.

Hafner, AW and Kibble-Smith, BG. "Employee Discipline: Options and Responsibilities of the Library Manager." *Library Journal* 113(8): 41-44, 1988. Also available as ERIC Document EJ372348.

Hafner, AW. "Public Libraries and Society in the Information Age." *The Reference Librarian* 18: 107-118; Summer, 1987. Journal issue reprinted as a monograph: *Current Trends in Information: Research and Theory*, edited by Bill Katz and Robin Kinder, Haworth Press, 1987.

Hafner, AW. "MEDIS: A Philosophical Breakthrough in Medical Information Management." *Archives of Internal Medicine* 147(3): 417-418, March, 1987.

Kibble-Smith, B and Hafner, AW. "The Effect of the Information Age on Physicians' Professional Liability." *DePaul Law Review* 36(1): 69-94, Fall, 1986. Reprinted in two parts: Part I. Overview and Problem. *Chicago Medicine* 91(16): 710-714; August 21, 1988; Part II. Conclusions. *Chicago Medicine* 91(17): 762-766; September 17, 1988.

Hafner, AW and Schwarz, MR. "Medicine and Health Care: Implications for Health Sciences Library Practice." *Bulletin of the Medical Library Association* 74(2): 142-147, April, 1986.

Hafner, AW and Draba, RE, "An Elementary Application of Queuing Theory Techniques for the Library Manager," *Library Management Bulletin* 5(3): 2-5, 1982. Reprinted in *Library Management in Review II*, Special Library Association, 1987.

Hafner, AW; Haycock, LA; Carroll, DJ. "Searching the MEDLARS Special List Categories," *Online* 1(3): 73-76, 81; July, 1977.

Hafner, AW. "Characteristics of Individual Physiology Source Journals, 1970-1972." *International Library Review* 9: 19-42, 1977.

Hafner, AW. "Primary Journal Selection Using Citations from an Indexing Service Journal: A Method Example Using Nursing Literature." *Bulletin of the Medical Library Association* 64(4): 392-401, 1976.

Hafner, AW. "Citation Characteristics of Physiology Literature, 1970-1972," *International Library Review* 8: 85-115, 1976.

### **C. Refereed Other Publications (Journal Editorials)**

Hafner, AW. "... or Still Seeking Solutions." *Library Journal* 118(2): 8; February 1, 1993.

Hafner, AW. "Two Views on Morristown." *American Libraries* 23(4): 278; April, 1992.

Hafner, AW. Letter in response to ALA Ethics Committee Question, printed along with other letters in "Reader Forum" column titled, "And now a word on our sponsor... ." *American Libraries* 23(1): 30; January, 1992.

Hafner, AW. "Library Policy Must Be Followed" in "Letters" Section. *Library Journal* 116(2): 8; February 1, 1991.

Hafner, AW. Letter in response to ALA Ethics Committee Question, printed along with other letters in "Reader Forum" column, "Plagiarism and confidentiality in the high school library." *American Libraries* 20(4): 291; April, 1989.

Hafner, AW. Letter in response to ALA Ethics Committee Question, printed along with other letters in "Reader Forum" column titled, "Demanding director drives a hard bargain." *American Libraries* 19(3): 167; March, 1988.

## **Other Publications**

### **A. Other Professional Articles, Books, and Proceedings**

Hafner, AW. Monthly articles and columns in *The Library Insider* (Ball State University Libraries' online newsletter), [www.bsu.edu/library/virtualpress/libinsider](http://www.bsu.edu/library/virtualpress/libinsider), 2003-present

Hafner, AW and Akers, SG. "Communicating Mission and Building Library Brand Using taglines, Slogans, or Logos," *Indiana Libraries* 26(3): 44-47, 2007.

Hafner, AW. "The Essential Role of the Academic Librarian." 2003.  
[www.bsu.edu/libraries/ahafner/librarianrole.htm](http://www.bsu.edu/libraries/ahafner/librarianrole.htm)

Hafner, AW. "The University Libraries' Value-Added Proposition." 2003.  
[www.bsu.edu/libraries/ahafner/valueaddedproposition.html](http://www.bsu.edu/libraries/ahafner/valueaddedproposition.html)

Hafner, AW. "Goal, Core Competencies, Vision, and Strategy for the University Libraries." 2003.  
[www.bsu.edu/libraries/ahafner/librariesgoals.htm](http://www.bsu.edu/libraries/ahafner/librariesgoals.htm)

Hafner, AW. "Suggested Topics for Library Research and Publication." 2001.  
[www.bsu.edu/libraries/ahafner/awh-th-researchtopics.htm](http://www.bsu.edu/libraries/ahafner/awh-th-researchtopics.htm)

Hafner, AW. "Pareto's Principle: The 80-20 Rule." 2001.  
[www.bsu.edu/libraries/ahafner/awh-th-math-pareto.htm](http://www.bsu.edu/libraries/ahafner/awh-th-math-pareto.htm)

Hafner, AW. *Directory of Deceased American Physicians, 1804-1929*. Chicago: American Medical Association. 1993. ISBN: 0-89970-527-8. 2 vols. 1,850 pages.

Hafner, AW; Carson, JG.; Zwicky, JF. *Guide to the American Medical Association Historical Health Fraud and Alternative Medicine Collection*. Chicago: American Medical Association. 1992. ISBN: 0-89970-441-7. 240 pages.

Hafner, AW. "The Many Facets of the Public Library" in *Chicago Tribune*, No. 205, 1986. Section 1, page 18, Thursday, July 24, 1986.

### **B. Book Reviews**

Hafner, AW "Handbook of Medical Library Practice. 4th ed. Chicago: Medical Library Association. v. 3. 1988." *JAMA; Journal of the American Medical Association* 261(3): 452, 1989.

Funk, CJ and Hafner, AW. "The Assistant" produced by Library Automation Products, Inc. Micro Software Evaluations; Library Edition. Edited by Peggy Richard. Meckler Corporation. Volume IV: 6-9, 1988.

Hafner, AW. "Fingerman, Joel and Lyders, Richard. Applied Statistics for Libraries: A Primer in Statistical Techniques and Library Apparatus." Bulletin of the Medical Library Association 75(2): 180; April, 1987.

Hafner, AW. "Huth, Edward J. How to write and publish in the Medical Sciences," Bulletin of the Medical Library Association 71(3): 359-360, July, 1983.

## **Other Professional Activities**

### **A. Editor-in-Chief**

Hafner, Arthur W. Editor-in-Chief, The Ball State University Virtual Press. 2003-present  
[www.bsu.edu/library/virtualpress](http://www.bsu.edu/library/virtualpress)

Hafner, Arthur W., Editor-in-Chief, Ball State University Libraries' *The Library Insider*, published monthly by the Ball State Virtual Press. V. 1, No. 1, August 2003 - Present. ISSN: 1547-7894. Author of numerous articles and columns.  
[www.bsu.edu/library/virtualpress/libinsider](http://www.bsu.edu/library/virtualpress/libinsider)

### **B. Consultancies**

Universidad APEC, Santo Domingo, Dominican Republic. April 21-27, 1997. Consulting services to the University Library Building Committee.

National Library of Medicine Invitational Conference: Improving NLM's Information Services to Hospitals. November 15-16, 1990.

National Library of Medicine Outreach Planning Panel. Bethesda, Maryland. December, 1988; January, 1989; March, 1989. Panel report, Report of the Board of Regents, National Library of Medicine Long Range Plan, Improving Health Professionals' Access to Information. August, 1989.

Pergamon Press, Inc. Elmsford, NY. 1989. Evaluated the condition and value of over 300,000 journal volumes that were being donated to developing countries.

Electronic Data Publishing, Inc. Brooklyn, NY. 1988-1994. Market analysis, product development, and bibliographic research.

Applied Science Associates, Inc. Advisory Board member for project with the National Medical Audiovisual Center; Atlanta, Georgia. 1978.

### **C. Papers Presented**

New Jersey Library Association Annual Spring Conference, April 27, 2000. Invited paper, "Emerging One-to-One Library Services Using Internet Technology" as part of the Research Forum 2000, College and University Section. East Brunswick, NJ.

Documentation and Information Center of the Chinese Academy of Sciences (Academia Sinica), Beijing, China. Invited papers. July 1-22, 1998.

- July 1, 1998. Beijing at the Academia Sinica Beijing Library. "Library Economics and Considerations about Academic Electronic Information."
- July 2, 1998. Beijing at the Academia Sinica Beijing Library. "Overview of the American Public Library and Cooperation between Academic Libraries and Public Libraries."
- July 10, 1998. Changdu at the Academia Sinica Changdu Library. "Trends and Issues in the American Academic Library."
- July 17, 1998. Shanghai at the Academia Sinica Shanghai Library. "The Changing Environment in the American Academic Library."
- July 22, 1998. Shanghai at the newly constructed Shanghai Public Library. "The American Public Library and Its Role in Society."

### **Certifications**

1992. Certified Association Executive (C.A.E.) by the American Society of Association Executives.

1990. Distinguished Member, Academy of Health Information Professionals. Medical Library Association.

1972. Certificate of Medical Librarianship, Medical Library Association. Certificate No. 90.

### **Membership in Professional Associations, Societies**

American Library Association, affiliated member, 1982 – present

### **Record of Community Service**

#### **Service at Ball State University**

- 2005 - Information Technology Committee, ex-officio member. Standing Committee of University Council.
- 2005 - Library Committee, ex-officio member. Standing Committee of Faculty Council.
- 2005 - Publications and Intellectual Properties Committee, ex-officio member. Standing Committee of University Council.
- 2002 - 2004 Academic Resources Committee, Ex. Officio.
- 2002 - Information Technology Advisory Group to the Vice President for Information Technology. (All Campus Committee).

#### **Academic Libraries of Indiana, Inc. (ALI), a 72-member consortium of Indiana academic libraries incorporated as a 501(c)(3) public benefit corporation, serving over 350,000 students.**

- 2007 - 2008 Elected to the ALI Board of Directors
- 2006 - 2007 Elected to the ALI Board of Directors

- 2005 - 2006 Elected to the ALI Board of Directors
- Auxiliary Library Print Repository Task Force (2005 - 2006)
  - Marketing Communications Task Force (2005 - 2006)
- 2004 - 2005 Elected to the ALI Board of Directors
- Public Relations and Web Development Task Force (2006 - )
  - Web Development Task Force (2004- )
- 2003 - 2004 Elected to the ALI Board of Directors
- Reciprocal Borrowing Task Force (2003 - 2004)
- 2002 - 2004 Academic Libraries of Indiana (ALI), Steering Committee member representing public institutions. Ball State University is a founding member of this academic library consortium, founded in 2002 and incorporated in June, 2003.

**Friends of the Alexander M. Bracken Library, Inc., an association of  
2,700 friends of the Ball State University Libraries**

- 2004 - President, Board of Governors, Friends of the Alexander M. Bracken Library.

**Service at Seton Hall University**

- 2001 - 2002. Information Technology Strategic Planning Task Team
- 2001 - 2002. Asia Center Senior Fellow (elected to membership)

**Service at the College of Staten Island/CUNY**

**A. College-Wide Service**

- 1994 - 1997. College Promotions and Budget Committee
- 1994 - 1997. Advisory Committee on Computing
- 1994 - 1997. Council of Chief Librarians/CUNY

**B. Service at the American Medical Association**

- 1991 - 1993. Telecommunications Committee.
- 1988 - 1990. Building Advisory Committee. Newly constructed 30-floor building, of which the AMA occupies 17 floors, including a floor for the Library

**C. Service at the Chicago College of Osteopathic Medicine (now Midwestern University; Downers Grove, IL)**

- 1980 - 1982. Faculty Library Committee. Ex-officio.

**D. Service at the University of Minnesota, Duluth; Campus University Committees**

- 1977 - 1980. Faculty Education Media Committee.

**E. Service to the Community through Professional Membership**

- 1987 - 1993. Medical Library Association's (MLA) Midwest Chapter. Legislation Committee.
- 1985 - 1986. Conference Steering Group for the MLA's Combined Midwest Chapter, and the Health Sciences Librarians of Illinois Conference. October, 1986. Exhibits and Sponsorships Committee.
- 1985 - 1986. Medical Library Association's Medical Society Libraries Section. President.

**F. Service to the General Community**

- 1990 - 1992. United Way/Crusade of Mercy Campaign. Citation of Achievement. Chicago, IL.
- 1984 - 1987. Boy Scouts of America, Northern Illinois Council, Cub Scout Pack #365. Committee Chairman.
- 1974 - 1980. American Heart Association, Minnesota Affiliate and Duluth Chapter. Instructor-Trainer, Cardio-Pulmonary Resuscitation (CPR).
- 1973 - 1980. American Red Cross, Northland Chapter, Duluth, MN. Instructor-Trainer, Advanced First Aid and Standard First Aid and Personal Safety.
- 1972 - 1980. Saint Louis County, Minnesota Sheriff's Volunteer Rescue Squad. Special Deputy, Badge No. 717.

October 10, 2007